

Infrashine Return/Warranty/Repair Form

Returns: Infrashine accepts returns under the following conditions:

1. Like new or unopened products are eligible for a full refund within 14 days of purchase
2. Products that are damaged, heavily used, stained, scratched, or otherwise judged to be in used condition, or do not have a receipt, are not eligible for return/refund.

Warranty/Repair: Infrashine will inspect the tool and determine whether it is covered by warranty, or in the case of repair, what the cost will be.

To apply for a return/warranty/repair, please fill out this form. In a well padded box, please include the tool, all original packaging and accessories, this form, and a copy of the original receipt, and send to:

Infrashine
4801 Wilshire Blvd #218
Los Angeles, CA 90010

Infrashine is not responsible for any packages damaged or lost during transit. Customer will be responsible for shipping cost and appropriate packaging, insurance, tracking, etc.

Name:	Date:		
Street Address: City/State/Zip:			
Phone:	Email:		
Name of Salon/Store where purchased: Address of Salon/Store:			
Condition of product:			
NEW	LIKE NEW	USED	DAMAGED
Is this a:			
RETURN	WARRANTY REQUEST	REPAIR REQUEST	
Please tell us the reason for the return, or what the issue with the tool is.			

