



# COMPOSTABLE NESPRESSO CAPSULES

Our Nespresso Compatible Capsules are made completely from certified compostable materials. By following the below instructions, you will optimize the performance of the capsules in your Nespresso machine.

## INSTRUCTIONS FOR USE

### 1. FILL WATER TANK WITH WATER

Recommend using filtered water for better coffee quality and long-term performance of your machine.

### 2. TURN ON MACHINE TO HEAT UP

### 3. PRIME MACHINE AFTER HEATING

Nespresso machines have a very fast heat up time so require priming to heat up the group components otherwise they will be cold. This will ensure the group as well as the boiler is warm on first use and acts to rinse and clean old coffee residues. Put an empty cup under the group and run a long shot with the group closed and without a capsule in the group.

### 4. INSERT CAPSULE AND CLOSE LEVER

It is important to ensure the capsule has seated in the group correctly to ensure the group closes.

If it is difficult to close the group, try moving the handle slightly back and then close again. In some cases, this will help seat the capsule. If the waste tray is too full this can prevent the group from closing.

### 5. EJECT CAPSULE IMMEDIATELY AFTER EXTRACTION

Leaving the capsule in the group for long periods can cause it to get stuck. Eject immediately after use.

### 6. FLUSH MACHINE BEFORE EACH USE OF A NEW CAPSULE

This is important to clean the group and prime it prior to the next extraction.

Run ESPRESSO shot without a capsule in the closed group to flush. If water is still dirty after flushing, then repeat until clean.

## BREWING GUIDES

ESPRESSO: 40ML – small cup button

LONG: 110ML – large cup button

## MAINTENANCE

### 1. REGULAR CLEANING

Priming and flushing is good practice to help reduce the build up of coffee residue that can affect the performance of the capsule as well as the taste of the coffee.

### 2. DESCALE

Descale your machine every 3 months with regular use. If you use unfiltered water this may be required more frequently. Use Nespresso descale solution and follow instructions as per the manufacturer's instructions.



# TROUBLE SHOOTING

## GROUP DOES NOT OR IS DIFFICULT TO CLOSE

The BIOCAPS are made from a compostable material that is harder than aluminum. The group may appear firmer to close which is normal.

- Empty capsule waste bin
- Ensure previous capsule has ejected properly
- Capsule has not seated properly. Try moving handle slightly back then forward again.
- Build up of residue in the group. Descale/clean machine.
- Ensure it is a compatible machine

## COFFEE DOES NOT COME OUT

- Check water level in tank
- Check capsule loaded properly
- Coffee Residue buildup. Clean and/or Descale machine.
- Air in lines - Prime Pump
- Machine pressure issue ie Pump or blockage issue – repair
- Capsule not pierced at the bottom. Can be issue with seating in the group or damage to group mechanism such as the piercing pins.
- Ensure it is a compatible machine

## WATER LEAKS FROM THE SPOUT BEFORE COFFEE

The BIOCAPS are made from a compostable material including the lids.

Priming and flushing will ensure optimal performance of the capsules.

- Cold group. Ensure the machine is primed prior to 1st use and flushed after every use will reduce water leaking issues.
- Poor seal around capsule. Try priming as well as pausing for 10 seconds before pressing button after capsule is loaded.
- Damage or worn group mechanism. Repair or replace.
- Build up of residue in group. Clean and or Descale.