



January 2, 2020

Dear Valued Customer:

This letter is to convey to all parties doing business with Creekstone Farms Premium Beef LLC the daily practices of handling livestock.

Creekstone Farms Premium Beef LLC is committed to handling livestock in a humane manner in accordance with our Humane Handling Policy. To that end, Creekstone Farms Premium Beef LLC has performed countless humane handling audits and taken corrective action when necessary. Our facilities were designed by the world's leading expert, Dr Temple Grandin of Gradin Livestock Handling Systems, Inc. and meet all of the requirements in her paper "Behavioral Principles of Livestock Handling". We believe we have the finest facilities for animal handling in the world that meets or exceeds world class standards.

It is without question that Creekstone Farms Premium Beef LLC handles livestock in accord with all applicable mandatory USDA FSIS regulations, voluntary USDA AMS Technical Requirement TRS-AHW-2015 and AMI Foundation Recommended Animal Handling Guideline and Audit Guide 2013. Our own in-house program has been designed as a systematic approach including transportation, live handling as well as harvesting. Annual training as well as regular retraining of all team members in the principles of humane handling is performed.

Annual third party audits are performed in accordance with our program. The results of these audits are available upon request. In addition, regular audits are performed by USDA FSIS DVMS and USDA AMS auditors to assure compliance with regulatory and contractual requirements.

If you have any questions concerning humane handling, please feel free to contact me. Additionally, the plant welcomes any customer to visit the plant to observe first hand the high standards we have established.

Sincerely,

A handwritten signature in blue ink, which appears to read "Ken Robinson", is written over a horizontal line.

Ken Robinson
VP, Director of Food Safety and Quality Assurance
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