



ONLINE RETURNS

Name: _____

Order #: _____

Email Address: _____

Phone #: _____

RETURN POLICY

- We only accept returns on items purchased directly through taravana.com
- Only orders within 30 days of purchase are eligible for a return/exchange or store credit.
- All returned or exchanged items must be unwashed, unworn, and undamaged, with all tags attached.
- Final Sale items cannot be returned or exchanged. All SALE items are FINAL.
- Refunds will be processed on the original form of payment
- You are responsible for the return shipping cost.
- In addition, shipping charges are non-refundable unless you have received damaged, defective, or the wrong item(s).
- Please use a trackable shipping method for your records to ensure item(s) are received by Taravana.

HOW TO MAKE A RETURN

- Fill out this form completely with all the correct information from your packing slip. Order # is required on the return form.
- Be sure to include all contact information on the return form to ensure that the return process is fast and easy.
- Securely pack your items and include this return form in a box of your choice (original packaging may be used if possible)
- Mail the package to:

TARAVANA RETURNS
4369 LAWEHANA STREET UNIT B1
HONOLULU, HI 96818

Please fill out information below for the items you would like to return/exchange
The information can be found on the packing slip that was included with your order.

Code	Item	Size	Qty	Reason Code

RETURN REASON CODE

11 - Too Small **22** - Too Big **33** - Wrong item Sent **44** - Unsatisfied **55** - Change of Mind **66** - Exchange

If you have any questions, please call Taravana Customer Service at **(808) 589-1277** or email service@taravana.com