



Biodegradable



Naturally Derived



Skin Safe



Fragrance Free



No Dyes



Hypoallergenic



Non-Toxic



Non-Flammable



Made in USA

## FREQUENTLY ASKED QUESTIONS

### **Is ZolaTerra® flammable?**

No. ZolaTerra® is non-flammable.

### **What if I accidentally mix ZolaTerra® with other cleaners?**

ZolaTerra® is non-reactive with caustics or acids.

### **Will a ZolaTerra® product separate over time after it is mixed?**

The ZolaTerra® ingredients and products are specifically formulated to remain as a solution with water. The even distribution of this blend of ingredients on a soiled surface is the key to ZolaTerra® cleaning power.

### **What if I blend my ZolaTerra® concentrate too strongly? Will it harm my equipment?**

No. You will simply have a very strong ZolaTerra® solution. This doesn't mean it will clean better, as we formulate our cleaners to work for specific solutions.

### **Will using hard water impact the effectiveness of the cleaning solution.**

Yes, using hard water will reduce or lessen the cleaning performance of the solution. To get the best results, use room temperature **reverse osmosis** (RO) water, which is commonly found at any grocery store. (Water without calcium, magnesium or any other minerals) (RO water is typically less than \$1/gallon and will state on the label "made by reverse osmosis").

### **How do I know ZolaTerra® is committed to the environment?**

ZolaTerra® is accredited by the Leaping Bunny certification, EPA's Bio-Based Program. We have also had testing completed by an independent lab to confirm that ZolaTerra® products are not only safe when discharged with waste water, we reduce the chemical and biological load upon municipal sewer systems.

ZolaTerra® products are plant-based, safe, and intended for cleaning purposes only. They should not be intentionally swallowed or sprayed into the eyes. This is a natural, plant derived product, color may vary by batch.

### **Registrations & certifications:**

Unlike other "green" products in the market, ZolaTerra® is the only plant-based, biodegradable, food safe cleaning product line certified with the NSF Non-Food Compound Product Registration and USDA Certified Biobased Product designation.



**Contact us to learn more about ZolaTerra® solutions!**

Check out our full line of products at: [www.zolaterra.com](http://www.zolaterra.com)