

111 Canfield Avenue • Randolph, New Jersey 07869 • 1-800-LANDICE • FAX 973-927-0630

ELLIPTIMILL E8/E9 HOME & COMMERCIAL SERVICE MANUAL

Version 3.2

For Technical Service Call 1-(800)-LANDICE

Service Manual Version

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How to Use this Manual

This manual is designed to help service technicians in the installation, maintenance, or repair of Landice E8 and E9 model elliptimill's. It covers terminology, installation, tools needed, diagnostics, removal and replacement of parts, warranty forms, Service Authorization forms, wiring schematics, and recommended maintenance. We are including an Index to further aid you in quickly finding what you need.

If you find a problem not covered in this manual please call 1-800-LANDICE to talk to a Landice Service Technician.



Assignable Lifetime Home Elliptical Warranty

Landice, Inc. warrants all HOME ellipticals sold into residential settings:

ELLIPTICAL FRAME	LIFETIME
ELLIPTICAL PARTS	LIFETIME
WEAR ITEMS	LIFETIME
SERVICE LABOR	1 YEAR

To ensure the quality of our service and meet the requirements of this commitment, this warranty is contingent on the following conditions. Failure to meet these conditions without Landice's expressed written consent shall void the factory warranty.

CONDITIONS

- All home ellipticals must be dealer-installed within a 60-mile driving radius of the selling dealer's nearest retail store. In cases of uncertainty, Internet-based driving directions will be used to determine mileage.
- Prepaid postage "Warranty Registration Card" must be mailed by purchaser within 30 days of purchase.
- Warranty applies to original owner only except in cases where a spouse, child, or domestic partner, is named as a "Beneficiary" on the "Warranty Registration Card" within 30 days of initial installation.
- Floor models and demonstration units over one-year old shall carry a 5-year parts only warranty.

ELLIPTICAL PARTS

This warranty does not cover cosmetic damage, damage due to acts of God, accident, misuse, abuse, improper maintenance, or negligence to the product. This warranty does cover normal wear and tear. Worn or defective parts must be returned to Landice within 30 days of repair for analysis. This warranty is valid only in the United States and Canada.

SERVICE LABOR

For a period of 1 year, Landice will reimburse the selling dealer according to the terms, rates and conditions in effect at the time of service. A service authorization number must be obtained prior to performing service in order to qualify for service reimbursement. This service warranty does not cover customer instruction, installation, setup, or adjustments. This warranty is valid only in the United States and Canada.

		Home	Elliptical Warranty Registration Card	
Registration card must be mailed within 30 days of purchase in order to	Model #	Serial #	Date Purchased	
register your warranty.	Name			
	Occupation			
	Address City & State		ZIP	
	Phone		ZIF	
Landice will send you a		I the owner's manual &	safety precautions outlined?	
complimentary Landice	What factors most influenced your decision to purchase a Landice elliptical?			
T-Shirt upon receipt of				
your registration card.			FITNESS LEGACY	itions of Landice's
	Assignable Lifeur	me Home Elliptical Wa	francy to.	

Beneficiary: Spouse, Children (list names), or Domestic partner



5-Year Club Elliptical Warranty

Effective January 1, 2008, Landice warrants all CLUB series ellipticals as follows:

ELLIPTICAL PARTS: 5-YEARS

All defective parts must be delivered prepaid to Landice where they will be replaced for a period of 5-years. This warranty does not cover cosmetic damage, damage due to acts of God, accident, misuse, abuse, or negligence to the product. This warranty is valid only in the United States and Canada.

SERVICE LABOR: 1-YEAR

For a period of 1-year, the selling dealer will be reimbursed by Landice according to the terms, rates, and conditions in effect at the time of service. A service authorization number must be obtained by an authorized dealer <u>prior</u> to performing service in order to qualify for service reimbursement. This service warranty does not cover customer instruction, installation, setup, or adjustments. This warranty is valid only in the United States and Canada.

Registration card must be mailed within 30 days of purchase in order to register your warranty.

Landice will send you a complimentary Landice T-Shirt upon receipt of your registration card.

5-Year Club Elliptical Warranty Registration Card

 Model #_____
 Serial #_____
 Date Purchased _____

CUSTOMER INFORMATION

Facility	
Contact	
Address	
City & State	ZIP
Phone	Fax
Do you understand the owner's manual	al & safety precautions outlined?
How did you learn about Landice?	
What factors most influenced your de	cision to purchase a Landice elliptical?

DEALER INFORMATION

Dealer Name		
City & State	Price Paid	
Dealer Comments		

LANDICE WARRANTY AND POLICIES

The Service Warranty covers installation of parts shown to be defective in material or workmanship. The selling dealer is responsible for labor for treadmills needing repairs. A Service Authorization (SA) number must accompany any service reimbursement request. Service Authorization numbers are given when the selling dealer or the service technician calls Landice **prior** to beginning work on the treadmill. This allows Landice to verify that the elliptical is within the labor warranty and also aids us in helping the technician troubleshoot the elliptical. Landice welcomes technicians to call us from the field and gives these calls the highest priority.

This Service Warranty does **not** cover customer instruction, installation, setup, maintenance, or adjustments to the drivebelt. Line Cords (power cords) are also not covered by this warranty as these can only be damaged by misuse or abuse.

This warranty does not cover cosmetic damage, damage due to acts of God, accident, misuse, abuse, or negligence of the product. The part will be covered in full only if it exhibits evidence of a manufacturing or material defect during the warranty period. Please keep in mind, "negligence of the product" includes damage inflicted by using the elliptical in an improper fashion.

SERVICE REIMBURSEMENT POLICY:

This is offered to all Landice dealers as well as all authorized Landice service providers. Landice covers our ellipticals with a 1-year labor reimbursement policy. That means we will pay to fix our ellipticals as long as it's within one year from the date the treadmil was purchased.

OUR POLICY:

Landice will reimburse the selling dealer according to our labor rate schedule. If you are a service provider for Landice and do not sell our product, you have the option of billing us direct or you can bill the dealer that you're providing service for. Generally, if our capped rate does not cover your labor charge you would bill the selling dealer. The current rate is \$30.00 per hour and is capped at a maximum of one hour labor and one hour travel per elliptical failure. Diagnostic and return trips are not covered. If parts were credited out or Invoice was partially paid the claim will be denied. Note that set-up procedures are not covered by this warranty.

<u>Set-Up Includes:</u> Assembly, replacing parts due to cosmetic damage or abuse, and performing any additional adjustments that may have been upset during shipping.

The dealer must call for a service authorization number **prior** to performing any service to verify the elliptical is under labor warranty. It is advisable to call Landice from the elliptical location to successfully diagnose the problem. This will insure that the correct part will be shipped out the first time. Labor claim forms must be submitted within three months from the date service was performed. Labor claim forms must be completely filled out and have the Landice Service Authorization number at the top. Generally service claims are paid out upon the return of defective parts and/or crediting of the warranty invoice. If parts are outstanding for a period of more than 90 days previously submitted service claims will be returned unpaid.

FLOOR MODELS AND DEALERS STOCK:

If the dealer sells an elliptical to a customer within one year of its purchase from Landice, the warranty period will be extended to start from the date of sale to the customer. If a home ellipticall is over 1 year old when sold to a customer, the elliptical will carry a 5 year parts warranty and there will be NO labor warranty. If a commercial unit is over 1 year old when sold to a customer, the elliptical will carry the remainder of the parts warranty from the date of shipment with NO labor warranty.

PARTS POLICY

Our policy requires that all defective parts be returned to Landice. All warranty parts will be billed to the dealer at dealer cost. Landice will credit this invoice upon receipt of defective parts. It is the dealer's responsibility to return the defective parts to Landice with a copy of the invoice or packing slip. If the defective parts are not returned within 30 days, payment of invoice is expected in full.

WARRANTY PART ORDERING:

When ordering parts under warranty please have the following information available. Warranty orders can not be processed without this information:

- 1) Customer's name, address and phone number
- 2) Elliptical serial number
- 3) Detailed description of failure

PURCHASE PART ORDERING:

Serial numbers are recommended to help ensure the correct part is shipped. Purchased parts are covered by a 90 day replacement part warranty from the date the order shipped.



111 Canfield AvenueRandolph, New Jersey 078691-800-LANDICEFAX 973-927-0630SERVICE CLAIM FORMSA#

DEALER INFORMATION:			
Service Dealer / Dealer Name:			
Address			
City Phone()	State	Zip	
Phone()			
Contact			

CUSTOMER INFORMATION	
Name	
Address	
City	State Zip
Phone()	Contact

TREADMILL INFORMATION			
Model Type:	Date of Service		
Frame Serial #	Date of Purchase		
DCP Serial # (if applicable)			
Out of box problem Yes No			

CUSTOMER COMPLAINT

SERVICES PERFORMED/PARTS REPLACED

TRAVEL / LABOR: Travel Time:

Labor Time:

TOTAL TIME:

VALIDATION SIGNATURES		
Service Rep. Signature	Customer Signature	Date

IN ORDER TO PROCESS THIS CLAIM IN <u>THE LEAST AMOUNT OF TIME</u>, **SEND THE SERVICE CLAIM WITH THE DEFECTIVE WARRANTY PART.** DO NOT SUBMIT SERVICE CLAIMS WITHOUT SERVICE AUTHORIZATION NUMBERS.

RECOMMENDED TOOLS FOR SERVICING LANDICE ELLLIPTIMILLS

- 1. 10-17mm Allen Key socket or wrench set
- 2. 10-17mm Wrenches.
- 3. Ratchet & Extension.
- 4. Vice Grips.
- 5. #1, 2, or 3 Phillips Head Screwdriver or power bits.
- 6. #1, 2, or 3 Flat Head Screwdriver or power bits.
- 7. Cordless or Corded Drill.
- 8. Rubber Mallet.
- 9. Diagonal cutters/Dykes
- 10. Wire Stripper.
- 11. Wire Cutters.
- 12. Digital multimeter (Analog meters are not recommened).

IMPORTANT OPERATING SAFETY INSTRUCTIONS

WARNING: Failure to observe the following operating instructions can result in serious injury!

- [1] If you are suffering from any illness, condition, or disability which affects your ability to run, walk or exercise, do not use this product without consulting your doctor first.
- [2] If you are suffering from any illness, condition, or disability which affects your ability to run, walk or exercise, do not use this product <u>without supervision present</u>. Failure to do so can result in serious injury should you fall while the machine is in motion..
- [3] Failure to leave ample clearance around the elliptical could result in the user becoming trapped between the mechanism and a wall, resulting in serious injury.

Allow a minimum clearance of $\underline{6}$ inches on each side of the elliptical. Allow a minimum clearance of $\underline{1}$ foot at the rear of the elliptical.

[4] Be sure to familiarize yourself with the owner manual. Look it over carefully. Be sure you understand the control panel operation before using the elliptical.

When using an electrical appliance, basic precautions should always be followed. Read all instructions before using.

DANGER: Always unplug the elliptical before cleaning or removing any shrouds. To reduce the risk of electrical shock in the event of an electrical storm, always unplug the elliptical from the electrical outlet after using.

IMPORTANT OPERATING SAFETY INSTRUCTIONS

WARNING: To reduce the risk of electrical shock or injuries to persons:

- [1] An appliance should never be left unattended when plugged in. Unplug from outlet when not in use.
- [2] Close supervision is necessary when this unit is used by or near children or disabled persons.
- [3] Use this elliptical only for its intended use as described in this manual.
- [4] Never operate this elliptical if it has a damaged cord or plug, if it is not working properly, or if it has been damaged. Call your selling dealer immediately for examination and repair.
- [5] Keep the power cord away from heated surfaces. Be sure the line cord has plenty of slack and does not get pinched underneath the elliptical.
- [6] Never drop or insert any object into any opening. Be sure no objects are near or underneath the elliptical
- [7] Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- [8] Connect this appliance to a properly grounded dedicated outlet only.
- [9] To disconnect, press the OFF button, and unplug the unit from the wall outlet.

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce risk of electrical shock. This product is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

120 VOLT ELLIPTIMILLS

Ellipticals marked 120 VAC are intended for use in a nominal 120-volt circuit with a grounding plug. Make sure the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

200 – 250 VOLT ELLIPTIMILLS

Ellipticals marked 200 - 250 VAC are intended for use on a circuit having a nominal rating more than 120V and are factory-equipped with a specific cord and plug to permit connection to a proper electric circuit. Make sure the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, qualified service personnel should make the reconnection.

DANGER: Improper connection of the equipment-grounding connector can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit in the outlet, have a proper outlet installed by a qualified electrician.

ELECTRICAL REQUIREMENTS FOR E-SERIES ELLIPTIMILL

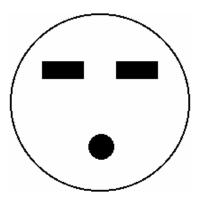
All Ellipticals are automatically rated for 110 or 220 VAC with no external transformer. The power supply will know what voltage it's receiving and will bring it to a 12Vdc supply to power the upper console.



HOME & COMMERCIAL ELECTRICAL REQUIREMENTS: 110 VAC, 60 Hz , 15 AMP - DEDICATED CIRCUIT & GROUND

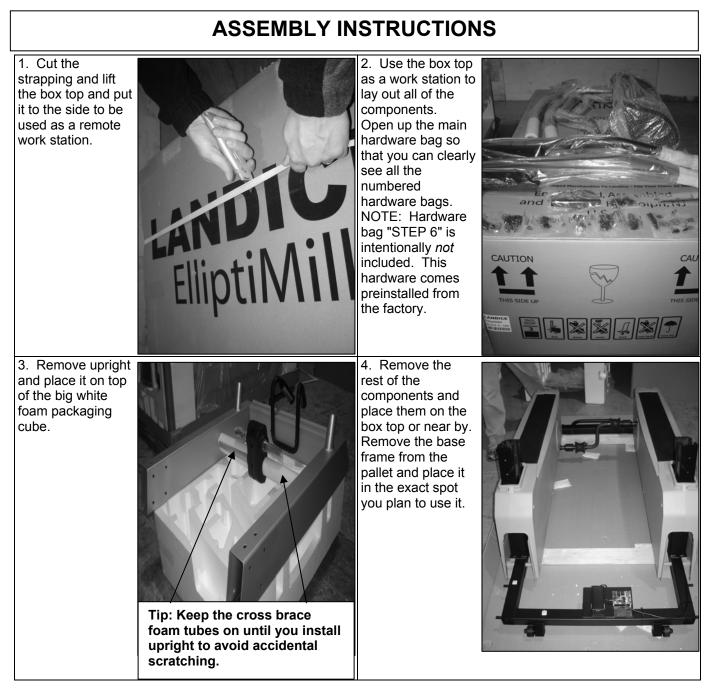
> PLUG - NEMA 5-15P (PLUG) RECEPTACLE - NEMA 5-15R (RECEPTACLE)

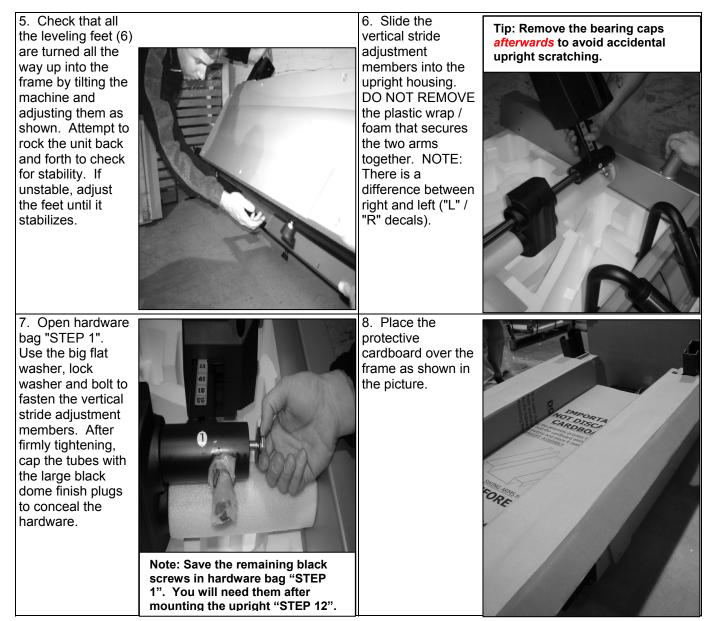
220 VAC CLUB & INTERNATIONAL PLUG

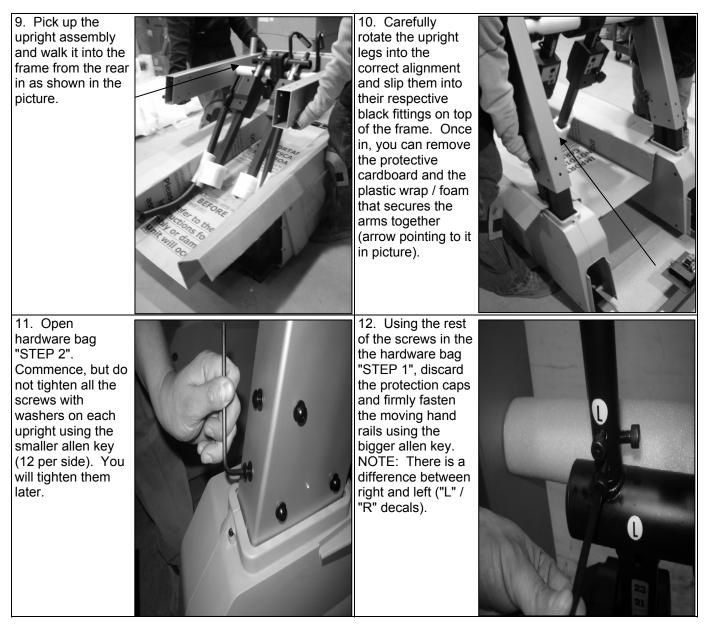


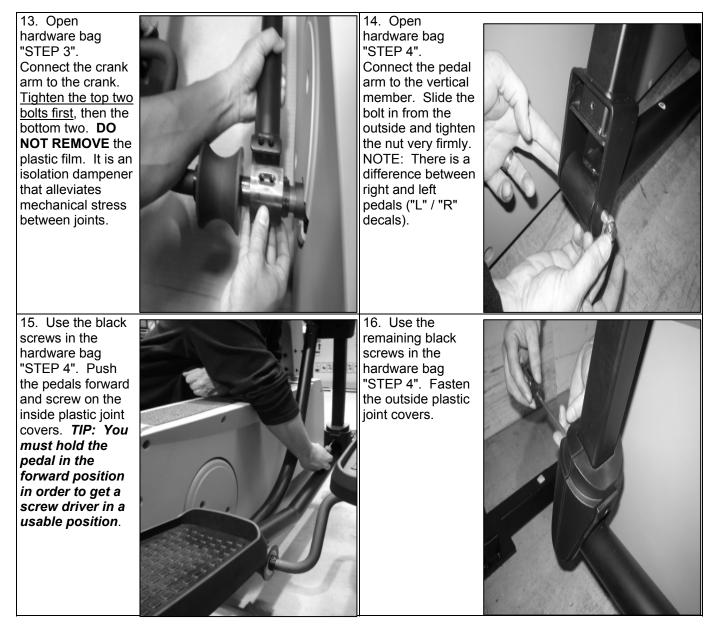
220V CLUB & INTERNATIONAL ELECTRICAL REQUIREMENTS: 220VAC, 60 Hz, 15 AMP - DEDICATED CIRCUIT & GROUND

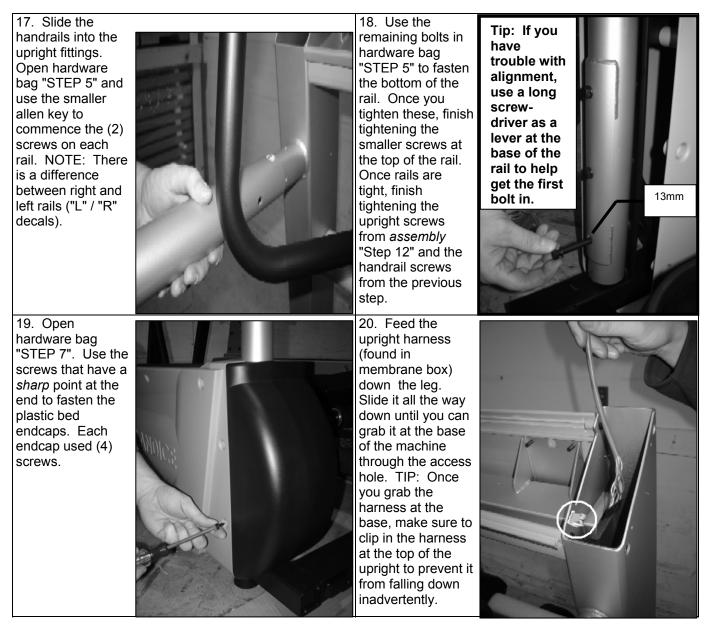
PLUG - NEMA 6-15P (PLUG) RECEPTACLE - NEMA 6-15R (RECEPTACLE)







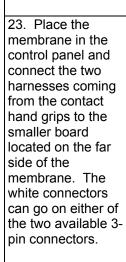




21. Clip the harness to the (2) harness clips along the frame. Once you have secured the harness to the clips, connect it to the female connector on the lower electronic board. TIP: If installing an LVS, install the Caddy (reading rack) now. Then LVS, then resume this assembly (step 22).



22. Mount the front cover. Use the remaining screws in hardware bag "STEP 7" to mount the cover. NOTE: Use the machine screws (4) in the bag with a dull point to fasten the cover to the frame (shown in picture). Use the remaining sharp point screws (8) to mount the rest of the cover to the silver side covers.

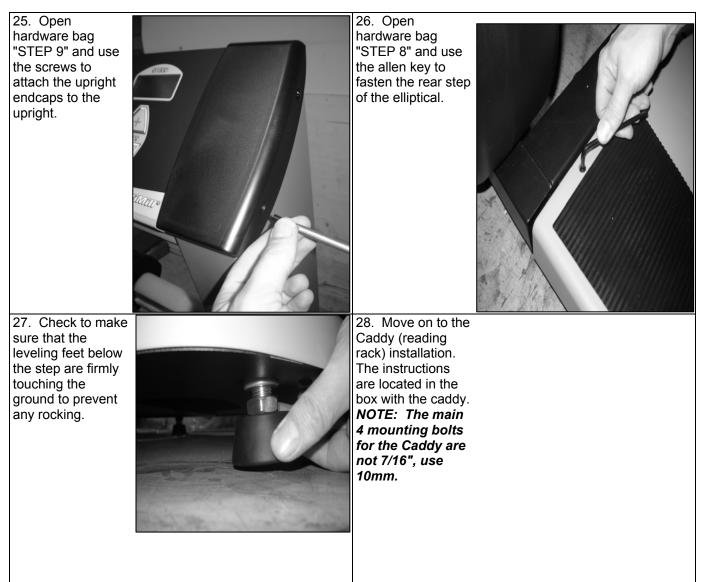




24. Connect the upper harness to the upper board. Center the membrane and pitch it back into place so that the velcro mates securely. Connect the main power cord to the front cover so you can turn the machine and verify all electrical connections.

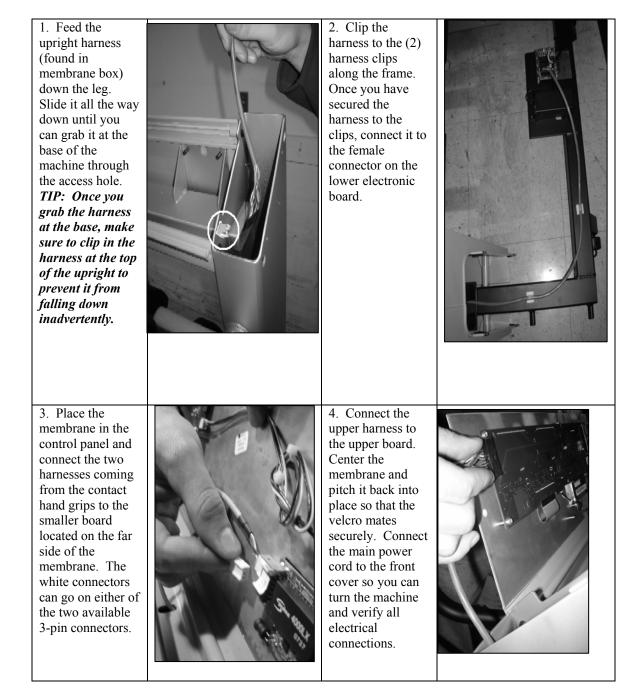






IMPORTANT: VERIFY THAT ALL SCREWS ARE TIGHT OR <u>KNOCKING</u> <u>NOISE MAY OCCUR.</u>

E-SERIES DCP ASSEMBLY INSTRUCTIONS



E-SERIES LVS2 ASSEMBLY INSTRUCTIONS

1. After mounting the reading rack, slide the bottom of the tube (cables first) into the clamp that's mounted on the bottom of the reading rack. Align the tube hole with the clamp hole and tighten using the black phillips head screw located in the zip lock bag. 3. Grab the cable jack adapter from the zip-lock bag containing batteries and connect it to the television cable jack at the top of the television.



2. Grab the last black clamp that comes preassembled with the white nylon push-on rivets. Align the clamp with the predrilled holes and push them on until you hear both sides snap in.



4. Connect the cable and power cables from the tube to the television.



5. Feed the cable and power wires from the bottom of the tube into the left side of the control panel from the underneath. 7. Grab the cable and power wires at the base of the upright through the access hole.

6. Take the cable and power wires and feed them down the left upright.



8. Connect the cable and power wires to their respective counter parts already mounted on the plastic covers right next to access hole.



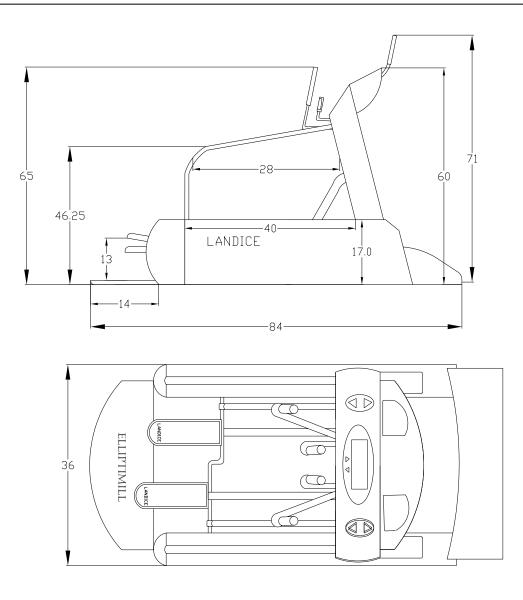
9. Push the cable and power wires (thin wire first) into the cable clip located underneath the control panel. This will prevent them from bouncing around during usage.



10. Connect the power cord. Turn on the player (main elliptical cord must also be connected) to verify everything works.



E-SERIES ELLIPTIMILL DIMENSIONS & WEIGHT



ntil Aille	Boxed
puiviilis	

E8	81" x 40" x 32"	Weight 500 lbs.
E9	81" x 40" x 32"	Weight 500 lbs.

ElliptiMills Unboxed (No box or Pallet)	
E8	Weight 450 lbs.
E9	Weight 450 lbs.



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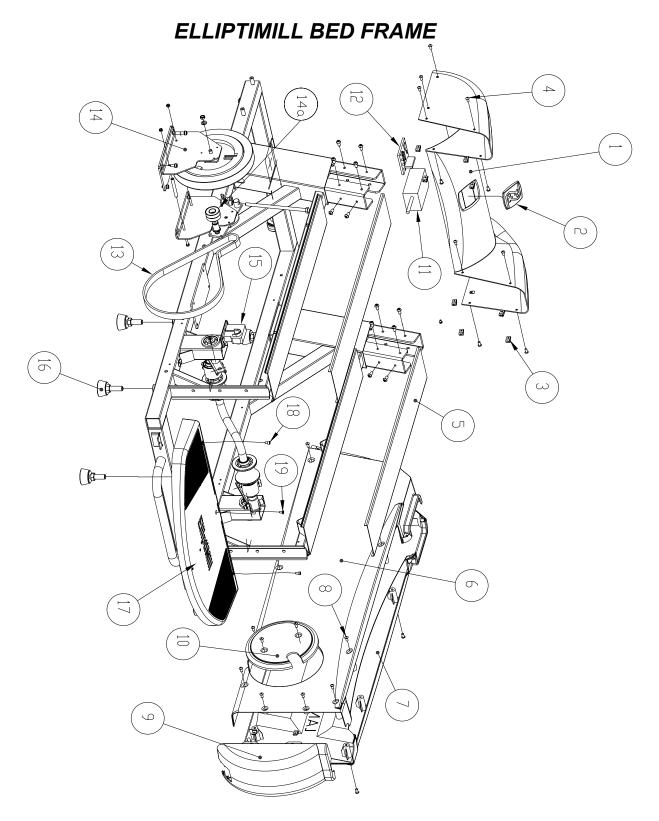
Parts List for ElliptiMill

1	MOTOR COVER ASSEMBLY	81027
2	ROLLMENTUM	70519
3	CLIP, PLASTIC COVERS	81056
4	MOTOR COVER SCREWS	81041
5	TRACTION STRIP	81037
6	SHROUD, INSIDE, RIGHT	81031
	SHROUD, INSIDE, LEFT	81030
7	SHROUD, OUTSIDE, RIGHT	81029
	SHROUD, OUTSIDE, LEFT	81028
8	SHROUD SCREWS	81041
9	FRAME ENDCAP, RIGHT	81026
	FRAME ENDCAP, LEFT	81025
10	SHROUD DISC	81042
11	TRANSFORMER	81038
12	RELAY BOARD	82000
13	BELT	81036
14	MAGNETIC FLYWHEEL ASSEMBLY	81004
14A	TENSION ROLLER BRACEKT ASSEMBY	81032
15	BRAKE MOTOR Assembly	81033
16	LEVELING FOOT	81018
17	REAR STEP ASSEMBLY	81000
18	SCREWS, REAR STEP OUTTER	MISC
19	SCREW, REAR STEP MIDDLE	MISC
20	CRANK SHAFT ASSEMBLY	81003
21	DRIVE PULLEY ASSEMBLY (attached to	81034
	drive belt)	
	DRIVE WHEEL ASSEMBLY	81035
22	CRANK ARM PINION	MISC
23	WHEEL WASHER	MISC
24	PINION SCREW	MISC
25	PEDAL ROLLER	MISC
26	CRANK NUT	MISC
27	CRANT SCREW	MISC
28	CRANK CAP	MISC

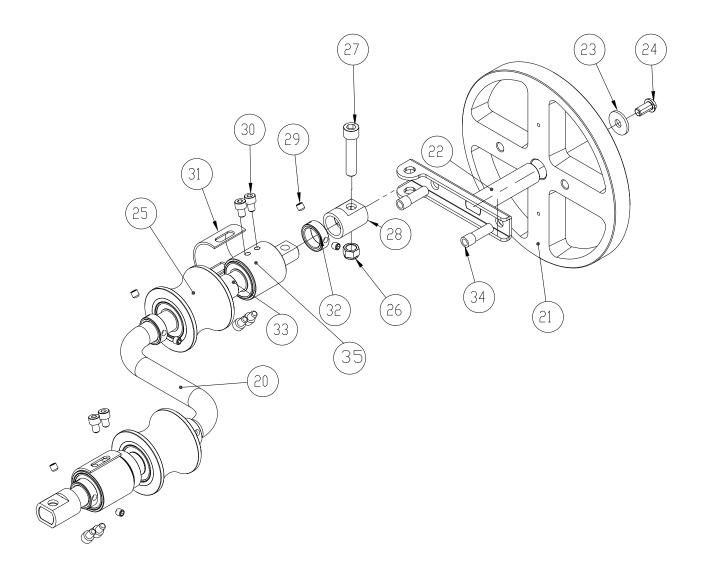
29	2.5 MM ALLEN HEAD SET SCREW	MISC
30	CRANK BEARING ALLEN BOLT	MISC
30	ISOLATION BEARING	MISC
32	BEARING SPACER	MISC
-		
33	CRANK ARM SPACER	MISC
34	PINION BOLT	MISC
35	CRANK BEARING	81047
36	TOP, READING RACK	70522-TOP
37	RIGHT, READING RACK BUCKET	70522-BUCKETR
38	EXECUTIVE TRAINER MEMBRANE	82001
	CARDIO TRAINER MEMBRANE	82002
	PRO TRAINER MEMBRANE	82007
39	RIGHT, CONTROL END CAP	81055
	LEFT, CONTROL END CAP	81054
40	CONTROL END CAP SCREWS	MISC
41	ACCUTRACK HANDRAIL SCREWS	MISC
42	CROSSBAR, CHR ASSEMBLY	81001
43	HANDRAIL COVER	MISC
44	(TOP COVER) PART OF CENTRAL	81023
	SHAFT COVER ASSEMBLY	
45	(BOTTOM COVER) PART OF CENTRAL	81023
	SHAFT COVER ASSEM	
46	RIGHT, SIDE HANDRAIL ASS'Y	81005
	LEFT, SIDE HANDRAIL ASS'Y	81006
47	MOUNTING HANDRAIL SCREWS	MISC
48	PEDAL	81044
49	FOOTPAD	81045
50	PLASTIC PEDAL ASSEMBLY	81019
51	MOVING HANDLE BAR	81010
	ASSEMBLY, RIGHT	
	MOVING HANDLE BAR ASSEMBLY.	81009
	LEFT	
52	LOWER STRIDE ARM COVER, INNER	MISC
53	PEDAL SCREWS	MISC
54	CRANK ARM ALLEN BOLTS	MISC
55	LOWER STRIDE ARM COVER, OUTER	MISC
56	PEDAL TUBE ASSEMBLY, RIGHT	81007
	PEDAL TUBE ASSEMBLY, LEFT	81008
57	UPRIGHT ALLEN HEAD BOLTS	MISC
58	UPRIGHT END CAP ASSEMBLY	81024
59	STRIDE CRANK ARM ASSEMBLY,	81017
57	RIGHT	01017
	STRIDE CRANK ARM ASSEMBLY, LEFT	81016
60	RIGHT STRIDE ARM	MISC
00	LEFT STRIDE ARM	MISC
	LEFT STRIDE ARM	WIISC

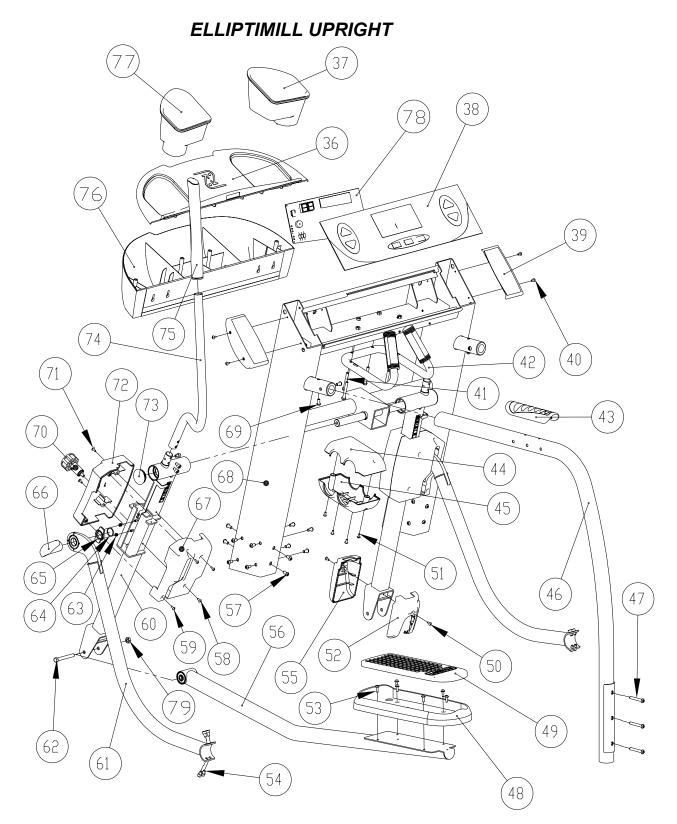
PAGE 29

61	STRIDE/CRANK ARM ASSEMBLY,	81016
	RIGHT	
	STRIDE/CRANK ARM ASSEMBLY, LEFT	81017
62	LOWER STRIDE ARM BOLT	MISC
63	SPRING	MISC
64	SPRING PLATE WASHER	MISC
65	SPRING PLATE	MISC
66	T-HANDLE	MISC
67	STRIDE COVER, RT INNER	81022-I
	STRIDE COVER, LF INNER	81021-I
68	UPRIGHT TOWER	MISC
69	HANDRAIL MOUNTING BOLTS	MISC
70	STRIDE KNOB	MISC
71	LINKAGE OUTTER SCREW	MISC
72	STRIDE COVER, RT OUTER	81022-O
	STRIDE COVER, LF OUTER	81021-O
73	DOME PLUG	MISC
74	MOVING HANDLE BAR ASSY RT	81010
	MOVING HANDLE BAR ASSY LF	81009
75	MOVING HANDLE BAR COVER	81040
76	BOTTOM, READING RACK	MISC
77	LEFT, REDING RACK BUCKET	MISC
78	EXECUTIVE TRAINER DISPLAY BOARD	82003
	CARDIO TRAINER DISPLAY BOARD	82004
	PRO TRAINER DISPLAY BOARD	82008
79	LOWER STRIDE ARM NUT	MISC
80	BOTTOM CONSOLE COVER ASSEMBLY	81002
81	CRANK SHAFT ASSEMBLY	81003
82	LINKAGE CAP ASSEMBLY, RIGHT	81022
	LINKAGE CAP ASSEMBLY, LEFT	81021

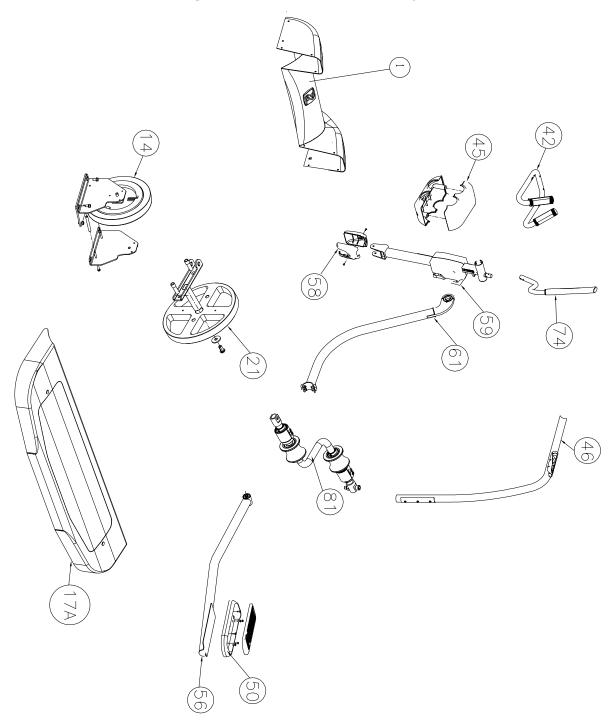


ELLIPTIMILL CRANK ASSEMBLY





ElliptiMill Parts Assembly



E-SERIES CONTROL PANEL & FEATURES



EXECUTIVE TRAINERS ARE ON ALL E8 & E9 MODELS Production Date: February 12, 2008 Serail#'s E8-1013, E9-1010 Control Panel Features: 8.5 inch computer-animated video display, Chest Strap and Contact Heart Rate Crossbar, 5 Built-in programs, 5 User-defined programs, 6 Fitness Tests: Balke, Firefighter, Army, Navy, USMC, & USAF. Electronics: Relay board, Brake controller. Home & Commercial Settings: Level 1-20 Effor Levels, MPH, REV/MIN, or KMH



CARDIO TRAINERS ARE ON ALL E8 & E9 MODELS

Production Date: February 12, 2008, Serial#'s E8-1005, E9-0102
 Control Panel Features: LCD Display windows, Chest Strap and Contact Heart Rate Crossbar, 5 Built-in Programs, 5 User-defined programs, 3 Fitness Tests: Balke,
 Firefighter, & Army. 2 Built-in heart rate monitoring programs, 2 User-defined heart rate monitoring programs.
 Electronics: Relay board, Brake controller.

Home & Commercial Settings: Level 1- 20 Effor Levels, MPH, REV/MIN, or KMH.



PRO TRAINERS ARE ON ALL E8 & E9 MODELS

Production Date: February 13, 2008, Serial#'s E8-1008, E9-1023
 Control Panel Features: LED digit display, Chest Strap and Contact Heart Rate Crossbar, 5 Built-in Programs, 2 User-defined programs.
 Electronics: Relay board, Brake controller.
 Home & Commercial Settings: Level 1-20 Effort Levels, MPH, REV/MIN, KMH.

Accessing Features on the E8/E9 Elliptimill

To access functions, turn treadmill off and press and hold first button listed then press next button listed. Release ALL buttons at same time to access feature.

Executive Trainer 2

 MENU/START
 MAIN MENU go to SETUP Go to UNITS Diagnostic mode & Open Loop Configures Metric or English

3) EFFORT -/PAUSE/START5) MAIN MENU go to SETUP Go to RESET STAT Reboots Resets hours and miles

<u>Cardio Trainer 2</u>

1) NEXT/START 2) "Display + & -"/START 3) MANUAL/PROGRAM/START 4) EFFORT -/PAUSE/START 5) 1/5/START Diagnostic mode & Open Loop Self-Diagnostics Configures Metric or English Reboots Resets hours and miles

<u>Pro Trainer 2</u>

1) DISPLAY/START	Diagnostic mode
2) EFFORT -/WEIGHT INPUT/START	Configures Metric or English
3) PAUSE/START	Display Software version
4) WEIGHT INPUT/PAUSE/START	Reboots

DEFINITION OF PARTS

Brake Motor

The brake motor controls the resistance level of your work out.

Brake Motor Cable

Attaches to the brake motor and brake wheel. This cable increases/decreases resistance when the brake motor engages. The cable will move internal components inside the brake wheel to adjust your resistance.

Central Shaft Cover

The cover is placed over the wheel and crank shaft and is held in by two screws.

Crank Arm

The crank arm attaches to the crank shaft and stride arm assembly. This arm corresponds the movement of the stride arm with the crank shaft.

Isolation bearing

Isolates the crack arm from the crank bearing to prevent metal on metal noise.

Crank bearing

The bearing is part of the crank assembly. The crank side arm attaches to the bearing for stride movement.

Crank Shaft Assembly

The crank shaft allows stride movement. The assembly consists of the shaft, drive wheel & drive pulley assembly, crank arm pinion, pedal roller, crank bearings, and hardware.

Crossbar Control Heart Rate (C.H.R.)

Heart contact handgrip will provide the user heart rate reading during use.

Drive Belt

The drive belt will rotate the drive pulley assembly and braking system.

Drive Pulley Assembly

Drive belt attaches to this assembly. Also consist of the arm pinion. This controls rotation to the crank shaft assembly.

Drive Wheel Assembly

Attaches to the arm pinion and crank assembly. The assembly will run concurrently with the crank shaft. This assembly is on the opposite side of the drive belt.

Faceplate

This overlay is found on the Pro Trainers models and is screwed onto the Upper Display Board.

Footpad

Cushion for user's feet.

Harness, Main upper

Transmit data from the upper board to the relay board.

HRC Dual Receiver

Takes transmission signals from the chest strap or CHR crossbar and converts it to a digital signal to display heart rate info on your upper console.

Leveling Foot

The ElliptiMill will have 6 leveling feet to level the equipment and prevent it from rocking.

Linkage Cap Assembly

These covers are placed over the adjustment knob to protect the parts that adjust the stride length.

Lower Bracket Cover Assembly

The caps cover where the pedal tube and stride are bolted.

Magnetic Brake Wheel

The brake wheel provides mechanical resistance for user's performance. The brake wheel uses magnetic force to provide mechanical resistance for level of performance.

Moving Handlebar Assembly

Attaches to the stride arm which allows your arms to move with your stride.

Pedal Tube

This bolts to the end of the stride arm and rides on the pedal roller. This part takes the force from the customers stride and in turn moves the crank arm & shaft to create an elliptical motion.

Rear Step

This platform is located at the rear of the ElliptiMill.

Relay Board

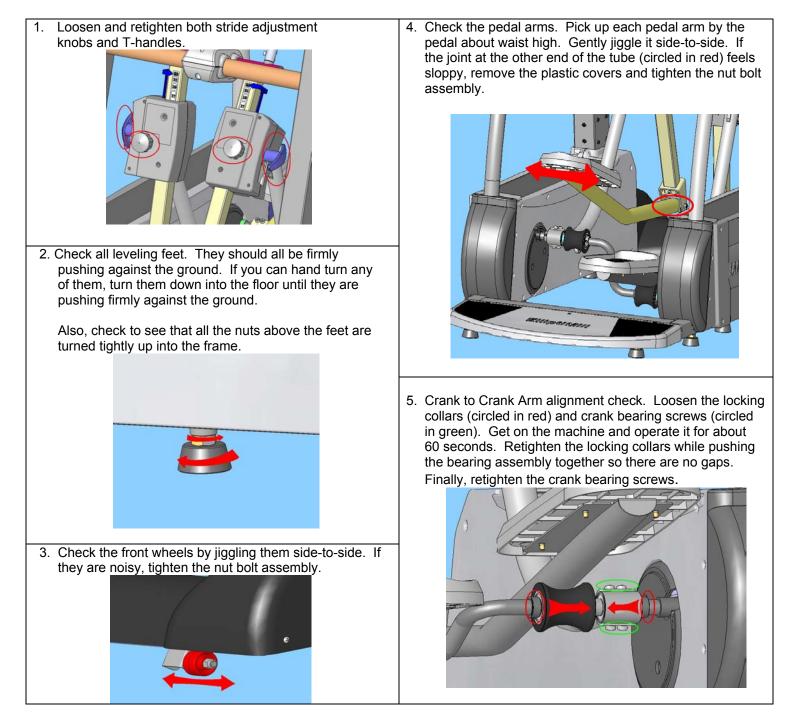
This part powers up the upper board and sends command to the brake motor for resistance.

Stride Crank Arm Assembly

The stride arm gets bolted to a dowell on the upright. The moving handrails, crank arm and pedal tube attach to this arm. The arm is adjustable for user comfort.

Diagnosing an ElliptiMill "Knock"

Cyclical noises described as "ticks", "knocks", or "clanks" are typically caused by an assembly oversight that can easily be adjusted by the customer or a service technician. After trying each corrective action listed below, operate the ElliptiMill to check if the reported noise has been eliminated.



ISOLATING NOISES

TOOLS NEEDED:

- Automotive stethoscope or long flat head screwdriver.
- 10-17mm allen key and socket set.
- Ratchet
- Adjustable wrench
- Phillip's head screwdriver or drill bit.
- Cordless drill.

<u>Intro</u>

Noises can be difficult to diagnose due to the fact that knocking, clunking, banging, or ticking noises resonate throughout the whole machine. Follow these steps to pinpoint which component is noisy.

Diagnostic Steps

1st: Determine which side the noise is coming from by using the machine. If you can't pinpoint the noise then take off the right side stride & frame covers. Then loosen the red t-handle and rotate the machine. **Did you hear the noise**?

NO: REPLACE CRANK ARM YES: PROCEED TO NEXT STEP

 2^{nd} : Tighten the red t-handle and then disconnect the 4 socket head cap screws at the bottom right side of the crank arm. Spin the bearing that it connects to and see if the noise present. Is the noise present?

YES: REPLACE THE CRANK BEARING NO: PROCEED TO NEXT STEP

3rd: Reconnect the bottom part of the crank arm and lift up on the right foot rail. Spin the pedal guide on the right side. Was the noise present?

YES: REPLACE THE PEDAL GUIDE. NO: PROCEED TO NEXT STEP.

4th: Take a long flat head screwdriver and place the flat-head end on the right side drive wheel bearing. Then hold the handle part of the screwdriver up to your ear and spin the drive wheel (*using an automotive stethoscope will work as well*). Did you hear the noise?

YES: REPLACE THE DRIVE WHEEL BEARING. NO: PROCEED TO THE NEXT STEP.

Step 1 thru 5 covers all the components on the right side of the machine. If the noise is not found then follow these steps for the left side. If you went through both sides and still can't diagnose the noise then please contact the Landice Technical Service Department @ 1-800-LANDICE (1-800-526-3423).

TESTING COMPONENTS

1. BRAKE MOTOR:

Remove the brake motor from the drive pulley bracket and disconnect the harness. Then take out the phillip head screws holding the dc motor in place and pull DC motor out. Using a digital multimeter set to ohms (Ω), place your meter probes inside the clear insulation across the yellow and orange wires. You are measuring resistance so you do no need to observe polarity.

- Turn knob of pot completely counter clockwise. Then slowly turn the knob clockwise and you should measure $1.5\Omega 4.6K \Omega$.
- Turn knob of pot completely counterclockwise and you should measure $4.6K\Omega 1.5\Omega$ Now place meter probes across red and orange.
 - Turn the knob of the pot completely clockwise. Then slowly turn the knob counterclockwise and you should measure $4.6K\Omega 1.5\Omega$.

- Turn knob of pot completely clockwise and you should measure $1.5\Omega - 4.6K\Omega$.

Now place meter probes across yellow and red.

- Total resistance should be $4.6K\Omega$

2. <u>RELAY BOARD:</u>

The relay board runs on DC voltage. The DC voltage is delivered to the relay board from the J1 connector from the power pack. If the green +12V LED is illuminated then that means the relay board is being powered from the power pack. If this LED does not come on, then check to make sure AC voltage is coming out of the wall. After confirming voltage out of the wall, inspect the line cord for any damage. If the condition of the line cord is fine, then check the connections from the power pack to the relay board. If the connections are fine, then measure DC voltage from the J1 connector. Set your voltmeter to DC volts, place you red test lead at the back of the J1 connector and your black test lead on any of the phillips head screws that mount the relay board into place. You should measure at least 12Vdc. If the relay board is receiving DC voltage then it must be replaced.

3. <u>SPEED SENSOR:</u>

The speed sensor can be checked for proper operation by entering DIAG mode (see page 36). There is also a yellow SPEED LED soldered to the relay board. The LED will flash ON and OFF when you rotate the drive pulley slowly by hand. This indicates proper operation of the speed sensor. If you do not get this flashing to occur, then check for proper speed sensor gap and check connections. If this does not help, then replace the speed sensor.

4. UPPER DISPLAY BOARD:

The upper board is powered by DC voltage. DC voltage is supplied from the relay board. Confirm the upper display board is getting DC voltage delivered to it. You can measure across the black and green wires from the upper wire harness. If the display board is getting the proper DC voltage supplied to it and it does not light, then perform a membrane bypass test for ET & CT Models (see page 46). If it's a PT then hit the START button manually to see if it turns on.

5. FACEPLATE:

Pro Trainer (PT) models utilize a faceplate. This part has no mechanical or electrical components that can fail. However, if you press a key and it fails to respond check for proper display board spacing. The faceplate is designed as a passive panel. When the user presses a key (pushes thru the faceplate) they activate a switch mounted on the upper display board. If the display board to faceplate distance is too great, the display board switch will not be fully activated and result in a dead response.

6. <u>MEMBRANE PANEL:</u>

The membrane panel has small micro switches laminated inside that transmit the user's commands into treadmill functions. Enter "Diagnostic Mode" to confirm proper operation of the membrane panel. In this test mode you will be able to check each key on the membrane panel by pressing a key. What will happen is that you will hear an audible beep and also see a numeric code appear in the main display window. There is a numeric code assigned to each key on the panel (except the STOP key). For a complete list of these codes see the cart on page. If you do not hear a "BEEP" or see the proper code appear, then the key is bad and the membrane panel must be replaced. The next page will give you a listing of all the button feedback numbers for each machine.

E8/E9 SERIES BUTTON FEEDBACK

	Executive	Cardio	Pro
	Trainer	Trainer	Traîner
1	LEFT 1	AGE	START
	(TOP)		
2	LEFT 2	0	PAUSE
3	LEFT 3	1	DISPLAY
4	LEFT 4 (BOTTOM)	START	PROGRAM
5	RIGHT 1	4	EFFORT (+)
	(TOP)		
6	RIGHT 2	7	EFFORT (-)
7	RIGHT 3	PAUSE	
8	RIGHT 4 (BOTTOM)	DISPLAY -	WEIGHT INPUT
9	BACK	WEIGHT INPUT	
10	MENU	ENTER	
11	NEXT	2	
12	START	PROGRAM	
13	PAUSE	5	
14	EFFORT (+)	8	
15	EFFORT (-)		
16	UNITS (+)	NEXT	
17	UNITS (-)	UNITS (-)	
18	AGE		
19	WEIGHT	3	
20	0	EFFORT (-)	
21	1	6	
22	2	9	
23	3		
24	4		
25	5	UNIT (+)	
26	6		
27	7		
28	8		
29	9	HRC BUTTON	
30	ENTER	MANUAL	
31		EFFORT (+)	
32		DISPLAY +	

ELLIPTICAL PT/CT/ET MEMBRANE BYPASS TEST

NOTE: +12-17Vdc must be confirmed across the black and green wires at the upper connector on the wire harness to perform this procedure.

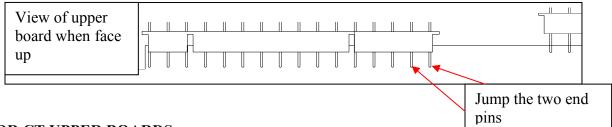
Tools Required:

- Phillips Head Screwdriver
- Digital Multimeter
- Jumper wire (only if your multimeter doesn't have a continuity setting)
- Towel or bubble wrap.

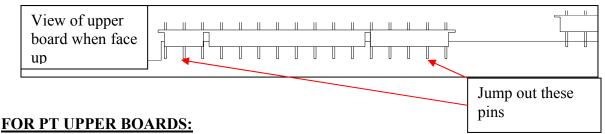
Instructions:

- 1. Pull the console forward of the Velcro seal and then disconnect the membrane ribbon cable.
- 2. Remove all the display board screws holding the upper board to the membrane.
- 3. Pop the upper display board off the membrane panel but leave the wire harness connected to the upper board.
- 4. Lay your towel or bubble wrap inside the control panel frame and lay the upper board face up.
- 5. Set your voltmeter to continuity and touch your two test leads together to make sure they beep. Then proceed to follow the steps below to jump out the START & GND pins which upper board application you're working on.

FOR ET UPPER BOARDS:



FOR CT UPPER BOARDS:



Once you lay the upper board on a towel the START button is already on it. Just press it manually and if it doesn't turn on the upper board is bad. If it does then it's a mounting issue.

7. <u>HEART RATE RECEIVER:</u>

The heart rate receiver runs off of DC voltage supplied from the upper display board. The display board will power the receiver by sending 5Vdc across the black and red wires. When the heart rate system receives a transmission signal from the chest strap or Contact Heart Rate grips, it will send a low DC voltage signal back to the upper board across the yellow and black wires. Please refer to the heart rate diagnosis chart below for further info.

HEART RATE DIAGNOSIS:

CHR Grips Diagnosis:

- 1. There should be a constant 4.8-5.0Vdc across the red & black wires on CHR Grip harness. If there is 0Vdc, then make sure that the upper board is powering the h/r receiver board. Measure across RED & BLK wires at the UPDB. If you measure 0Vdc then the upper board is bad. If the upper board is sending 5Vdc to the receiver but the receiver is not sending 5Vdc to the CHR grips then the receiver is bad.
- 2. If the CHR Grip's are working properly this is what you should see with your voltmeter (not touching the grips):

	IABLE A	
WIRES	Vdc	OHMS
RED & BLACK	5Vdc	No reading
RED & WHITE	0Vdc	No reading
BLACK & WHITE	4.85Vdc	1.67M ohms

TABLE A

If the CHR Grip **is** working properly with a Pulse Simulator or when touching the grips, this is what you should see on your meter:

TABLE B

WIRES	Vdc	OHMS
RED & BLACK	5Vdc	No reading
RED & WHITE	Voltage fluctuation between 3.2V – 4.6Vdc *NOTE:	No reading
	Fluctuation will get faster as you increase heart rate*	
BLACK & WHITE	Voltage fluctuation between .3V – 1.5Vdc *NOTE: Fluctuation will get faster as	4.5M – 23M ohms *NOTE: Fluctuations will get faster as you increase the heart
	you increase heart rate*	rate*

If the CHR Grip **is not** working properly with a Pulse Simulator or when touching the grips, this is what you should see on your meter:

	I ABLE C	
WIRES	Vdc	OHMS
RED & BLACK	5Vdc	No reading
RED & WHITE	3.2Vdc (reading will be steady)	No reading
BLACK & WHITE	.3Vdc (reading will be	4.5M ohms (reading will be
	steady)	steady)

TABLE C

If you the get readings from TABLE B and the console won't output a heart rate reading then the upper board has failed.

Heart Rate Receiver / Chest Strap Diagnosis:

- 1. There should be a constant 4.5Vdc 5Vdc across the red & black wires on the heart rate receiver harness. If you measure 0Vdc across those two points then the upper board is bad.
- 2. If the upper board is working properly, this is what you should see on your voltmeter (not touching the grips)

	TABLE A	
WIRES	Vdc	OHMS
RED & BLACK	5Vdc	0 ohms
RED & YELLOW	4.3Vdc	0 ohms
BLACK & YELLOW	0Vdc	9.85M ohms

If the heart rate receiver **is** working properly with your pulse simulator or chest strap, this is what you should see on your voltmeter:

	TABLE B	
WIRES	Vdc	OHMS
RED & BLACK	5Vdc	0 ohms
RED & YELLOW	4.3Vdc	0 ohms
BLACK & YELLOW	Voltage will fluctuate from	Ohms will fluctuate from
	.6Vdc $- 1.4$ Vdc	9.85M ohms – 20M ohms.
	(Fluctuation gets faster as	(Fluctuation gets faster as
	you increase your heart	you increase your heart
	rate)	rate)

If the heart rate receiver **is not** working properly with your pulse simulator or chest strap, this is what you should see on your voltmeter:

	TABLE C	
WIRES	Vdc	OHMS
RED & BLACK	5Vdc	0 ohms
RED & YELLOW	4.2Vdc	0 ohms
BLACK & YELLOW	.6Vdc (reading will be	9.85M ohms (reading will
	steady)	be steady)

TADIEC

If you get the readings from **TABLE B** and the upper display board still doesn't show a heart rate output then the upper board is bad and needs to be replaced.

REMOVAL AND REPLACEMENT OF COMPONENTS

CRANK ARM (Removal):

- 1. Take the set screw out for the adjustment knob completely out and then remove the adjustment knob by turning it counterclockwise.
- 2. Remove the red handle by turning it counterclockwise.
- 3. Take out all the phillips head screws for the stride adjustment cover. (See Figure A)
- 4. Remove (4) #6 Socket Head Caps screws at the bottom where crank arm meets the crank.

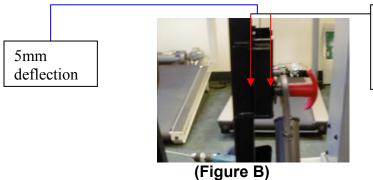


(Figure A)

CRANK ARM (Install):

Follow the reverse of removal instructions to install new crank arm but don't install the stride adjustment cover.

- 2. To set up crank arm:
 - a) Tighten the red handle at the top of the assembly. Then turn the red handle counterclockwise 5.5 turns.
 - b) Rotate the crank assembly and watch the top of the crank to see if it hits up against the red handle and stride bar (See Figure B).
 - c) If not or little movement then tighten the red handle down and proceed to step d. If it hits both sides then you will have to replace the crank arm.
 - d) Install stride adjustment cover.
 - e) Install stride adjustment knob and then set screw.



Step b is to check the deflection by 5mm. If it hits both sides then crank arm is bad.

CRANKSHAFT REMOVAL & REPLACEMENT INSTRUCTIONS

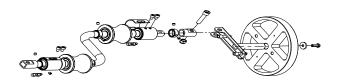
Tools Required:

10mm Allen Wrench 6mm Allen Wrench 2.5mm Allen Wrench 10mm Socket & Socket Wrench Phillips Head Screw Driver Rubber Mallet

Instructions:

- 1. Remove the crankshaft covers on both sides by removing the two Phillips head screws located on the covers.
- 2. Using a 6mm Allen wrench, remove the eight screws that hold both of the crank arms in place on the crankshaft.
- 3. Using a 10mm Allen and socket wrench, remove the two main crankshaft bolts located on either side of the crankshaft and remove.
- 4. Using a 2.5mm Allen wrench, loosen the two setscrews that hold the retaining collar in place. Using your rubber mallet gently tap off and remove the retaining collar from the crankshaft.
- 5. Slide out and remove the crank bearing and the plastic collar from the crankshaft.
- 6. Using your rubber mallet, gently tap the rubber rollers downward to remove them from the crank arm.
- 7. Using the 2.5mm Allen wrench, loosen the two setscrews that hold the last retaining collar on the crankshaft. Using your rubber mallet gently tap off and remove the retaining collar from the crankshaft.

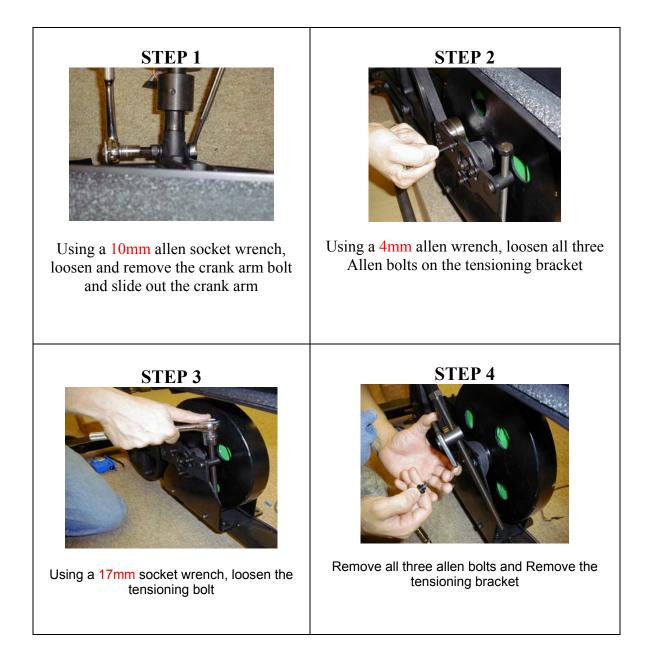
REVERSE PROCESS 7 THRU 1 TO INSTALL THE NEW CRANKSHAFT.

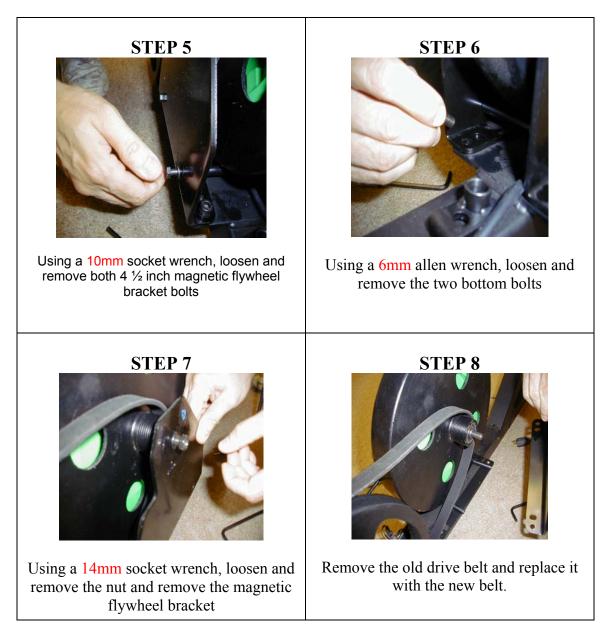


ELLIPTIMILL DRIVE BELT REMOVAL & REPLACEMENT INSTRUCTIONS

Tools Required:

4mm Allen Wrench 6mm Allen Wrench 10mm Allen Wrench & Socket 14mm Allen Wrench 17mm Allen Wrench & Socket





NOTE: FOLLOW THE STEPS IN REVERSE TO REASSEMBLE THE ELLIPTICAL.

PLEASE CALL LANDICE TECHNICAL SERVICE 1-800-526-3423 FOR FURTHER ASSISTENCE

ELLIPTIMILL BEARING REMOVAL & REPLACEMENT

Tools Required: 4mm Allen Wrench

4mm Allen Wrench 6mm Allen Wrench 10mm Allen Wrench & Socket 17mm Allen Wrench & Socket Hammer & Punch C-Clamp



Using a 10mm allen socket wrench, loosen and remove the crank arm bolt and slide out the crank arm





Using a 4mm allen wrench, loosen all three allen bolts on the tensioning bracket





Using a 17mm socket wrench, loosen the drive belt tensioning bolt

STEP 4

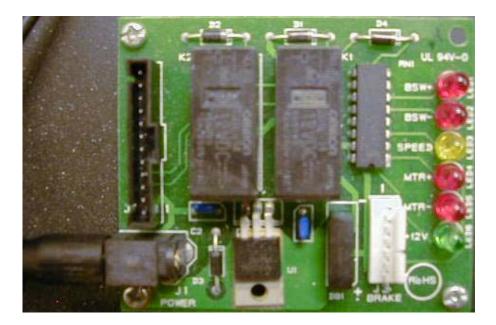


Remove the drive belt from the drive pulley



ELLIPTICAL PLEASE CALL LANDICE TECHNICAL SERVICE 1-800-526-3423

LED CONFIGURATIONS: RELAY BOARD



The relay board is designed with diagnostic LED lights. The LED's are color coded according to their specific function. Green indicates should always be ON when power is supplied to the elliptical. Here is a list of each LED and whit it signifies:

+12V (green) – The +12V LED illuminates when DC voltage is being supplied to the relay board. The power pack takes the AC voltage from the wall, converts it to DC voltage and sends it to the relay board.

BSW+ & BSW- (red) – These LED's tell you if the upper board is sending a signal to close the relays on the board. When the LED lights, it tells you that the coil on the relay is being energized.

MTR+ & MTR- (red) – These LED's illuminate when DC voltage is being supplied to the brake motor. When this LED lights, it tells us that the relay has energized and sending DC voltage to the brake motor.

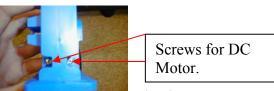
SPEED (yellow) – The speed LED flashes on and off (relative to rotation of the drive pulley) when the speed sensor is operating properly.

Calibration Instructions for Brake Controller

Tools Needed: Phillips Head Screw Driver.

Instructions:

- 1. Release the brake cable from the controller. To do so, pull on the brake cable to give it some slack, unwrap it around the white brake controller knob and pop it out of the notch.
- 2. Remove the two black phillip's head bolts that hold the brake controller to the bracket on the machine.



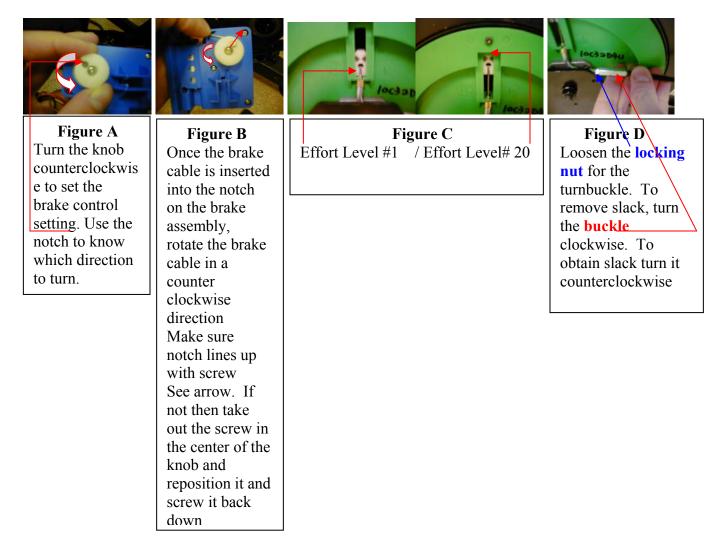
3. Take the two screws out for the dc motor that's located at the base of the brake controller. Then slide the dc motor out of the



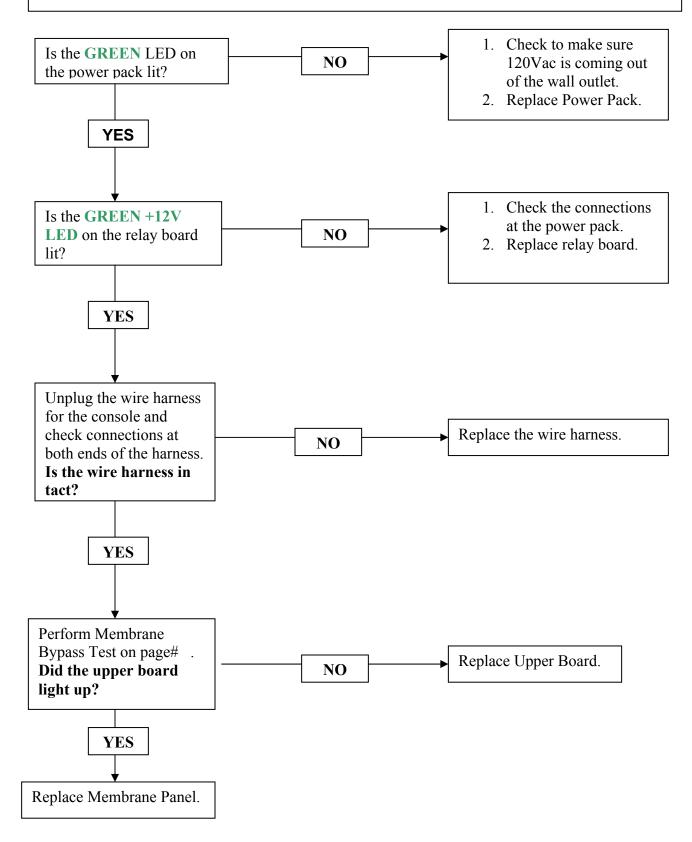
- 4. ENTER DIAGNOSTIC MODE:
 - ON ET's: Press MENU & START simultaneously.
 - ON CT's: Press NEXT & START simultaneously.
 - ON PT's: Press DISPLAY & START simultaneously.
- 5. Set the effort level screen to 20.0
- 6. Turn the white knob for the pot counterclockwise until the reading in the display reads 20.0. ****(See Fig. A)****
- Insert the brake cable back into the notch on the white knob, wrap it around in a counterclockwise direction from the notch and bolt it back down to the machine **(See Fig. B)**

NOTE: YOU MAY HAVE TO ADJUST THE KNOB ON THE BRAKE CONTROLLER AS WELL AS THE BRAKE CABLE TO GET THE TRUE RESISTANCE. HERE'S HOW:

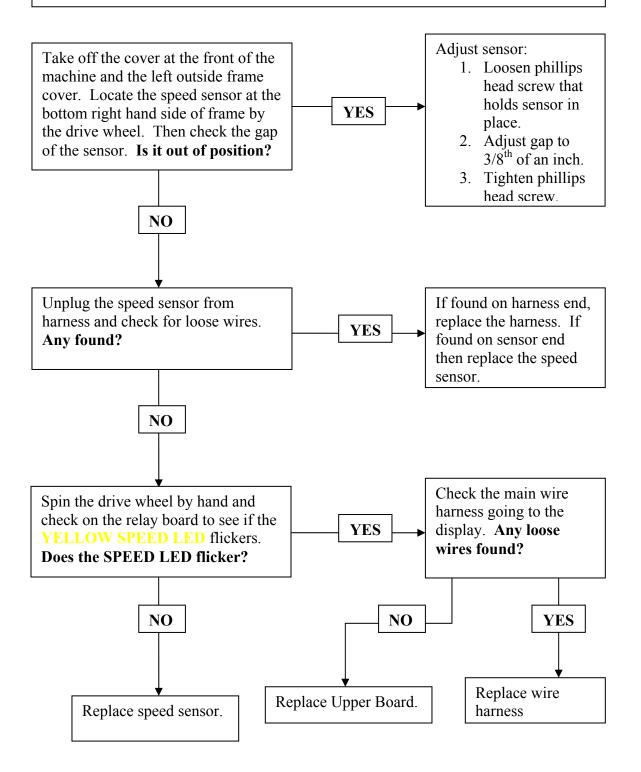
- 1. First, bring the resistance down from 20 to 1 and make sure the white nylon piece touches the bottom of the green part of the brake system ****(See Fig. C)****. If it touches, then it's set to effort level 1.
- 2. Then bring it back to effort level 20 and make sure the white nylon piece touches the top of the brake system. If so then level 20 is set.
- 3. After this is performed, check to make sure that there is no slack on the brake cable. If the cable has some slack, then loosen the locking nut and turn the turnbuckle in a clockwise direction to get rid of the slack. If the brake cable is too tight then turn the turnbuckle counterclockwise to give it some slack (See Fig. D).

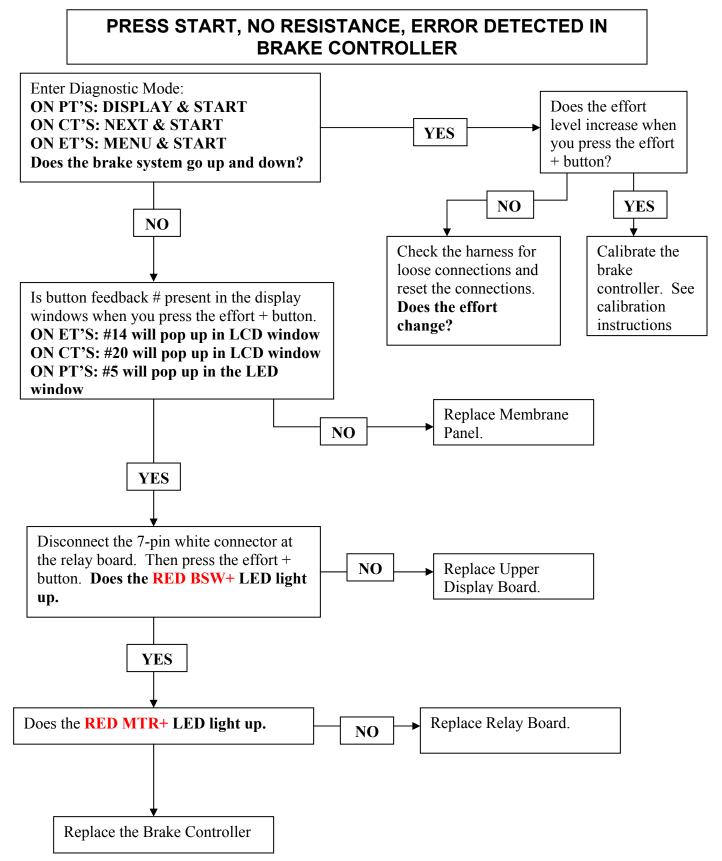


PRESS START, MACHINE WONT TURN ON, NO LIGHTS TO THE UPPER DISPLAY

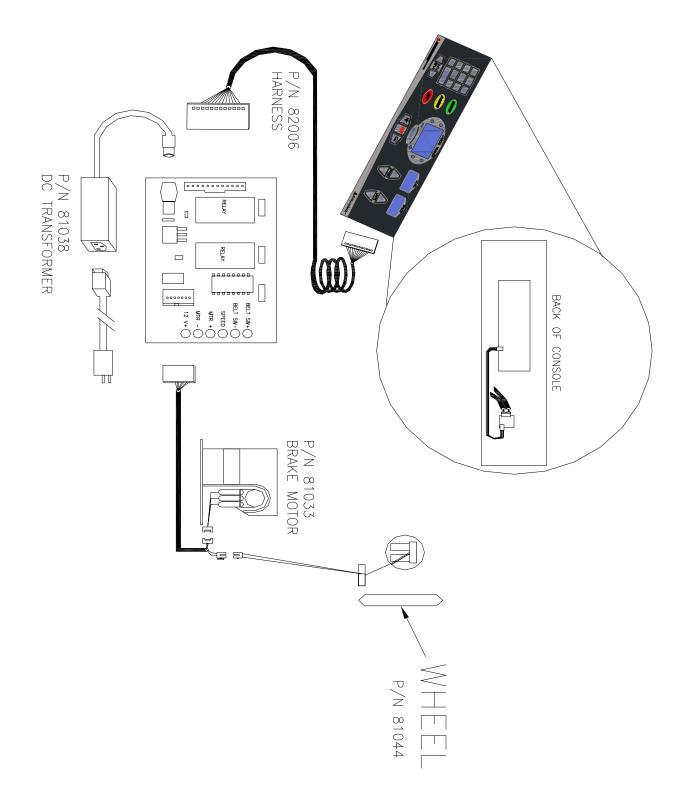


DISPLAY LIGHTS UP, START TO USE THE MACHINE BUT THERE IS NO SPEED FEEDBACK IN SPEED WINDOW.

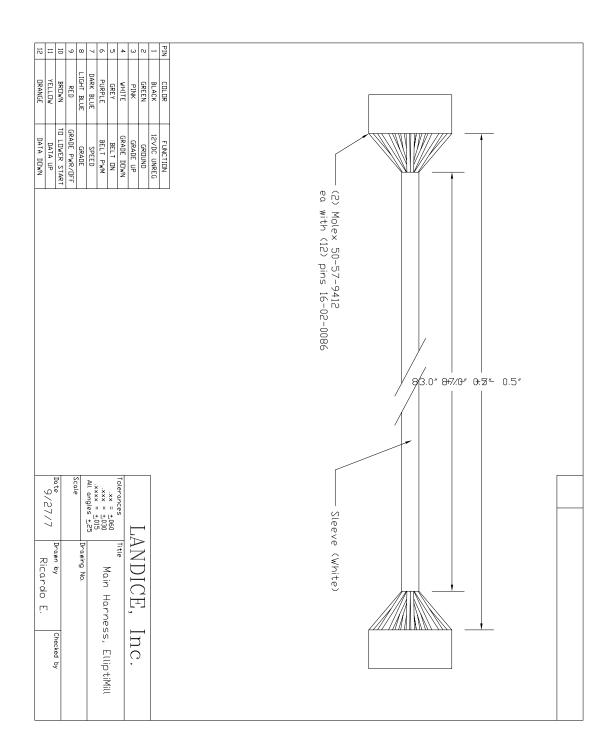




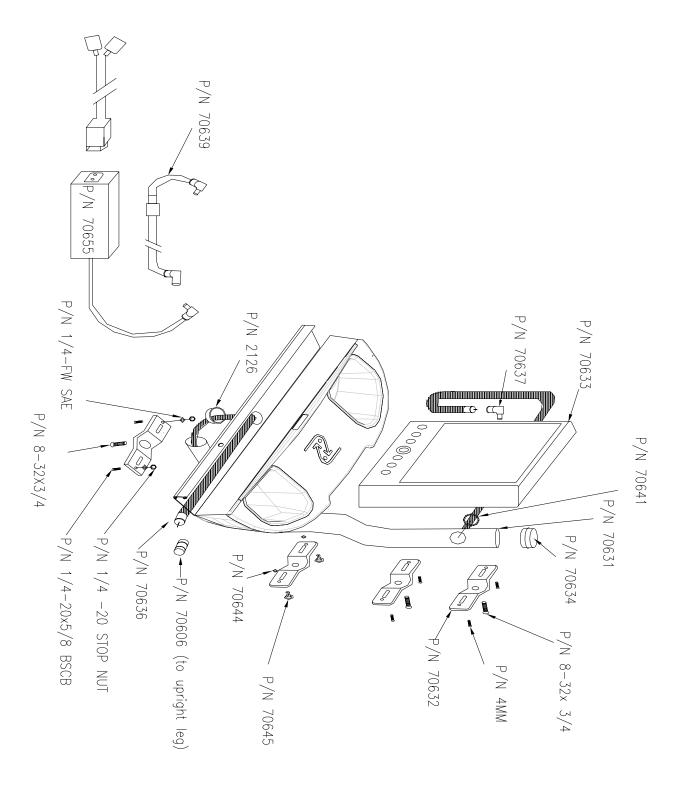
ELLIPTIMILL WIRE SCHEMATIC



ELLIPTIMILL MAIN HARNESS



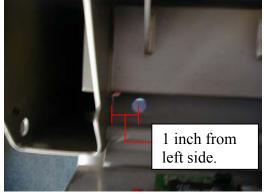
LVS 2ND GENERATION FOR ELLIPTIMILL



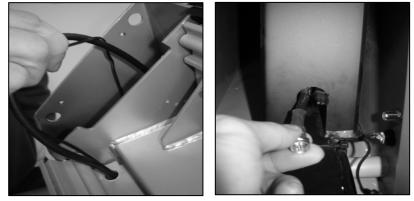
LVS2 RETROFIT INSTRUCTIONS

TOOLS NEEDED:

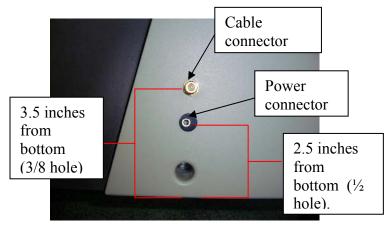
- 6/32 drill bit (starter bit).
- $3/8^{\text{th}}$ drill bit.
- $\frac{1}{2}$ inch drill bit.
- Tape measure, ruler, or t-square.
- Drill
- Fine grit sand paper to remove burr's.
- 1. Take the upright end caps and upper console off of the control panel.
- 2. Measure 1 inch from the left side of the control panel and mark it with a pencil to drill your hole.
- 3. <u>Drill in the center using a 6/32 drill bit</u>. Then drill the hole bigger using a $\frac{1}{2}$ inch drill bit.



- 4. Now that you drilled out your access hole for the cable and power wires, clean of any burr's from the hole using fine grit sandpaper and run your wires thru.
- 5. After fishing the wires thru the access hole, slide them thru the left side upright. They will come out thru the u cut out at the bottom of the upright. (See pictures below).



- 6. Next take off the outer left stride cover. You will need to drill out holes for the cable & power connector's. Measure 3 ½ inches from the bottom of the stride cover, in line with the bottom left hole for the mounting screw, and mark it with a pencil to drill your hole. Use a 6/32 drill bit as a starter hole. Then drill it out using a 3/8th's drill bit.
- 7. Now measure 2 ½ inches from the bottom of the stride cover, in line with the bottom left hole for the mounting screw and mark it with a pencil to drill your hole. Use a 6/32 drill bit as a starter hole. Then drill it out using a ½ drill bit. Refer to the picture below for steps 6 & 7.



8. Remount the stride cover back onto the elliptimill and make your connections. Turn the LVS DVD player on and test it out.

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