

MAKE UP PRO STORE

PADDY M^CGURGAN

RETURNS FORM FOR WWW.MAKEUPPROSTORE.CO.UK

FULL NAME: _____

ADDRESS: _____

TELEPHONE: _____ EMAIL: _____

ORDER #: _____ ORDER DATE: _____

QTY	PRODUCT NAME/ DESCRIPTION	PRICE (£)	RETURN CODE (SEE BELOW)	REPLACEMENT? (STATE SHADE REQUIRED)	REFUND?	ANY FURTHER COMMENTS?

REASONS FOR RETURN:

01 - Product damaged . **02** - Incorrect product/shade sent . **03** - Faulty product . **04** - Item Unwanted

HOW TO RETURN YOUR ITEMS:

1. Notify us of your intention to return the items by emailing your order details joanne@paddymcgurganartist.com. This must be done within 7 working days of receiving your order. Please note that we can only accept returns for the reasons stated above, and cannot accept returned goods that we reasonably believe have been used. You have fourteen (14) days from the date of delivery to return the items to us.

2. Return your items by post. Please return your items in a securely sealed parcel, including the original dispatch note and a completed returns form. We strongly recommend that the parcel be sent by a recorded delivery service (one that requires a signature on receipt). The return delivery address is: Customer Services, Make Up Pro Store Ltd, 108-112 Royal Avenue, Belfast, BT1 1DL, United Kingdom. Please ensure you retain proof of postage for use in the unlikely event that we do not receive your returned parcel. We cannot accept liability for returned goods lost in transit.

3. If your refund is approved, we will process it within thirty (30) days of receiving your returned goods, provided that you have returned them to us in their original unused condition. If your replacement is approved, we will process it within fourteen (14) working days of receiving your returned goods.