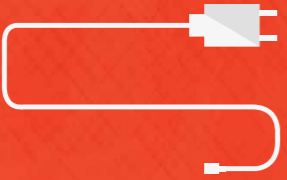


TIPS & TRICKS

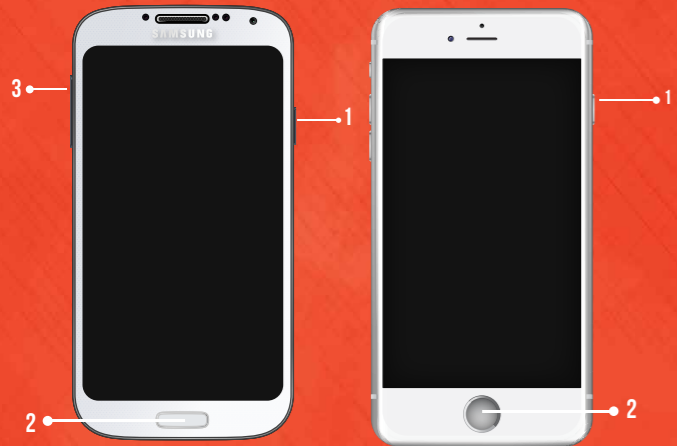
ALWAYS USE A HIGH QUALITY CHARGER WHEN CHARGING YOUR PHONE



TRY A SOFT RESET BY HOLDING THESE BUTTONS SIMULTANEOUSLY FOR 10 SECONDS"

SAMSUNG WITH THE PHONE OFF HOLD POWER, VOLUME UP & HOME BUTTON THEN FOLLOW PROMPTS.

APPLE SLEEP/WAKE + POWER BUTTON



LOOK FOR THESE CERTIFICATION SYMBOLS WHEN BUYING CHARGING DEVICES OR CABLES

Made for



MY PHONE WON'T POWER ON! WHAT DOES THIS MEAN?



A PHONE THAT DOESN'T TURN ON CAN BE A VERY DAUNTING FEELING. FONE KING HAVE SEEN ALMOST EVERY SCENARIO IMAGINABLE AND HAVE BROUGHT HUNDREDS OF PHONES BACK FROM THE DEAD. REST ASSURED YOUR PHONE IS IN THE HANDS OF A PROFESSIONAL.

WHAT CAN BE THE CAUSE OF MY PHONE NOT POWERING ON?

When it comes to the power of a phone literally anything can impact whether it will function correctly or not. Our technicians have a selection of equipment and years of experience that can very quickly narrow down the most likely cause and allow us to provide you with a quote on the spot.

- A LIQUID DAMAGE
- B POWER BUTTON
- C CHARGING PORTS
- D BATTERY QUALITY
- E SOFTWARE ISSUES
- F PHYSICAL DAMAGE
- G DAMAGE TO PCB (SHORT CIRCUIT)

FACT

Even a high degree of humidity or steam can have a negative impact on your phone



WHAT ARE MY OPTIONS IF IT CAN'T BE FIXED?

IN THE OFF CHANCE WE ARE UNABLE TO GET THE PHONE BACK TO A FULLY FUNCTIONING STATE WE OFFER THE SERVICE OF A "DATA RECOVERY" WHERE WE ATTEMPT TO RECOVER ALL AVAILABLE DATA OFF YOUR HANDSET TO BE KEPT ON A USB OR TRANSFERRED TO ANOTHER PHONE.

WHAT CAN I DO TO INCREASE MY CHANCES OF A SUCCESSFUL REPAIR?

- 1 Leave the phone off.
- 2 Avoid plugging it into chargers as a short circuit could fry your internal board.
- 3 Tell our technician whether the phone has:
 - Been repaired previously?
 - Ever been in contact with any liquid?
 - Has been dropped significantly?
 - Had any potential software issues?
- 4 Avoid any further damage and let the experts at Fone King diagnose the exact fault for you.

WE CAN FIX IT

90%

FONE KING technicians hold a success rate of over 90% in returning No Power handsets back to life.