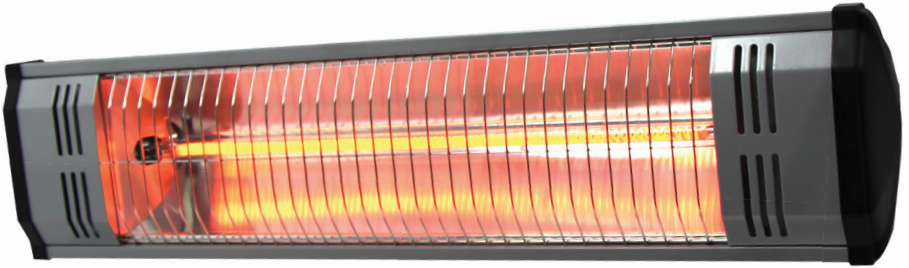


 HEAT STORM®

User Manual

and Safety Instructions



Tradesman Infrared Heater

1500 WATT | INDOOR-OUTDOOR

MODEL:
HS-1500-OTR

SAVE THIS INSTRUCTIONS MANUAL

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Introduction

Thank you and congratulations on the purchase of your Heat Storm Heater

PLEASE READ THIS MANUAL BEFORE OPERATING THIS APPLIANCE.



WARNING:



IF THE DIRECTIONS IN THIS MANUAL ARE NOT FOLLOWED, AN ELECTRIC SHOCK OR FIRE MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.



DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER HEATING APPLIANCE.



ANY REQUIRED SERVICE OTHER THAN FILTER MAINTENANCE SHOULD ONLY BE PERFORMED BY AN AUTHORIZED SERVICE REPRESENTATIVE.



Any other repairs attempted by anyone other than an authorized service representative will void the warranty.



Safety & Awareness

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precaution should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

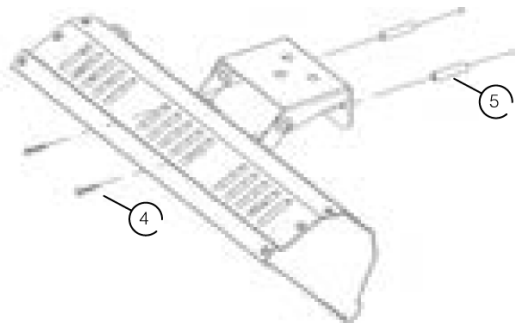
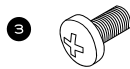
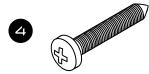
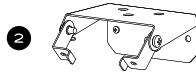
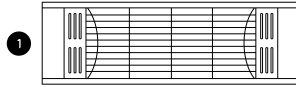
1. Read all instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 M) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Always unplug heater when not in use.
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
6. Do not use outdoors. (Omitted if the heater is intended for outdoor use.)
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.

9. To disconnect heater, turn controls to off, then remove plug from outlet.
10. Connect to properly grounded outlets only. (This item may be omitted if the heater is not provided with a grounding type attachment plug.)
11. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
12. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
13. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
14. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
15. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 16 AWG minimum size and rated not less than 1500 watts.
16. This heater may include an audible (a visual) alarm to warn that parts of the heater are getting excessively hot. If the alarm sounds (flashes), immediately turn the heater off and inspect for any objects on or adjacent to the heater that may cause high temperatures. **DO NOT OPERATE THE HEATER WITH THE ALARM SOUNDING (FLASHING).**
17. **SAVE THESE INSTRUCTIONS**



Parts

1. Heater (x1)
2. Wall Bracket Assembly (x1)
3. M4x8 Screw (x2)
4. Self Tapping Screw (x2)
5. Plastic Plug (x2)



1 Mount heater bracket to back of heater.

2 Mount wall bracket to desired surface, then connect heater bracket to the wall bracket.



Installation

PRECAUTION:

- Installation should always be carried out by a qualified electrician or a competent person.
- The energy supply must be done through a properly grounded socket.
- The heaters should always only use the mounting brackets provided.
- The heater should not be facing the ceiling or flammable substances.
- The heater must be installed so as to prevent that the switches can be touched from those who are in the shower.
- Do not use the heater directly near a bathtub, a shower, a swimming pool.
- Ensure that there is no possibility of flammable material coming into contact with the heater, or lies near the heater.
- Do not use gasoline or other flammable vapors or liquids, including aerosols cans, in the vicinity of this heater while it is operating, such as hydrogen, acetylene, ammonia, Methane, ethylene, and carbon monoxide or other gases lighter than air.
- The heaters are fitted with safety guards. These are intended only to stop large objects from hitting the emitters. On no account should the heater be operated with the guard removed.



Wall Mounting

ONLY USE SUPPLIED BRACKETS.

1. Ensure the power cable does not touch the reflector of the heater or hangs into the heated area.
2. Ensure the power cable can reach an indoor socket. Do not twist or bend the power cable.
3. This heater is IP35/65 protection, and can be used indoors or outdoors. If using outdoors and you need a extend socket, the cable and the socket system must be waterproof.



Operating Instructions

WARNING:

- Do not use the heater directly near a bathtub, a shower or a swimming pool.
- Never plug the appliance into the socket with wet hands

TRADESMAN

1. Turn on heater by firmly plugging in the power cord.
2. Turn off heater by unplugging power cord.



Cleaning & Maintenance

WARNING:

- Before cleaning, unplug from the power supply and wait a few minutes to cool down.
- This heater contains no moving parts, it needs very little maintenance. However, when the heater builds up heavy dirt, use a soft cloth to wipe it off.

HEATING ELEMENT REPLACEMENT

If the heating element malfunctions and needs to be replaced, it should only be changed by a service agent.



Return Policy

If you purchased the heater directly from Energy Wise Solutions we will refund the total sales amount when merchandise is received:

- 1) In new condition
- 2) Packed in its original manufacturers box and all original packaging material included
- 3) Original manuals and any accessories that came with the item also included.

Manufacturer Return Policy:

If you have purchased a product that needs an Exchange, Refund or Warranty claim the buyer will be responsible for all rates/shipping charges after 30 days of the purchase date.



1 Year Limited Warranty

MODELS: All models and accessories

The manufacturer warrants this product to be free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

1. Install and operate this electric heater in accordance with the installation and operating instructions furnished with the product at all times. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the products shall nullify this warranty.
2. This warranty is non-transferable and it's made to the original owner, provided that the purchase was made through an authorized supplier of the product.
3. The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service after said defect is confirmed by the manufacturers inspection.
4. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).
5. Any insulation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same.
6. The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law.

7. All other warranties – expressed or implied – with respect to the product, its components, and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.

8. The manufacturer neither assumes nor authorizes any third-party to assume on its behalf, any other liabilities with respect to the sale of the product.

9. The warranties as outlined in this document do not apply to non-accessories used in conjunction with the installation of this product.

10. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void if:

A) The heater is subjected to prolonged periods of dampness or condensation.

B) Any unauthorized alteration, willful abuse, accident, or misuse of the product.

C) You do not have the original receipt of purchase.

Contact the manufacturer by calling the customer service department at **435-752-6611**. Make sure you have your sales receipt, the location of purchase, and the model of your product.

When you contact customer service, they will attempt to troubleshoot the problem with you over the phone. If troubleshooting does not work, you will be asked to email proof of purchase and a picture of the manufacturer sticker to **cs@heatstorm.com**

If you have had your unit longer than the return policy (30 days), you will be expected to pay for shipping the heater back to us. If you would like to use our discounted shipping rates, please let your customer service representative know.

Please be advised that once we receive your unit, it may take a couple of business days for our technicians to determine if your unit can be fixed. If your unit can be fixed, the technicians will do so. You will only receive a new unit if your heater is not repairable.

NEED HELP?

call us:



435-752-6611

mail us:



cs@heatstorm.com

Visit us at:
heatstorm.com
for more product information