#### COMPLETE THE BACK OF THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN

## **RETURN POLICY**

- Merchandise may **ONLY** be returned for a **GIFT CARD CODE** that will be sent to the e-mail address provided at checkout. Returns must be postmarked within 30 days of delivery.
- All Returned items must remain un-washed, un-worn, and with the original sewn in tags still intact.
- All SALE items are FINAL SALE and cannot be returned.
- The customer is responsible for the shipping and handling of the returned item(s). Original shipping fees and non-refundable. Please keep the tracking number for your return in case of any postal error.
- Please allow 2-5 business days to process once the return is received.
- Any discount used on your initial order is forfeited and may not be applied to any future order unless the current discount is still taking place.

#### TO MAKE A RETURN:

- 1. Please refer to the Return Policy above to ensure that your return meets the criteria stated.
- 2. Complete the return form on the back of this page and include it inside the package with the item(s) you are returning.
- 3. Once your package has been received, please allow 2-5 business days for our customer service team to process your return.
- 4. A gift card code will then be sent to the email address provided at checkout.

#### **EXCHANGES:**

Due to our limited quantities per unique style, we are unable to offer exchanges currently. However, we will be happy to issue a gift card code for your return, and if the right style is available in the correct size, you can use your gift card code to purchase that item!

#### PROBLEMS OR QUESTIONS?

If you believe that you have received a defective merchandise, were shipped the incorrect merchandise, or have any questions about your order, please contact our customer service department via email or phone within 3 business days. You may reach us by email at <a href="mailto:help@theboutiquegirls.com">help@theboutiquegirls.com</a> or call (480) 835-2063 between the hours of 10:00 AM – 5:00 PM MST, Monday-Friday.

\*\*ALL DAMAGED ITEMS WILL BE INSPECTED AND VERIFIED.

# **SEND RETURNS TO:**

THE BOUTIQUE, LLC 104 W MAIN ST MESA, ARIZONA 85201

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## **RETURN FORM**

DAYTIME PHONE #:			
DATHIVIETHONE #.			
Product Name	Quantity	Size	Return Reason Code
rn Reason Codes:			
1. Too Large	5. Changed Mind		
2. Too Small	6. Wrong Item/Size Shipped (Please Explain		
3. Poor Fit/Quality (Please Explain	7. Damaged (Please Explain		
4. Not What Expected	8. Other:		
ments/Explanations:			

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THE BOUTIQUE, LLC 104 W MAIN ST MESA, ARIZONA 85201

Hey #BoutiqueGirl, we are sorry you didn't love your item(s). We hope you find something that you love!

Visit <a href="https://www.theboutiquegirls.com">www.theboutiquegirls.com</a> to find your new boutique find!