

# MIXX™

TRUE WIRELESS



## StreamBuds™ Dots

True Wireless Earbuds

HOW TO GUIDE

# MIXX

## THANKS!

Thanks for choosing our Mixx StreamBuds Dots.

All of our products come with a 2 year warranty for peace of mind.

Feedback is welcome, email us on [support@mixx-io.com](mailto:support@mixx-io.com) for any comments or queries.



# CONTENTS

LET'S START	1
LET'S CONNECT	3
LET'S ASK GOOGLE / SIRI	4
LET'S USE THE EQ SETTINGS	4
LET'S STAY CHARGED	5
LET'S PLAY	7
TECHNICAL SPECS	9
CONTACT MIXX	9
NEED EXTRA HELP?	10
LET'S BE SAFE	11
LET'S RECYCLE	12
SAFE USAGE INFO	45

# LET'S START

## What's in the box?

A pair of earbuds

(L)

(R)

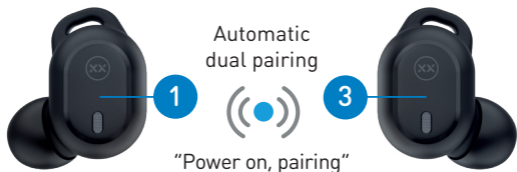




- 1 Left Touch Sensor
- 2 Earbud LED Lights / Microphones
- 3 Right Touch Sensor
- 4 Portable Charging Case
- 5 USB Type C Charging Port (Back)
- 6 Qi Wireless Charging Surface (Base)
- 7 LED Digital Display and Charge Indicators
- 8 USB Type C Charging Cable

# LET'S CONNECT

## First time pairing



When you open the Portable Charging Case **4** both earbuds will turn on and connect together. A voice prompt will confirm with 'Power on, pairing'. One Earbud LED Light **2** will flash WHITE to indicate pairing mode.

Go to the Bluetooth settings on your audio device to select 'MIXX StreamBuds Dots' from the list. Once paired successfully you will hear 'Connected' and the Earbud LED Lights **2** will turn off.

You can now enjoy your music, watch a video or take a call hands free.

The earbuds will automatically reconnect to the last device they were paired with, confirming 'Connected'.

## LET'S ASK GOOGLE ASSISTANT / SIRI

Pair your Bluetooth device with your earbuds.

**Double tap** RIGHT Touch Sensor **3** to activate Siri or Google Assistant.

The voice assistant familiar 'Beep' will sound to confirm connection. You can now ask Siri or Google Assistant a question or state a command.

## LET'S USE THE PRESET EQ SETTINGS

Choose from 3 Equalisation (EQ) modes to suit your personal preference. There is no App required.

- Bass boost mode increases the bass sound.
- Voice mode decreases the bass, the high-frequency tones and increases the speech frequencies.
- Music mode returns you to the optimal EQ for music listening.

To change EQ settings, **double tap** the LEFT Touch Sensor **1** to cycle through the Music, Bass Boost and Voice modes to find your preferred sound.

# LET'S STAY CHARGED



## The Earbuds

A voice prompt 'Battery low' allows for 2 minutes play time before the earbud powers down stating 'Battery low, power off'. The Earbuds LED Light **2** will flash WHITE for 1 second and will then switch off.

Each LEFT and RIGHT earbud has 4-line LED Charge Indicators **L** and **R** on the case.

Place the earbuds in the case and close the lid to charge.

The 4 LED indicators **L** and **R** will flash to show that the earbuds are charging. Each LED represents 25% charge. Once the earbuds are fully charged the LED indicators will stop flashing and turn off.

### TIP: 15 MINUTE QUICK CHARGE

If you're running low on power, charge your earbuds for 15 minutes and get **2 hours extra play time** while on the go





## The Portable Charging Case

To check the battery status of the case, open the lid of the Portable Charging Case **4**. The LED Digital Display **B** will show the percentage of the battery remaining for 30 seconds.

You can charge the case in two ways:

### 1. With a Type C charging cable

Always connect the case to a suitable USB wall charger, computer USB port or a power bank using the USB Type C charging cable **8** supplied.

When the LED Digital Display **B** number reaches 100 (i.e., 100%) the case is fully charged, and the display will switch off.

### 2. Qi wireless charging

At the base of the case is a Qi wireless charge surface **6**. Place the case flat on a Qi Wireless Charger (sold separately).

When the LED Digital Display **B** number reaches 100 (i.e., 100%) the case is fully charged, and the display will switch off.

Charging the case may take up to 2 hours.

# LET'S PLAY



## First initial pairing

**Remove both earbuds** from the charging case.

Go to the Bluetooth settings on your audio device to select 'MIXX StreamBuds Dots' from the list.

Once paired you will hear 'Connected'.

## Play / Pause

**Long press for 1 second** either Touch Sensor **1** or **3**

## Increase Volume

**Single tap** RIGHT Touch Sensor **3**

## Decrease Volume

**Single tap** LEFT Touch Sensor **1**

## Activate Siri / Google Assistant

**Double tap** RIGHT Touch Sensor **3**

The voice assistant familiar 'Beep' will sound then ask a question or state a command.

## Change the Preset Equalisation (EQ) Settings

**Double tap** LEFT Touch Sensor **1** to cycle through the Music, Bass Boost and Voice modes to find your preferred sound.

## Answer / End a call

**Long press for 1 second** either Touch Sensor **1** or **3**

## Decline an Incoming Call

**Double tap** either Touch Sensor **1** or **3**

## Power On

**Remove both earbuds** from the case and they will automatically turn on and dual pair together. To manually turn on, **long press for 2 seconds** each Touch Sensor.

## Power Off

**Insert both earbuds** into the case and close the lid. This will automatically turn off the earbuds and the Bluetooth.

# TECHNICAL SPECS

Play time on a single charge:	Up to 7 hours
Play time with charging case:	Up to 28 hours
Bluetooth:	Version 5.1
Supported profiles:	HSP, HFP, A2DP, AVRCP
Wireless range:	10m
Earbud capacity:	40mAh each side
Charge case capacity:	300mAh
Qi wireless charging:	3W
Standby:	120 days
Dynamic driver:	10mm
Frequency response:	20Hz – 20KHz
Weight including case:	Total 56g (earbuds 4.8g each)
Portable case dims:	62 x 55 x 31 mm (L x H x D)

## Compatibility

Suitable for most Bluetooth audio supported smartphones, tablets, notebooks, laptops and computers.

# CONTACT MIXX

Feedback is welcome simply email us on **support@mixx-io.com** or visit **mixxaudio.com** for more information.

# NEED EXTRA HELP?

## Common solutions

If you are experiencing problems with your earbuds:

- Power on the earbuds (see page 8).
- Check the status on the LED Lights (see page 5-6).
- Charge the earbuds (see page 5-6).
- Move your device closer to the earbuds and away from any obstructions or interference.
- Try connecting to another device.

## Question & Answers

**Q.** How do I turn on my earbuds without using the charging case?

**A.** **Long press for 2 seconds** both Touch Sensors to manually turn them on.

**Q.** While pairing with my phone, I see two 'MIXX StreamBuds Dots' in my Bluetooth menu listing?

**A.** Wait for 4 seconds for the earbuds to connect to each other before pairing with your device.

If there is still no connection simply 'forget' or 'unpair' both earbuds in your Bluetooth settings, place them back in the Portable Charging Case and start again.

**Q.** What smartphone voice assist systems do these earbuds work with?

**A.** Connects with Siri, Google Assistant or Bixby (depending on your device).

# LET'S BE SAFE

It's important that you read this section completely, especially the '**Warning, Caution and Safe Usage**' instructions.

## For your protection

Ensure the product is correctly connected using the manufacturer's original accessories included with the product.

Please keep the product out of reach from children and animals.

Do NOT listen to loud music for a long duration of time.

- We recommend turning down the volume before placing the device in or on your ears.
- Adjust the volume to a comfortable level before listening to avoid hearing damage.

Do NOT use the product while operating machinery, including cars, trucks or other vehicles.

Do NOT use noise cancelling mode or use your device in areas where the use of hearing is required for safety. e.g., while riding a bicycle, at a construction site or railroad etc.

Do NOT drop, short circuit, disassemble or continue to use this product and its portable charging case if damaged.

## CAUTION!

Please remove your device from your ears immediately if:

- \* They emit any loud unusual noise
- \* You experience a warming sensation
- \* There is loss of audio

Turn off your device and contact MIXX Limited on [support@mixx-io.com](mailto:support@mixx-io.com).

## IMPORTANT!

Do NOT use a non-certified PD or QC3 wall charger as this may damage the product. Only use the cable supplied to charge your device.

May contains small parts which may be a choking hazard. NOT suitable for children under age 6.

## We recommend

To refer all servicing to qualified persons. Servicing may be required when the product has been damaged in any way, does not operate normally or has been dropped.

**WARNING:** The operating temperature range for this product is 5° - 40° celsius.


Please avoid exposing the product, charging case and cable connectors to prolonged rain, moisture, any splashing or liquid spills.

This may cause excessive heat or melting and may lead to fire damage or personal injury.

**CAUTION: This product contains a Lithium battery. Incorrect disposal of this battery may result in an explosion.**

## LET'S RECYCLE

This product can be recycled.

Products bearing this symbol  must NOT be thrown away with normal household waste.

Take the product to a collection point designated for recycling of electronic devices. Find out more about return and collection points through your local authority.

The background of the advertisement is a top-down view of various electronic accessories. In the upper left, a black power bank is partially visible with a blue digital display showing '55'. To its right is a coiled white braided charging cable with a white strap featuring a logo. Below the power bank is a black USB-A to USB-C cable. In the bottom left, there is a coiled black cable. In the bottom right, there is a black right-angle USB-C connector. The overall aesthetic is clean and modern, with a mix of black, white, and grey tones.

# MIXX™

CHARGE

To view our wide range of  
power banks, chargers, cables  
and in-car products visit

**[mixxcharge.com](http://mixxcharge.com)**



### **EN** SAFE USAGE INFORMATION

Do not crush, puncture or incinerate the charging case or the earbuds. Only use certified or device manufacturer's charging cable.

### **FR** INFORMATION DE SÉCURITÉ

Ne pas écraser, percer ou incinérer le boîtier de chargement ou les écouteurs. Utilisez uniquement un câble de charge certifié ou du fabricant du périphérique.

### **DE** INFORMATIONEN ZUR SICHEREN NUTZUNG

Brechen, durchstechen und verbrennen Sie die Ohrhörer nicht. Benutzen Sie nur zertifizierte oder vom Hersteller mitgelieferte Ladekabel.

# MIXX



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