Bat Caddy® Electric Golf Caddy - Limited Warranty

What is covered?
Any defect in material and workmanship resulting from personal, normal use in accordance with the owner's manual.

For how long?
One (1) year from the day of purchase for caddy, caddy parts, SLA battery and electronics. Caddy accessories are covered under this warranty for 90 days. Lithium batteries carry a two (2) year pro-rated (2nd year) warranty.

Who gets the warranty?
The warranty is nontransferable and limited to the person who originally purchased the product.

Geographic scope:
This warranty applies only to original Bat-Caddy products purchased in the United States from Bat-Caddy, a local fully authorized Bat-Caddy dealer or distributor. International shipping cost for product/parts or repair services for caddies exported from the country of original purchase are not covered by warranty. While caddies and parts that are exported from the US to international countries are covered under the warranty, international shipping and all other costs, such as duty, taxes etc. related to send replacement parts or return caddies for repair are exclusively the responsibility of the customer. Our international distributors are not obliged to offer free warranty services, if a caddy has been imported by the customer to the country of that respective distributor.

LIMITATIONS & LIABILITY: IMPLIED WARRANTIES, INCLUDING THOSE OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY ARE LIMITED TO ONE YEAR FROM DATE OF PURCHASE. WE WILL NOT PAY FOR: LOSS OF USE OF YOUR PRODUCT OR PROPERTY DAMAGE CAUSED BY YOUR GOLF TROLLEY PRODUCT OR BATTERY OR ITS FAILURE TO WORK; ANY SPECIAL INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM PERFORMANCE OR FAILURE TO PERFORM UNDER THIS AGREEMENT, OR FROM THE FURNISHING, PERFORMANCE OR USE OF ANY GOODS OR SERVICE SOLD PURSUANT HERETO, WHETHER DUE TO A BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, MISUSE OR MODIFICATION OF THE PRODUCT OR OTHERWISE NEITHER YOU NOR SPACOM SHALL HAVE ANY LIABILITY TO THE OTHER FOR INDIRECT OR PUNITIVE DAMAGES, OR FOR ANY CLAIM BY ANY THIRD PARTY EXCEPT AS EXPRESSLY PROVIDED HEREIN.

What we will do:
If your caddy or any parts thereof are defective under the terms and definitions of this warranty, we will send you replacement parts, repair it or, at our discretion, replace it at no charge to you. Refunds may be issued only according to the Company's current return policy in the Terms & Conditions.

How to get warranty service?
To get warranty service for your trolley you must contact one of Bat-Caddy's Service & Support Centers and provide proof of date and place of purchase of the product. At our discretion we will provide one of the following Warranty services:

- **Do-It-Yourself Service**: Call a Bat-Caddy Service Center to diagnose the problem and make arrangements to get appropriate replacement parts.
- **Bat-Caddy Shop Service**: If repair cannot be reasonably easy performed by customer, we will return your caddy or the defective parts in question to one of our Service Centers and repair or replace them at our expense.
- **3rd Party Shop Service**: In certain cases repairs might be performed faster and more cost effective by a local 3rd party mechanic or repair shop, and Bat-Caddy might choose such services at our discretion. In such cases Bat-Caddy will reimburse reasonable repair cost.

For warranty services you must retain the original packing material in the event you need to ship your product back to one of our Service Centers. Charges for replacement packaging and shipping of such will apply.
Upon contacting a Bat-Caddy Service Center or authorized dealer we will determine the appropriate service option under this warranty. The contact numbers, e-mails and addresses of our Service Centers can be found on our website at http://batcaddy.com/pages/Contact-Us.html

**What this warranty does not cover:**
This warranty does not cover wear parts, such as rubber tire treads or remote control batteries or scratches/dents on frame or components caused by normal use. The warranty does not cover damage to the caddy caused by batteries or chargers other than those supplied by Bat-Caddy or third party damage caused by batteries and chargers in general. The warranty does not cover any defects resulting from accidents, damage while in transit to our service locations, or damage resulting from alterations, misuse or abuse or ignoring of operating instructions, lack of proper maintenance, water damage due to hosing down or power washing product or submerged contact with water hazards, lakes or other water bodies, any loss of control of the unit resulting in equipment or consequential damage, unauthorized repair or modifications of the product, affixing any attachment not provided with the product, overloading of the product, fire, flood, or acts of God, or failure to follow the instructions in the Owner’s manual. This warranty also does not cover any international shipping cost or foreign repair services due to exportation of the cart from the country of original purchase. This warranty is the only one we will give on your product, and it sets forth all our responsibilities regarding your product. There are no other express warranties! Please read our legal notice and terms and conditions at www.batcaddy.com as they may contain additional regulations and legal obligations or restrictions between the parties.

This warranty gives you specific legal rights, and you may also have other rights that vary under local and State law.