



**Send Returns To:**  
 The Willow Tree Web  
 ATTN: Returns  
 3049 Steele Station Rd  
 Rainbow City, AL 35906

My return is being sent back to The Willow Tree for an **ONLINE STORE CREDIT ONLY** that is within 30 days of the shipped date. I have fully reviewed The Willow Tree's Return Policy prior to shipping my return. I understand that any items not within the guidelines of the return policy will be shipped back to me at my expense. I know that if I have any questions regarding my return, I can email [customerservice@thewillowtree.com](mailto:customerservice@thewillowtree.com).

**ITEMS ELIGIBLE FOR RETURN:**

- Must be returned within 30 days of the shipped date
- Items must be unworn, unwashed, and unaltered
- Items must have original tags on them
- Items must be stain free (deodorant stains, makeup stains, pet hair, etc.)
- Items must be odor free (cigarette smoke, perfume, etc.)
- Shoes must be returned inside their original shoe box (with no signs of wear)

*The above items listed are merely an example of Final Sales and shall not constitute an exhaustive list of Final Sales or "non-returnable" items. \*\* The Willow Tree Boutique reserves the right to deem ANY sale as "Final" even if not marked as "Final" and reserves the right to classify any item as non-returnable at its discretion. If any item does not meet these guidelines, it will not qualify as an acceptable return and no credit will be issued. All items must be returned to The Willow Tree Distribution Center **within 30 days of the shipped date**. Please include the original invoice and any notes (email or written) as to why it is being returned.*

NAME \_\_\_\_\_ EMAIL \_\_\_\_\_ DATE \_\_\_\_\_

ORDER # \_\_\_\_\_ SIGNATURE \_\_\_\_\_

PRODUCT NAME	REASON FOR RETURN	PRICE AT PURCHASE

**The Willow Tree USE ONLY:**

Date Processed \_\_\_\_\_

Store Credit was sent \_\_\_\_\_

Initial \_\_\_\_\_