

Welcome back!

In this video we'll answer the FAQ, "How do I clean my pocket applicator to prevent clogs?"

We'll also address some troubleshooting steps you can try if you do wind up with a clogged pocket applicator.

First, please know that due to the design and very thin applicator tip, your pocket applicator can get clogged and stop working if it's not **consistently cared for and cleared of any minerals**.

How to keep your applicator in good functional condition:

The best way to keep your pocket applicator in great condition is to **thoroughly rinse it out after each use**.

This is particularly important if you have chosen to use a salt solution in your home care routine.

You see, if we don't get all of the salt water out of the applicator tip, as the liquid evaporates, the **salt can recrystallize** inside the tiny tube tip, potentially causing permanent damage to the pocket applicator.

Here are some steps for how to clean your pocket applicator each time you've finished using it to keep your pocket applicator working well for you:

1. Use the applicator to treat your mouth.
2. When you're done, press down on the plunger to squirt any remaining solution into the sink.
3. Rinse the applicator in warm running water.
4. Fill the applicator with fresh, warm water **4 to 5 times**, flushing out all solution from the applicator and its tip.

Pro tip:

If your tap water has a **high mineral content**, you may need to flush the applicator with **distilled water** instead of tap or faucet water.

This prevents your pocket applicator from developing clogs due to the minerals in hard water.

5. The last time you fill it, press the plunger all the way down.

Then pull it back up to take in air, and then push it back down again to expel the air from the applicator.

6. Lastly, before you set it down to dry, pull the plunger out just a bit to bring in a little air.

Leave it to dry in that position.

Ok, invariably we all have to deal with this at some point in our home care.

How do you know if you need to unclog your applicator?

When you pull back on the plunger to fill your applicator, it won't take up any fluid, and the applicator plunger might even get sucked back down when you let it go.

This tells you that something is lodged in the applicator tip.

As we shared earlier, most likely, some mineral or salt is stuck in the tip.

How to unclog your pocket applicator:

1. Use warm or hot water to rinse off the the entire applicator.

2. While under running warm or hot water, remove the plunger from the applicator.

Pull it all the way out until the applicator 'comes apart' to two pieces, being careful to **keep the plunger straight** (if you bend it, it may break off inside the tubular body of the applicator).

3. Submerge the applicator body under the warm water and tip it to fill it with water.
4. Once the applicator is full of warm water, while being careful to keep the plunger straight, gently put the plunger back into the back of the applicator and press the warm water out through the applicator tip (this action very often clears any plugs or clogs in the tiny applicator tip).
5. **Repeat this process 2-3 times.**

If the culprit is mineral-rich water or salt crystals, some customers have found that removing the tip of the pocket applicator and soaking it in vinegar overnight dissolved the minerals and got their pocket applicator working well again.

OraWellness co-founder Susan has also had success getting her pocket applicator working again by soaking it in hot water for a bit.

Also, sometimes she'll put a little HealThy Mouth Blend in it for maintenance purposes, to keep it from sticking.

So, that should get your pocket applicator unclogged.

Like so many situations, the best solution is to establish a good habit to **rinse your pocket applicator after each use** to avoid having to wrestle with a clogged applicator tip.

If you find that your applicator is still not working, please contact us.

Many customers purchase a couple back up pocket applicators to keep on hand just in case they experience a tip clog.

We hope that helps!