



CUSTOM POWDER-COAT PROCESS:

- There is no up-charge on our end as long as you order, pay for the custom powder and have it shipped to our warehouse. This avoids any miscommunication of color selection.
- We'll need about 1/2 lb of powder per stool base. So, if you are ordering 12 stools, make sure you purchase at least 6 lbs of powder for us.

Instructions:

1. If you are already working with a custom color and have a vendor/supplier that can supply the powder. Simply ship it to our warehouse:

Tronk Design
11110 Adwood Drive
Cincinnati, OH 45240

2. If you don't have a powder supplier, we recommend www.prismaticpowders.com. They sell powder by the pound, pricing is reasonable, they offer a large selection of RAL colors as well as other tones, and they offer free color swatches so you can make sure you know exactly what color you are getting. Once you have made your selection, go ahead and ship the powder to our warehouse:

Tronk Design
11110 Adwood Drive
Cincinnati, OH 45240

Lead time:

As far as lead times go, the production time for our pieces do not change, as the powder-coating process will be the same. As soon as the powder arrives in our warehouse, it will take us 3-5 business days to complete the order (quantities of 20 or less). If the quantity is 20+ then the lead-time will grow accordingly.

Prismatic Powders ships all in-stock items within 48 hours after the order is processed and they usually arrive in our warehouse 3-5 days after they are shipped. So, in total you may be looking at 8-12 business days to have your custom color Tronk Design piece!

If you have any questions, please contact us at info@tronkdesign.com or call us at 513-549-0210. We'd be happy to help!