

Warranty Terms and Conditions

Bion Rollators

The product is entitled to the below-listed warranty coverage against manufacturing defects from the date of purchase, with the original invoice/receipt as proof of purchase.

1-year off-site warranty on manufacturing defects.

This warranty does not cover damages or defects arising from accident, misuse, mishandling, improper installation, any manner of tampering, corrosion/fungus, rusting or stains, any unauthorized repair or modification to the product, act of god, fire, civil unrest, and consequential damages.

This warranty **does not** cover normal wear and tear, including but not limited to:

- Wearing out of wheels
- Loosening of brake mechanism
- Damages to upholstery

This warranty shall be null and void in the event that the serial number/batch number on the product has been altered or removed.