

TECHNICAL SPECIFICATIONS

Name: uKnead Bella Massage Chair

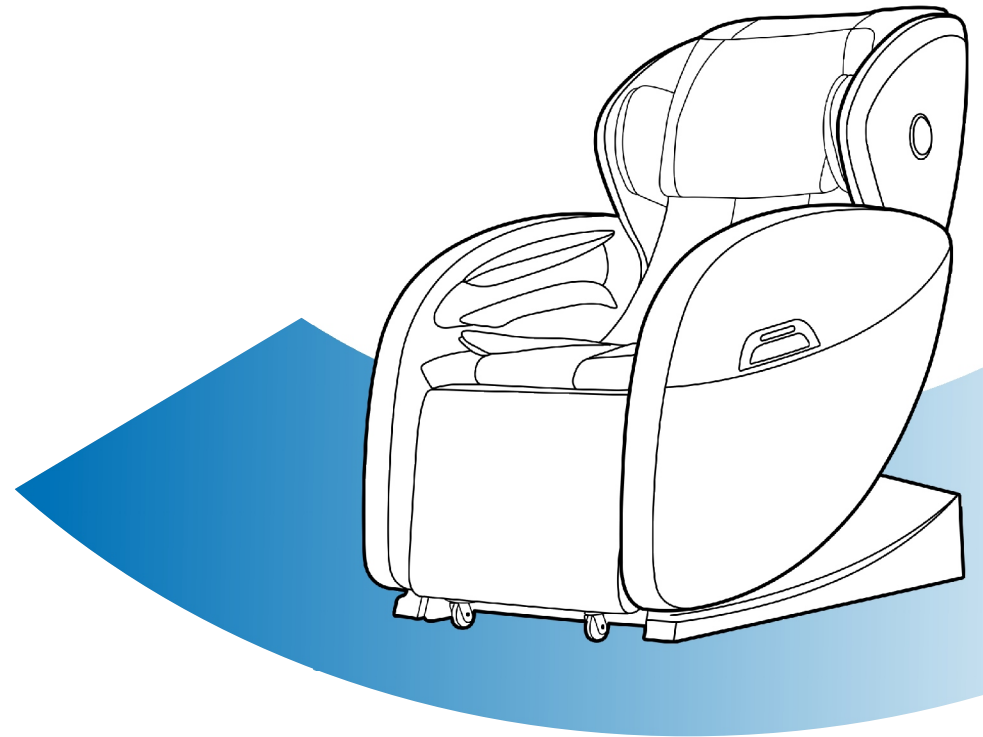
Rated Voltage: 110v

Rated Frequency: 50/60hz

Safety Design: Class I

Manufacturer Reserves The Right To Make Changes To Information Published In This Document,
Including Without Limitation Specifications And Product Descriptions, At Any Time And Without Notice.

uKnead Bella (ND-8000) User Manual



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Congratulations on purchasing the uKnead Bella massage chair. Please read and follow all safety and operating instructions listed in this user manual prior to use. Basic precautions should always be used when operating an electrical appliance.

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SAFETY PRECAUTIONS

IMPORTANT SAFETY INSTRUCTIONS

Please read and follow the instructions given below. Failure to comply may result in the risk of burns, fire, electric shock, or injury to persons. Please use a compatible electric outlet to power your massage chair. See grounding instructions below.

WARNING:

- 1.Any individuals who is pregnant, has a pacemaker, suffers from diabetes, phlebitis, and/or thrombosis, or is at an increased risk of developing blood clots due to recent surgery should consult his/her physician before using a massaging device or appliance designed for home use.
- 2.The massage experience should be pleasant and comfortable. Should pain or discomfort occur, discontinue use and consult your physician.
- 3.Do not use while sleeping or if you feel drowsy.
- 4.Never use with swollen or inflamed skin, or if skin eruptions or open wounds are present.
- 5.This unit has a hot surface. Those who are sensitive to heat must be careful when operating.

SAFETY INSTRUCTIONS

- 1.Always unplug this appliance from the electrical outlet after use, before cleaning, before installing or removing parts.
- 2.Do not cover appliance with blankets or other items. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3.Close supervision is necessary when the appliance is used by or near children, disabled persons, or pets. The product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction on using the appliance by a caregiver.

SAFETY PRECAUTIONS

4. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
5. Please do not use replacement parts from an unauthorized dealer or service provider.
6. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been damaged, or has come in contact with water. Return the appliance to the manufacturer for examination and repair.
7. Do not unplug the appliance by pulling on the power cord. To disconnect, turn power switch to off position, then remove plug from the outlet. Please do not use wet hands to unplug.
8. Keep the cord away from heated surfaces.
9. Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, or other objects.
10. Never drop or insert any object into any opening.
11. Do not use outdoors.
12. Do not operate where aerosol spray products are being used or where oxygen is being administered.
13. Do not stand on or in the appliance. Please do not stand in, climb on, jump on, or sit on the leg rest portion of the massage chair. Use only while seated.
14. Please do not sit on the armrest or the backrest part of the massage chair. The machine may tip and cause bodily harm if excessive weight is applied.
15. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use heating function on children or persons with reduced physical, sensory or mental capabilities. Do not use heating function on a sleeping or unconscious person. Check skin in contact with the heated surfaces of the appliance frequently to reduce the risk of burns or blisters.

SAFETY PRECAUTIONS

16. Move massage chair only when necessary and always handle with care when moving the backrest and leg rest to prevent damages.
17. Never remove backrest coverings and cushions. Examine the textile coverings and cushions prior to each use. If surface shows any sign of deterioration, such as cracking, peeling, blistering or fraying fabric, please refrain from use and contact customer service.
18. If power outage occurs in the middle of use, please switch the power switch to OFF, and unplug the machine to prevent power surge when electricity returns.
19. Please do not fall asleep during the massage, as reflexes and senses are diminished when unconscious, and may result in bodily harm.
20. Please use tremendous care when adjusting the backrest and leg rest reclining positions, and do not adjust positions when children or pets are near, under, or behind the machine.

Usage Environment Requirements

1. Please do not use machine in a high humidity or dusty environment to reduce the risk of malfunction or electric shock.
2. Please do not place machine in area of direct sunlight or near heat sources. Do not use when temperature of room exceeds 104° F.
3. Please use massage chair in an uncluttered environment with at least two feet of space around the machine.
4. Place and use massage chair on flat, even, non-slip flooring.
5. The massage chair is intended for personal use in a residential setting, and may not be used for commercial purposes.
6. If room is excessively cold or hot, please adjust the temperature gradually and not abruptly. If the massage chair has been stored in a cold area and is moved into a warm area, please wait one hour before use. Condensation may occur as a result and may cause malfunction.

SAFETY PRECAUTIONS

Safety Precautions

1. Do not use massage chair in combination with other therapeutic appliances as this may result in ineffectiveness or injury.
2. Do not use massage chair for one hour prior or after dining.
3. Do not use appliance when your hands or body are wet.
4. Do not perform fixed position massage on one spot of your body for more than 5 minutes at one time as this may result in excessive stimulation and may cause negative effects.
5. Do not insert your hand or foot along the paths of the massage rollers during use.
6. Stop immediately if you experience any discomfort.
7. Do not use when under the influence of prescription drugs, alcohol, or substances
8. Do not apply massage rollers directly on the head, elbow, joints, or abdomen
9. The massage chair is not intended for self-treatment of medical conditions that should be treated by a qualified healthcare provider.
10. Please consult physician prior to use if you are on medication, have medical conditions, or are not sure whether the massage chair is suitable for you.

SAFETY PRECAUTIONS

Medical Conditions

Please consult your physician prior to use if you:

- Are under medical rest
- Have spinal disorders, an abnormal spinal condition or have suffered a spinal injury
- Have excessive back pain and severe back conditions
- Have diabetes, osteoporosis or sensory impairment
- Have malignant tumor
- Have joint dysfunction such as rheumatism, hammer toe or gout
- Have a pacemaker or other electronic/mechanical medical devices in your body
- May be pregnant
- Have phlebitis or thrombosis
- Have an increased risk for blood clots
- Recently had surgery
- Have surgical pins, screws, or mechanical components in your body
- Are undergoing chemical treatment

CAUTION

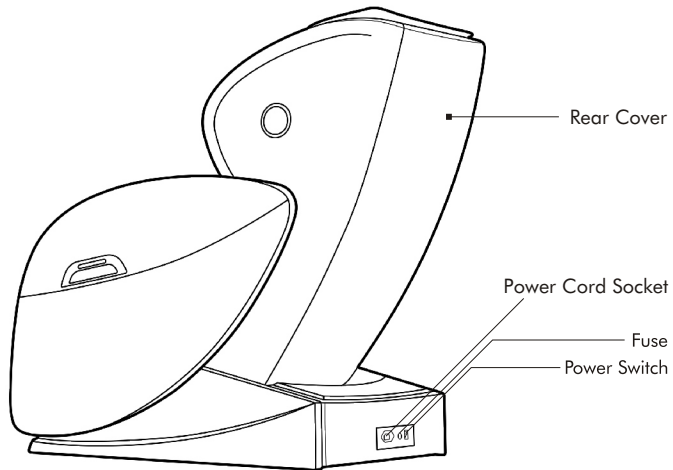
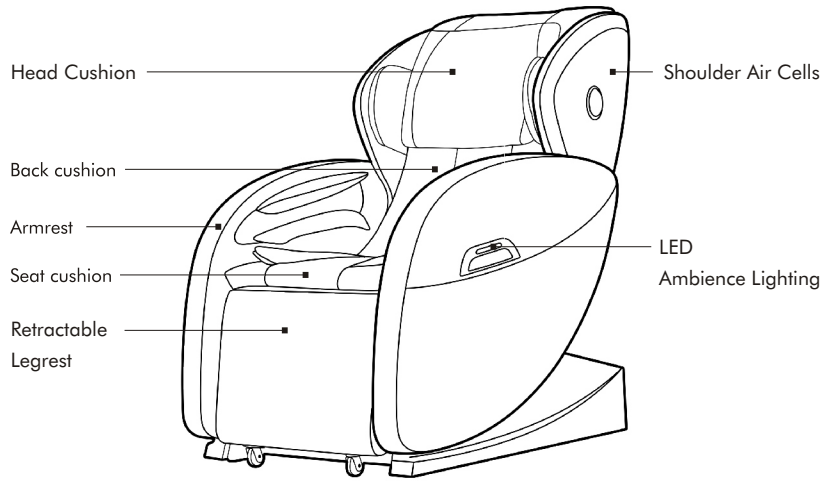
Please switch off the main power switch immediately and disconnect the power cord from the electrical outlet if:

- Water is spilled onto the massage chair.
- Fabric or cushion is torn and internal components are exposed
- Pain or discomfort during massage is experienced
- Abnormal sounds or motions occur during the massage

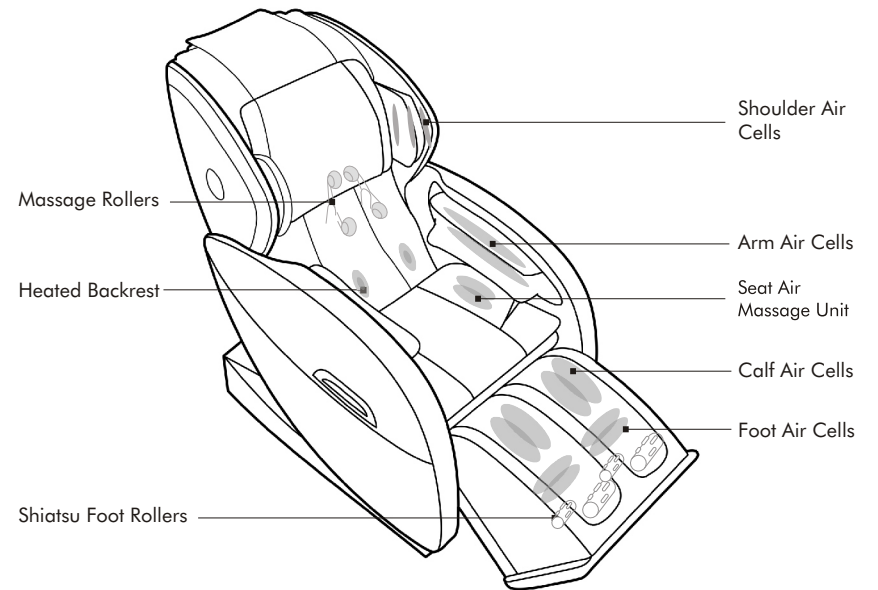
REPAIR

- Do not remove the plastic back cover of the massage chair. Mishandling of the internal components may result in malfunction or injury
- Do not attempt to service or repair the chair. Work must only be performed by professional and authorized service technicians.

PRODUCT COMPONENTS

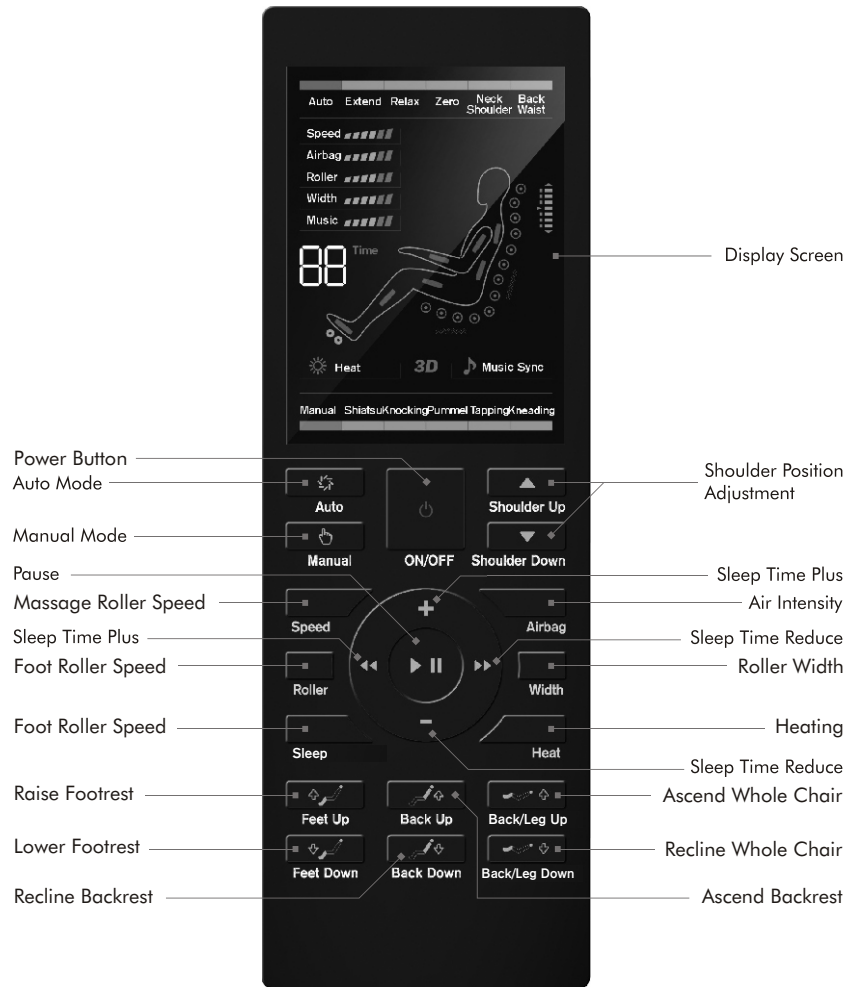


PRODUCT COMPONENTS







REMOTE CONTROLLER

CONTROLLER










OPERATION GUIDE

	<p>“Powers on/off the massage chair” This button starts/stops the massage system.</p>
 <p>Auto</p>	<p>“Auto Programs” – Press to select from 5 preset automatic programs: Relax, Extend, Zero Gravity, Neck & Shoulder, Back & waist. Press repeatedly to switch programs in the above order. Relax: Energizing massage routine suitable for morning and daytime use. Extend: Vigorous stretching program to relax tight muscles. Zero: Full body massage in zero gravity reclining angle. Neck & Shoulder: Focal massage centered around the neck and shoulder area. Back & Waist: Emphasis is placed heavily on the lower back and lumbar area.</p>
 <p>Manual</p>	<p>“Manual” --- Press to enter manual mode, in which one can select from 5 different massage techniques: Shiatsu, Knocking, Pummel, Tapping, Kneading. Press repeatedly to switch between these 5 functions.</p>
 <p>Shoulder Up</p> <p>Shoulder Down</p>	<p>Press and hold to move the massage rollers up or down the back for precise pin-point massage</p>







OPERATION GUIDE

REMOTE CONTROLLER INSTRUCTION

 Speed	Press to increase or decrease massage roller speed with 6 levels to choose from
 Roller	Increase or decrease foot roller speed, select from 6 levels
 Sleep	Press this button, the chair turn to sleep function. without massage, timing to wake up
 Airbag	Press to select intensity level of the overall air massage, with 6 intensities to choose from
 Width	In manual mode, with the exception of kneading technique, select from 6 different roller
 Heat	Turn on/off heating in the backrest
	<p>“Pause” – Press to temporarily pause the massage program</p> <p>Press + or - : Increase or decrease massage time by 1 minute</p> <p>Press << or >> : Increase or decrease massage time by 5 minutes</p>

OPERATION GUIDE

REMOTE CONTROLLER INSTRUCTION

 Feet Up	Press and hold to raise the footrest higher
 Feet Down	Press and hold to lower the footrest
 Back Up	Press and hold to ascend the backrest
 Back Down	Press and hold to recline backrest. Release when at desired angle.
 Back/Leg Up	Press and hold to ascend the whole chair, including both footrest and backrest.
 Back/Leg Down	Press and hold to recline the whole chair.

INSTALLATION GUIDE

INSTALLATION METHOD

Step 1: Remove the massage chair from the carton

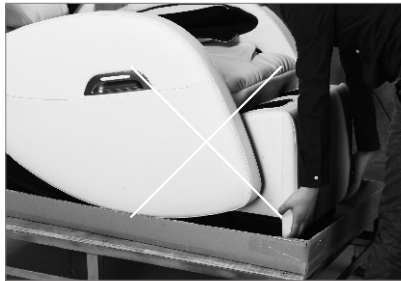


CAUTION



DO

Lift the massage chair by placing both hands under the side panels as shown.



DO NOT

Pull out or lift the retractable foot rest, as this will damage the machine.

INSTALLATION GUIDE



CAUTION

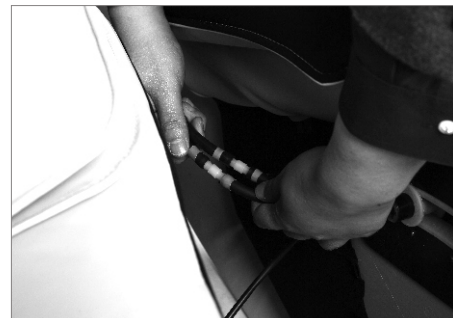
If one's doorway is exceptionally narrow, and the chair cannot fit through fully assembled. Please follow the instructions below to remove the left arm panel to allow for fitment through tight spaces.



Locate and remove the screw in between the back cover and the arm panel at the rear of the chair. Use a Philips screwdriver to carefully remove the screw by hand.



Near the front of the arm panel, lift the seat cushion to reveal a hex bolt connecting the chair to the arm panel. Unscrew the bolt using your fingers, or use a suitable hex tool if necessary.



Disconnect the air tubes and power cord located between the chair and the panel. Pay attention to the labels on each tube to reconnect them correctly afterwards.

INSTALLATION GUIDE



Gently lift and pull the arm panel upward. After chair has been moved into permanent location, follow instructions to reinstall the arm panel. Make sure the air tubes are not crushed when reinstalling the arm panels or air cells may not function properly.

INSTALLATION GUIDE

Step 2 : Power Supply



First, securely attach the power cord to the socket at the base of the chair. Make sure hands are not wet or electric shock may occur.



Turn on the main power switch.



Return chair to default resting position.

INSTALLATION GUIDE



CAUTION

Do not apply pressure to the retracting footrest when it is in motion. After the massage program has ended, remove your legs from the footrest so the mechanism can retract safely.



DO

Keep your legs extended and straight when using footrest as an ottoman



DO NOT

Apply pressure or bend your legs when footrest is protruded, as this will cause damage to the retracting mechanism.



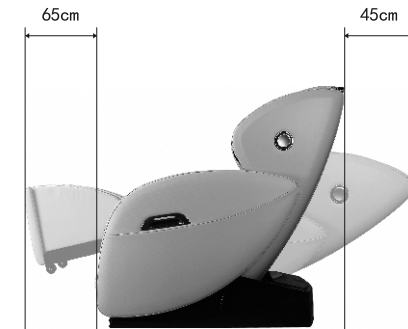
CAUTION

1. When The Footrest Is Not Extended, Please Do Not Recline The Backrest.
 2. When The Backrest Is Fully Reclined, Do Not Retract The Footrest Into The Chair.
 3. Please Remove Your Legs And Feet From The Footrest When It Is Moving Or Retracting.
- Failure To Do So May Lead To Bodily Damages As Well As Mechanical Damages To The Chair.

PRODUCT MAINTENANCE

INSTALLATION POSITION

Please make sure there is enough space in front as well as behind the chair for reclining. The Bella requires 18" (45cm) behind the chair, and 26" (65cm) in front of the chair to operate. Please use care when reclining and ascending the massage chair, make sure there are no children or pets nearby when the chair is in motion.



CAUTION

Please make sure the power cord is not obstructed or caught by the chair or other objects. We recommend using an area rug underneath the chair to avoid possible damage to flooring.

SURROUNDING ENVIRONMENT



Keep the massage chair away from damp places (for example: bathroom) to avoid electric leakage



Keep the massage chair away from high temperatures sources (for example: stove) to avoid fire or damage to leather material

PRODUCT MAINTENANCE

GROUNDING INSTRUCTION

This product must be grounded. In the event of an electric short-circuit, grounding reduces the risk of electric shock by providing a path of low resistance for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded in compliance with all local codes and ordinances.

DANGER:

Improper use of the grounding plug may result in a risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

PRODUCT STORAGE AND MAINTENANCE

MAINTENANCE

- Switch off main power switch and unplug power cord prior to cleaning the chair.
- Use a mild detergent or specialized leather cleaner with a dry microfiber cloth to clean the leatherette surface
- Do not apply excessive moisture to the seating surface
- Do not attempt to clean the electrical components with water

TROUBLESHOOTING GUIDE



If problems occur, please do not attempt to repair the chair or remove the rear cover. Contact uKnead for troubleshooting and professional servicing.

TROUBLESHOOTING GUIDE

Problems/Issues	Possible Cause	Solution
Tapping or humming sounds	Sounds from air pump, motor or other mechanical parts	Normal phenomenon
Suddenly stops working	1. Bad power connection 2. Auto program has ended	Turn off the main power switch, and turn back on to reboot chair.
Chair does not work	1. Power switch is not turned on 2. Bad connection between plug and socket 3. Massage remote is not turned on 4. Power cord is damaged 5. Blown fuse	1. Turn power switch on 2. Connection power cord again 3. Press power button on remote 4. Contact professional technician 5. Replace fuse 6. Contact professional technician
Roller height shifts at a certain spot	Spring mechanisms on rollers stretch and retract	Normal phenomenon
Abnormal noise from chair	Overheating	1. Cut down usage 2. Contact professional technician
Chair will not recline	Obstruction behind the chair	Stop massage chair. Remove obstruction and make sure the minimum required space is achieved.
Chair will not return to default position	Problem with reclining mechanism, or power cord has dislodged	Contact professional technician
Massage program froze	Software crash	Power off the chair and power on again after 30 seconds



ATTENTION

Please use care in operating the massage chair. uKnead will not be held liable for bodily or mechanical damages arising from failure to follow outlined instructions and improper operation of massage chair.