Mont Limited Warranty/ Liability

Snow Load & Wind Load Warranty & Liability

The Mont Greenhouse described in this manual is designed for and limited to Riverstone Industries standard wind and snow load which is based on a continuously heated greenhouse.

Standard loads are: Wind Load = 65 mph continuous winds, Snow load of 24 lbs. sq ft.

Riverstone cannot and will not be held liable or responsible for any and all damages and/or structural failures caused by prevailing load conditions at the greenhouse's erected location that exceed the aforementioned Standard Loads.

All Mont Wind & Snow loads are based on a closed and heated greenhouse structure. The heat provides a source for the snow and ice to melt from the roof. If the Mont is not being heated during the winter months when snow and/ or ice is present it is the owners responsibility to clear the accumulations of the roof.

Contact us directly with any questions regarding this.

Products to which this limited warranty applies:

This limited warranty applies to the following models of your newly purchased Mont Greenhouse: MONT-8, MONT-12, MONT-16, MONT-20, MONT-24, MONT-4; Premium versions, and Mojave Editions of these greenhouses. This limited warranty applies only to purchases made in any province of Canada except for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) except for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

What this limited warranty covers and for how long:

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Riverstone Industries warrants such products to be free from defects in material and workmanship for a period of 1 year from the date of the first purchase of such products.

The limited 10-year warranty period is for the greenhouse structure only. Warranty for accessories vary. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

The limited warranty for accessories follows the same guidelines as above and is covered for the following time span.

- Work Bench System 10 years
- Watering System 7 years
- Shade Cloth System 7 years
- Garden/ Potting Sink 3 years
- Automatic Opener Liquid Filled Piston 2 years
- For warranty information on other accessories please contact Riverstone.

What this limited warranty does not cover:

This limited warranty does not apply to products that have been repaired (except by Riverstone Industries or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

Riverstone Industries is not responsible for personal time lost, or paid for, during the construction of its products, due to missing or defective parts. Riverstone will replace lost or missing parts up to 90 days from date of purchase. After 90 days "no cost replacement" is at the discretion of Riverstone.

What you must do to get service under this limited warranty:

Defects must be brought to the attention of Riverstone Industries Technical Service by contacting Riverstone Industries at **customerservice@RSIWW.com** or **612-RVR-STNE (787-7863)**. Please have proof of purchase, catalog/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

What Riverstone Industries will do in the event of a defect:

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 10-year limited warranty period for products, you have the following rights:

Riverstone Industries will in its sole discretion either repair or replace such defective product or part without charge. If Riverstone Industries is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Riverstone Industries may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.

Limited warranty service will be performed solely by dealers or service agents of Riverstone Industries authorized to provide limited warranty services.

4 of 100 www.rsiww.com