Returns & Exchanges

BLUE AVENUE
BEACHWEAR

RETURN ADRESS:

Name: Tiago Moreira

Company: Blue Avenue

Street: Av. Dom João II 129

ZIP Code: 4715-303 Braga

Country: Portugal

TERMS OF RETURN:

Returns must be sent back within 14 days of receiving the package and in perfect original sale condition, unworn. Returns from **countries outside of Europe EEA** (European Economic Area) such as the USA, UK, Switzerland, etc. might be subjected to import duties and taxes which will be deducted from the total refund amount. Please contact us at hello@blueavenue.co.

You will be responsible for paying for your own shipping costs for returning your item.

Handle the goods with extreme care and ensure that you send them by a method that insures the value of the goods and with a reliable tracking service. We will not be responsible for any lost parcel.

We cannot refund your original or return postage costs unless the product is faulty/incorrect.

If you are unsure that you are eligible for returning your items please contact us at hello@blueavenue.co before returning any item.

REFUNDS / EXCHANGES

After your return is processed and approved, we will refund the value of the product or exchange it for another if available. **Exchanged items will be sent on a free delivery service.** Please allow up to 4 working days to process your return. If there is any problem we will contact you via email.

Name	Order Number #	Email address

REASON OF RETURN: **A)** Item doesn't fit; **B)** Wrong item received; **C)** Faulty/Damaged*; **D)** Other:_____

PRODUCTS RETURNED				
ITEM DESCRIPTION (model, colour)	SIZE	QT	REASON (A. B. C. D.)	EXCHANGE or REFUND?

Fill in the new product(s) that you intend to receive as an exchange. If the product isn't available we will contact you.

EXCHANGED PRODUCTS (leave blank if not applicable)		
ITEM DESCRIPTION (model, colour)	SIZE	QUANTITY
Alternative Shipping Address (leave blank if not applicable)		