

## **WARRANTY SERVICE**

Please follow the below solutions to confirm the defective problems

	Phenomenon	Solution
Separate bulb	Light off	Defective lamp body: please connect a new lamp body with the original driver, if it works well, then it means the previous lamp body is defective, please cut down the power line of the defective lamp body for warranty.
	Light off	Defective driver: please connect another new driver with the original lamp body, if it works well, then it means the previous driver is defective, please cut down the power line of the defective driver for warranty.
	- Abnormal light	Please connect suitable canbus decoder to solve the canbus problem.
	Flicking	Please connect suitable canbus decoder to solve the canbus problem.
	Flicking	If encounter the situation when lighting up the bulb for some times it do not work suddenly, and then turn off the power start it again work well, please change the dust cover with more space for heat dissipation to solve it.
ALL in one bulb	Flicking	Please connect suitable canbus decoder to solve the canbus problem.
	Light off	Please make sure of correct installation, if the lamp body is still not work, please cut down the power line of the defective lamp body for warranty
	- Abnormal light	Please connect suitable canbus decoder to solve the canbus problem.
		If encounter the situation when lighting up the bulk for

- The following conditions are beyond warranty scope.
- Canbus problem: when replace the original halogen bulb with LED bulb, some vehicles may meet with canbus problem like light flickering etc.please connect suitable decoder to solve the canbus problems.

  2 Man-made reason: man-made reason lead to broken led chip,chapped wire,user mondfy or repair the bulb themselves etc.

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Thank you for being the best part of NOVSIGHT.

Please contact us if there is any problem with headlights, we will response you in 24 hours.





