# SCS Wi-Fi Camera Instruction Manual

Thank you for your purchase of our new 1080P version SCS WiFi Camera. This manual's graphic is based on iOS devices. As for Android devices, the procedure is very similar. You will not have much problem using the camera if you follow the set-up instruction on the reverse side step by step. If you do come across any difficulties, please do not hesitate to contact us.

**1.** Connect power to the camera and **WAIT** until the LED light **double blinks**. If the LED remains solid or rapidly blinks, press and hold the reset button for about 15 sec while ON, release, and wait until the LED double blinks.

2. Install the app: "iotLiving" (must permit all accesses such as album, notification, etc.) 3. Do not open the app yet



7. Choose 'Lan Add or Manual Add'8. then Search camera from LAN



IMPORTANT!!! Your phone may ask for a permission to connect to the camera, you must allow it. Please Hit 'OK'

9. Click on camera found, if not press the refresh button S. (For Android, turn off all auto wifi settings that can cause the camera to disconnect and switch back to your home WiFi. If still not found, reinstall the app and make sure to allow all permissions during installation)

10. Give it a name for the camera and click on the check mark.



### Camera will be on-line but only locally, you must continue to set-up for remote P2P function.

**Camera list** 

Camera Found!(1)

UUUU-165948- XXXX 192.168.1.88 G

[New]

11. Click on the setup icon, the app will ask you to change the PW, please "Ignore" it for now. (If NOT online, hard close the app and open again)



#### 14. Choose your network.

$\leftarrow$	WiFi Setting	ର
	(This is the camera) nsity: 100%	Connected >
	i Network / Router SSID	- >

12. This msg may appear, stay on Wi-Fi.



15. Input your WiFi PW

Your Network Signal Intensity: xx %	
WPA_AES	
Password	



The set-up is done. If done correctly, the SSID from step #5 will disappear and green or red LED light will turn solid. If it fails, it's most likely due to the wrong WiFi PW at step#15. If your WiFi PW containes any special characters, please change to Alpha-numeric only.

## **Troubleshooting:**

**1. Set-up failure:** 99% of the reason for the failure is due to inputting a wrong WiFi PW at step:<u>#15</u>. Please reconnect your phone to the camera's SSID as step:<u>#5</u> and try again. - WiFi password and name can only support the numbers, characters, symbols, etc. in the ASCII code table. It only supports the characters and symbols that can be typed on the English keyboard. - 5GHz and WEP encryption is not supported.

2. Camera is online only when the phone is in the same network and offline when using remotely:

Turn the camera OFF and ON so the camera can reestablish the P2P connection.

**3. Remote live view is slow:** Lower the video settings. - Internet connection may be slow. - Camera out of range. Place the camera closer to the router. - Reboot the camera or unplug power and re-plug to reestablish Wi-Fi connection.

4 Even at low resolution, remote live remote view is slow and keeps disconnecting: Reboot your router to refresh wireless connectivity.

**5. Password error**: If you have changed the PW and can't remember, you must reset the camera and setup it up again. - If you have not changed the PW, try the default PW: admin

#### 6. Poor resolution:

The camera default resolution is set to low (LD) for a faster connection. Go to the live view and change the resolution from (LD) to (HD).

**7. Angle of the camera does not cover...:** All SCS WiFI cameras look through a hole for best picture clarity. 90 deg is the maximum angle for a pinhole lens. Place the camera near corner of a room looking towards the center to cover the whole room. - Camera lens is permanently fixed and its angle cannot be adjusted by a user. Please contact us if you need any custom camera angle.

**8.** No audio: As stated on our product description, all spy cameras sold in Amazon are not equipped audio function due to the Amazon Policy that is accordance with the Federal Law.

**9.** No night vision: Only one model, WF-450IR, comes with built-in night vision. However, our cameras are equipped with 940nM filter and will be extremely sensitive total invisible 940nM IR lamps.

**10.** Installation step <u>#5</u> or <u>#9</u> Fail: Android phones have WiFi setting that will automatically choose the best internet hotspots (SSID) for you. These settings will not let you connect to WiFi Direct devices such as our cameras, drones, self-cleaning robots etc..

When you choose our camera SSID on installation step <u>#5</u>, it may seem to connect but in many cases, will switch right back to your default WiFi network.

### Important Features:

1. Adding camera to multiple devices Once the set-up is complete, you will be able to stream video remotely. You can add up to 16 devices (phones) and access the camera simultaneously. Adding the camera to another devices **does not** require a reset, simply set the device on the same network and start from step:**#6** through step:**#14**. You must use the same camera PW because the **PW resides in the camera, not in the app.** In other words, If you change the camera PW with one device, all other devices connected must follow the same PW. You can also add the camera to a new device by manually inputting the camera UID number (UUUU-xxxxx-..). This method does not require the device to be at the same network as the camera.

#### 2. LED Indicator Status

- Slow Double Blinking: The camera is in default mode and ready to be set-up.

- Faint Solid: The camera is connected to a router

- Rapid Blinking: The camera has lost connection to the router. You must reset the camera and set-up again.

#### (Reset Instruction)

#### You will need to reset and repeat the set-up steps for the following:

- a. Moving the camera to another network location.
- b. When you change the router or router settings such as WiFi PW, wireless encryption mode etc.
- c. If you forget the camera PW.
- d. Camera malfunctions.

**Resetting**: While the camera is ON, hold down the reset button for about 15 sec. and release. Wait about a minute. When LED starts to double blink again, reset is complete.

For any problem please see the troubleshooting on the reverse side or **just call our customer support at**: 845-533-4460, M-F, 10:00-5:30 ET No answer? You can also write to SMS: 914-882-1054 Please limit texting at night and on weekends