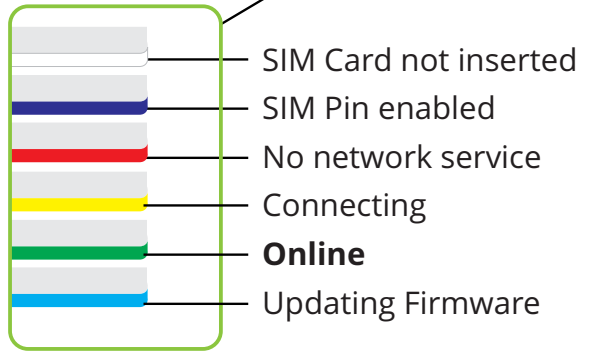


**Registering your Cloud Hub**

Please visit [www.qwikswitch.co.za.co.za](http://www.qwikswitch.co.za.co.za) to register your Cloud Hub with its specific ID. It is conveniently located on the bottom of the device.

Supported web browsers

Google Chrome
 Mozilla Firefox
 ~~Internet Explorer~~



**\*Reset**

Reset procedure for DCS modem  
 Unplug the unit at the wall socket and wait 30 seconds.  
 When the unit starts beeping, plug it back in and the reset procedure will complete.



The DCS is the heart of the system. It uploads all data to the server for reporting and must be permanently powered. If unplugged, it will beep until it is plugged in again. The DCS must be mounted at a high location for best signal strength.



A standard size data-enabled SIM card is required for your Cloud Hub. It typically uses 30MB per month.

**Changing the APN (Access Point Name)**

In some countries or territories, the Access Point Name (APN) used by your mobile network may be different. The Cloud Hub is configured by default to use 'internet' as its APN. To change this, send a text message to the Cloud Hub telephone number with the following text: (replace 'name' with the required APN)

**apn:name**



If you experience any problems, please contact the national Qwik-Switch office:  
 021 552 4273  
[support@qwikswitch.co.za](mailto:support@qwikswitch.co.za)