



TOUCAN TIPS INFORMATION SHEET

Toucan Tips identifies ways to get the very best performance from your Toucan products:

Activation

- Always use the recommended amount of salt or additive to generate the combined disinfectant cleaning solution
- Always ensure that the salt is fully dissolved by stirring the solution 6 or 7 times round – if the salt is not fully dissolved or too much salt has been added, the unit may not activate
- If the unit does not activate or stops mid-cycle, stir the solution again vigorously
- If the unit still does not activate or stops mid-cycle, pour the solution away and start again with a lower amount of salt
- You can use either ordinary table salt or scented salt to produce a standard solution, or salt plus citric acid to produce a solution with enhanced disinfectant properties
- Follow the instructions in the User Manual provided or available on-line
- If activating the solution more than once to increase the efficacy, the device will not activate straight away after the previous activation. Wait for 5 minutes before repeat activation.

Cleaning

- Always use microfiber cloths as this will give an improved cleaning result
- Use the standard colour coded microfiber cloths for different areas:
 - Red: used in areas with a higher risk of cross-contamination and spread of infection — most commonly for cleaning restroom areas including toilets and urinals
 - Yellow: used for cleaning objects and surfaces in rooms and lower risk areas of restrooms including sinks
 - Green: used in areas where food is handled and prepared
 - Blue: used in lower risk areas such as common areas and for general purpose cleaning of surfaces such as glass and mirrors
- Spray the surface to be cleaned and disinfected with a light covering of solution
- Spray the microfiber cloth to make the cloth damp
- Wipe the surface with the microfiber cloth and ensure the total surface area has contact with the damp cloth
- Ensure that all the solution is removed from the surface so no residual is left
- On mirrors, glass and stainless steel, wipe over the surfaces to remove the wet solution but allow the surface to dry thoroughly
- Do not leave solution 'puddled' on a surface to dry out – it may leave a white salt residue when dry
- Do not use the solution on un-treated wood as this may cause water marks
- When applying to fabrics (carpets, curtains, chairs, cloths etc) to remove stains, odours or to disinfect, spray onto the fabric and leave to soak in. Gently rub with a cloth or soft brush to ensure penetration. If necessary, repeat the process. Mop up any excess solution with a damp cloth.



Disinfection

- Spray the entire surface to be cleaned and disinfected making sure that the solution makes contact with entire area
- Spray the microfiber cloth with the solution to make damp - Wipe the surface with the microfiber cloth and ensure the total surface area has contact with entire area
- In areas where there is a high risk of microbial contamination and cross-contamination - for example where there has been a viral or bacterial infection outbreak - activate the solution 2 times or even 3 times to increase the efficacy of the solution.

Health & Safety

- The materials used to make the Toucan sprays and jugs do not contain Bisphenol A (BPA) or any other critical or dangerous components
- The Toucan solutions are generated entirely from natural, sustainable and safe materials - potable water and salt
- Once activated, the solution is entirely non-hazardous and non-toxic to macro-organisms
- The solution will cause no irritation or harm if spilt on skin, if ingested or if splashed into eyes and will not taint or odourise when in contact with food
- The activated solution contains no alcohol base, and contains no aerosols, abrasive powders, or flammable material

General

- If the solution is unused after 5 days, pour away and make a fresh batch as the activation will no longer be 100% effective
- If there is any doubt as to how old the activated solution is, pour it away and make a new batch to ensure it is fully effective
- The solution is totally safe to dispose to drains – it will cause no adverse environmental impact.