



DURATION

Online (Self-paced) 95 minutes



GROUP COST

Ask for quotation



REQUIREMENTS

18+ yrs old and
Proficient in English



CERTIFICATE

Certificate of completion

Preventing and Managing Occupational Violence in Healthcare

COURSE OVERVIEW:

This course has been developed to provide you with an understanding of workplace violence and aggression in healthcare and the associated risks, what to do during an incident, and steps that can prevent and minimise violence and aggression.

This course will provide an understanding of:

- the nature of workplace violence and aggression in healthcare settings, including prevalence, scope and cost
- the associated legal and policy frameworks concerning violence and aggression in healthcare settings
- steps you can take to prepare for and prevent incidents of violence or aggression, including the environment-situational-patient (ESP) risk assessment framework
- the assault cycle
- steps you can take to manage a person progressing through each phase of the assault cycle
- things you can do to help manage violent individuals, and
- the key responsibilities of employees and employers in the event of an incident.

QUALIFICATION:

A Certificate of Completion is issued on successful completion.

PRE-REQUISITES:

Will be over 18 years of age and are expected to be able to speak and read English to a sufficient standard to complete the course.

DURATION:

Online (Self-paced)

JURISDICTIONS:

Delivered Australia-wide.



- ✓ Money Back Guarantee*
- ✓ 100% Online
- ✓ Save time / Save Money
- ✓ Tax Deductable
- ✓ 1000's Trained Each Month
- ✓ Quality Focused
- ✓ Peer Reviewed Courses
- ✓ Trusted Industry Partner
- ✓ Stop & Start
- ✓ Complete When Convenient
- ✓ Complete Anywhere
- ✓ Complete Any Device
- ✓ Fast Certification
- ✓ Self Print Certificate
- ✓ 60 Day Guarantee*

*See refund policy



Online Course Library

OHS.com.au gives you access to 100's of relevant compliance courses. Fast, secure and compliant, our courses are peer reviewed and cost effective. Deploy on our Learning Management System (LMS) or yours.

Online course titles include:

Health & Safety Related

Armed Robbery Safety Awareness
Alcohol and other drugs
Asbestos Awareness in the Workplace
Biological Hazards Guide Training
Confined Spaces Hazard Guide
Contractor Management
Cold & Flu Prevention
COVID-Safe Workplace
Dealing with Workplace Conflict
Driver Safety
Duty of Care for Managers and Supervisors
Duty of Care for Victorian Employees
Duty of Care for Victorian Managers and Supervisors
Duty of Care for Workers
Electrical Risks Hazard Guide
Excavations Hazard Guide
Fire Awareness and Extinguisher Training
Fire Warden Training
General Evacuation Training
Globally Harmonised System of chemicals
Hand Hygiene for Healthcare Workers
Hand Operated Power Tools Hazard Guide
Hazardous Chemicals for Managers and Supervisors
Hazardous Chemicals Hazard Guide
Hazardous Substances and Dangerous Goods (VIC and WA) Hazard Guide
Incident Investigation
Information and Cyber-Security
Injury Management for Managers and Supervisors
Injury Management for Workers
Manual Handling Hazard Guide
Manual Handling Victoria
Manual Tasks for Workers
Mental Health in the Workplace
Noise Hazard Guide
Occupational Health and Safety Fundamentals
Office Ergonomics
Risk Management
Risk Management for Managers and Supervisors
Slips and Trips Hazard Guide
Stress Less at Work
South Australian Work Health and Safety Legislation
Underground Utilities Hazard Guide
Work Health and Safety Fundamentals
Work Health and Safety Harmonisation
Working at Heights Hazard Guide
Working Safely with Hazardous Chemicals in the Workplace

NDIS Related

Assist Clients with Medication
Basic Life Support
Cold & Flu Prevention
COVID-Safe Workplace
Health Services Induction
Identifying Poor Performance, Misconduct and Absenteeism
Identifying, Reporting and Responding to the Abuse of Older People in Care
Infection Prevention and Control - The Basics
Infection Prevention and Control - Transmission Based Precautions
Incontinence Suite (8 courses)
Infection Prevention and Control - Standard Precautions
Manual Handling For Health Care Workers
Manual Handling For Aged Care Workers
Medication Calculation Competency
Peripheral Intravenous Cannulation
Safe Medication Management
Understanding Dementia Suite (4 courses)
Workplace Violence and Aggression in Healthcare

Staff Compliance / Human Resources Related

Anti Money Laundering
Alcohol and other drugs
Bullying_and_Harassment_for_Employees
Bullying_and_Harassment_for_Manager
Competition and Consumer Law Suite (4 courses)
Cold & Flu Prevention
COVID-Safe Workplace
Equal Employment Opportunity for Employees
Equal Employment Opportunity for Managers and Supervisors
Fraud and Corruption Awareness and Prevention
How to Behave at the Christmas Party
Information and Cyber-Security
Managing the Discipline Process
Mental Health in the Workplace
Modern Slavery
Office Ergonomics
Positive Workplace Culture
Privacy and the Workplace
Protecting Whistleblowers
Sexual Harassment
Social and Digital Media and the Workplace
Stress Less at Work
Victorian Charter of Human Rights and Responsibilities
Working From Home