



Life Size Statues - Theme Party Props
524 W Rosecrans ave Gardena CA 90248

Platinum Prop House Inc. Agreement

This document sets forth the agreement between Platinum Prop House Inc ("Platinum") and _____ ("Customer").

Event Date: _____

Event Location: _____

Phone Number: _____

Will Call Pick Up Date: _____

Will Call Drop Off Date: _____

Will Call Days

Friday 10am to 6pm

Saturday 10am to 2pm

Will Call Drop Off Days

Monday & Tuesday 10am to 6pm

Client Responsibility

Clients must provide their own blankets and straps when picking up props. Clients are responsible to strap and secure the props accordingly upon pickup.

Will Call Orders

All pick up orders require a photo ID and credit or debit card copy of front and back.

All weekend pick up orders must be picked up on Friday or Saturday only between business hours.

Props must be returned on Monday or Tuesday between business hours. If you fail to return your item on time, additional fees may apply.

Weekday pick up orders must be picked up during the week and returned no later than Friday the same week rented.

Damage Waiver For Will Call Orders

Each customer is required to fill out a damage waiver when picking up props.

Platinum is required to check all prop rentals for damages.

Platinum is required to fill out a drop off damage waiver when customers drop props off.

If any props are damaged, Platinum is required to notify customers before they leave the premises.

Damage or loss will be assessed as soon as props are returned by the customer while present. All visible damages that are not listed on the damage waiver when customer picked up, will be photographed on site while customer is present.

In the event that props/furniture provided by Platinum Prop House, Inc is damaged or lost, the customer is responsible to pay for all repairs or replacement up to the full value of the lost or damaged item, including shipping and handling.

Platinum Prop House, Inc will provide a documented damage/loss report with cost within 3 days after props are returned. Customers must pay for the damages or loss upon receipt for Platinum Prop House, Inc report.

Changes to Order

STORE CREDIT. NO REFUNDS AFTER ORDER.

Same day cancellations or rescheduling are not subject to store credit or refunds. A 50% fee of the total order will be charged for rescheduling plus \$50 restocking fee on the day of your event.

Customers are obligated for the first 24 hours to change orders. After the first 24 hours, changes are not allowed.

Customers may add items to the order, subject to the same terms. Customer acknowledges that any changes to order after the first 24 hours are subject to store credit and charged a \$50 restocking fee. Store credit will be held on file for 1 full calendar year from when the original order was placed.

Signature _____ Date _____

Platinum Prop House Inc. Credit Card Authorization Form

In order for us to process your order, all of the information below must be completed. Please be sure to email all of the documents. We accept VISA, Mastercard, American Express, and Discover Card.

Credit Card Information

Name on the card: _____
Billing Street Address: _____
Credit Card #: _____
Billing Zip Code: _____
Card Type: ☐ Visa ☐ Mastercard ☐ Amex ☐ Discover
Expiration Date: _____ / _____
Verification Code: _____

The verification code for Visa, Mastercard, and Discover, are the 3 digits located on the back of your credit card. For American Express, the verification code is the 4 digits located on the front of your card.

Driver's License Number: _____
State Issued: _____
Expiration Date: _____
Signature _____

I authorize Platinum Prop House Inc. to use this credit card payment for purchases, rentals, additional time, late charges, and/or loss & damage charges incurred. Deposits (if any) will be run as a "hold" of the funds denoted. I understand that even though I may return items early, my credit card company may not release the funds for up to (10) days. Any information collected from our users will not be sold, shared, or rented to others in ways different from what is disclosed in this privacy statement.

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Last Updated: 11/13/2023