



Dear Customer,

Thank you for your interest in California Baby. It has come to our attention that there was a significant glitch in our system that resulted in invalid orders using a single use code that was tied to our Referral Program. As a result, we have had to cancel all orders that were placed from Friday 7/19 through Monday 7/22. No other redemptions can be honored at this time. All cancelled orders will be refunded. Please allow about 2-3 days for your refund to be posted to your account (depending upon your credit card company). Also, please note that your credit card information was not compromised in any way.

The problem has been identified and has been corrected. For those customers who placed a regular order not tied to this invalid code, we ask that you reorder as we have had to cancel and refund all orders placed during this time period.

We deeply regret any inconvenience this may have caused.

Again, thank you for your patience and understanding.

-Jessica

