

#### TRUE WIRELESS



# StreamBuds Go 3 True Wireless Earbuds HOW TO GUIDE



#### THANKS!

Thank you for choosing to buy our MIXX StreamBuds Go 3.

All of our products come with a 2 year warranty for peace of mind.

Feedback is welcome, email us on **support@mixx-io.com** for any comments or queries.

We hope you enjoy using your new earbuds.



## CONTENTS

| LET'S START              | 1  |
|--------------------------|----|
| LET'S CONNECT            | 3  |
| LET'S ASK GOOGLE OR SIRI | 3  |
| LET'S STAY CHARGED       | 4  |
| LET'S PLAY               | 5  |
| NEED EXTRA HELP?         | 7  |
| TECHNICAL SPECS CONTACT  | 8  |
| MIXX                     | 8  |
| LET'S BE SAFE            | 9  |
| LET'S RECYCLE            | 10 |
| SAFE USAGE INFO          | 41 |

# LET'S START What's in the box? A pair of earbuds

R

A portable charge case



#### USB C Charging Cable



3 Pairs of Ear Cushions, small, medium and large



- Left Touch Sensor
- Earbud LED Lights
- 3 Right Touch Sensor
- 4 Microphones
- 5 Portable Charging Case
- 6 Battery Status Light
- 7 USB C Charging Port
- 8 Charge case LED light
- 🤊 USB C Charging Cable
- 10 3 Pairs of Ear Cushions (S, M and L)

# LET'S CONNECT

#### First time pairing

Remove both earbuds from the Portable Charging Case 5.

They will automatically dual pair together; a voice will prompt 'Power on, pairing' and a 'Beep' will sound. One of the Earbud LED Lights 2 will flash WHITE to indicate pairing mode. If the earbuds do not automatically dual pair together,

tap each earbud 4 times to power off and then place them both back into the case. Remove the earbuds and they should automatically dual pair together.

Go to the Bluetooth settings on your audio device and select 'MIXX StreamBuds GO 3' from the list. Once paired successfully you will hear 'Connected' and the Earbud LED Light (2) will turn off.

You can now enjoy your music, watch a video or take a call hands free.

The earbuds will automatically reconnect to the last device they were paired with, confirming 'Connected'.

Placing both earbuds back in the Portable Charging Case (5) will power them off.

### LET'S ASK GOOGLE OR SIRI

Pair your Bluetooth device with your earbuds.

Triple tap either Touch Sensor 1 or 3 to activate Siri or Google Assistant.

Your Voice Assist familiar 'Beep' will sound to confirm connection.

You can now ask Siri or Google Assistant a question or state a command.

# LET'S STAY CHARGED

#### The Earbuds

A voice prompt 'Battery low' allows for 2 minutes play time before the earbud(s) powers down stating 'Battery low, power off'. The Earbuds LED Light 2 will flash WHITE once and will then switch off. Charge the earbuds using the Portable Charging Case 5.

While charging, each Earbud LED Light 2 will be WHITE and once fully charged the LED Lights will turn off. Secure the earbuds by closing the lid.

#### **TIP: 15 MINUTE QUICK CHARGE**

If you're running low on power, charge your earbuds for 15 minutes and get **2 hours extra play time** while on the go

#### The Portable Charging Case

When the earbuds are placed into the Charge Case and the Battery Status Light 6 flashes WHITE 4 times, it is time to recharge the Portable Charging Case.

Connect the case to a suitable USB wall charger, computer USB port or a power bank using the USB C charging cable (9) supplied.

The Charge Case LED Light  $\left( \begin{smallmatrix} 8 \\ 9 \end{smallmatrix} \right)$  will flash RED while charging and will stay solid RED once fully charged.

This can take up to 2 hours.

# LET'S PLAY



#### **First Time Pairing**

**Remove both** earbuds from the Portable Charging Case.

They will automatically dual pair with each other. You may hear 'Power on' and then 'Pairing'.

Go to the Bluetooth settings on your audio device to select 'MIXX StreamBuds GO 3' from the list.

Once paired successfully you will hear 'Connected'.

# Play / Pause Double tap either Touch Sensor 1 or 3 . Decrease Volume Single tap LEFT Touch Sensor 1 . Increase Volume Single tap RIGHT Touch Sensor 3 .

Previous Track Tap and hold LEFT Touch Sensor 1

Skip Track Tap and hold RIGHT Touch Sensor 3

Answer / End Call Double tap either Touch Sensor 1 or 3.

#### Activate Siri or Google Assistant

**Triple tap** either Touch Sensor **1** or **3** to activate Siri or Google Assistant. Listen for the familiar Voice Assist 'Beep' then ask a question or state a command.

#### Power on

**Remove both** earbuds from the case. They will automatically turn on and dual pair together. A voice prompt will state 'Connected' as confirmation. To manually turn on, **long press** each Touch Sensor **for 3 seconds**.

#### Power off

**Place both** earbuds in the case and close the lid. This will automatically turn off the earbuds and the Bluetooth.

# NEED EXTRA HELP?

#### **Common solutions**

If you are experiencing problems with your earbuds:

- Power on the earbuds (see page 6).
- Check the status on the LED Lights (see page 3).
- Charge the earbuds (see page 4).
- Move your device closer to the earbuds and away from any obstructions or interference.
- Try connecting to another device.

#### **Question & Answers**

- Q. While pairing with my phone, I see two 'MIXX Streambuds GO 3' in my Bluetoothmenu listing?
- A. Wait for 4 seconds for the earbuds to connect to each other before pairing with your device. If there is still no connection simply 'forget' or 'unpair' both earbuds in your Bluetooth settings, place them back in the Portable Charging Case and start again.
- Q. What smartphone voice assist systems do these earbuds work with?
- A. You can connect to Siri or Google Assistant after pairing with your smartphone.

# LET'S VIEW TECHNICAL SPECS

- Play time on a single charge: Play time with charging case: Bluetooth: Resistance: Supported profiles: Wireless range: Earbud capacity: Charge case capacity: Dynamic drivers: Frequency response: Weight including case: Portable case dims:
- Up to 5 hours Up to 18 hours Version 5.3 IPX5, water and dust resistant HSP, HFP, A2DP, AVRCP 10m 30mAh each side 300mAh 10mm 20Hz – 20KHz Total 34g (earbuds 3.4g each) 54mm x 50mm x 29mm

#### Compatibility

Suitable for most Bluetooth audio supported smartphones, tablets, notebooks, laptops and computers.

# **CONTACT MIXX**

Feedback is welcome simply email us on **support@mixx-io.com** or visit **mixxaudio.com** for more information.

# LET'S BE SAFE

#### IT IS IMPORTANT THAT YOU PLEASE READ THIS SECTION COMPLETELY.

#### For your protection

Check with your doctor before use if you are fitted with a medical device such as a pacemaker or a programmable shunt.

Ensure the product is correctly connected using the manufacturer's original accessories included with the product.

Do NOT make unauthorized alterations to this product.

Product may contain small parts which can be a choking hazard. Please keep the product out of reach from children under 6 and animals.

Whilst this product has been made using hypo-allergenic materials, you may suffer some skin irritation after prolonged use.

Do NOT listen to loud music for a long duration of time. We recommend turning the volume down before placing the device in your ears to avoid hearing damage.

Do NOT use the product while operating machinery, including cars, trucks or other vehicles.

Do NOT use noise cancelling mode or use your device in areas where the use of hearing is required for safety. e.g., while riding a bicycle, at a construction site or railroad etc. Clean only with a dry cloth - Wipe off sweat from the earbuds and the charging case before charging.

#### **IMPORTANT!**

Do NOT use a non-certified PD or QC3 wall charger as this may damage the product. Only use the cable supplied to charge your device.

If your product has become damaged in any way, does not operate normally or has been dropped, please refer to a qualified person to have the product checked before continuing to use it.

#### WARNING:

#### This product contains a Lithium battery. Incorrect disposal of this battery may result in an explosion.

The operating temperature range for this product is  $5^{\circ}$  -  $40^{\circ}$  celsius.

Please avoid exposing the product, charging case and cable connectors to prolonged rain, moisture, or liquid spills/ splashing.

Please remove your device from your ears immediately if they emit any loud unusual noise or you experience a warming sensation.

If you experience any of the issues listed above, please turn off your device and contact MIXX Ltd on support@mixx-io.com

# LET'S RECYCLE

This product can be recycled. Products bearing this symbol must NOT be thrown away with normal household waste.

Take the product to a collection point designated for recycling of electronic devices.

Find out more about return and collection points through your local authority.

# MIXX®

CHARGE

To view our wide range of power banks, chargers, cables and in-car products visit **mixxcharge.com** 

#### SAFE USAGE INFO

Do not crush, puncture or incinerate the charging case or the earbuds. Only use certified or device manufacturer's charging cable.





support@mixx-io.com



mixxaudio.com

MIXX Limited 5 The Pavilions, Brighton Road, Pease Pottage, West Sussex, RH11 9BJ. United Kingdom

SBG03-HTG01