

# Universal Works.

## RETURNS & EXCHANGES FORM

---

**CUSTOMER NAME:**

**ORDER NUMBER:**

**ORDER DATE:**

---

We hope you love your new purchase, however, if for any reason you wish to return or exchange items, then we are more than happy to help.

**Please ensure you return your unworn goods, as sold, in their original packaging, including all labels and tags, within 14 days of receiving the goods. This does not affect your statutory rights.**

**We offer a free returns service for all UK orders via **UPS**.** Simply attach the enclosed label to your packaged items and take them to your nearest UPS access point. You can find your nearest access point at [www.ups.com/dropoff?loc=en\\_GB](http://www.ups.com/dropoff?loc=en_GB). *Please note that the free returns label is valid through a UPS Access Point only.*

Alternatively, you can send your return to: **UNIVERSAL WORKS RETURNS DEPT, 1 ASHVILLE CLOSE, NOTTINGHAM, NG2 1LL, UNITED KINGDOM** via your chosen delivery method. If you are returning items from outside of the UK, we recommend using a tracked service.

---

Please put a mark in either the 'Refund' or 'Exchange' box and provide further details in the **Notes** box below.

PRODUCT CODE	PRODUCT NAME	QTY	SIZE	REFUND	EXCHANGE

**Notes:**