

The Polaris Pledge



About Polaris Sinks

Polaris Sinks strives to provide innovative design and superior quality in all of its products. Our extensive lines of sinks for the kitchen and bath are created in a wide variety of styles, and in a broad choice of materials. We offer models for vessel, undermount, or topmount installation; with numerous bowl configurations; and in various colors. Polaris proudly offers styles constructed of stainless steel, porcelain, AstraGranite, copper, glass, bronze, bamboo and natural stone. We confidently back all of our sinks with a limited lifetime warranty and our accessories with a one-year warranty. We pledge that our knowledgeable customer service professionals will always provide a satisfactory purchase experience.

Limited Lifetime Warranty

Polaris warrants to the original consumer purchaser that our sinks and faucets will be free from defects in material and workmanship under normal use for the lifetime of the product. Polaris may elect to repair or replace any defective Polaris product covered by our warranty.

Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, environmental conditions, improper installation, storage and handling; nor any labor expenses.

From time to time we will change design specifications and materials as conditions require and improvements are developed. We have no obligation to incorporate such changes in products we previously manufactured.

This warranty is in lieu of any and all other warranties, express or implied, including any warranties of merchantability and of fitness for a particular purpose; and excludes any incidental or consequential damages. No representative has the authority to change or enlarge the above warranty.

This warranty is only valid in the United States of America. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

One-Year Accessory Warranty

Polaris warrants to the original purchaser that all of our accessories will be free from defects in material and workmanship under normal use for one full year.

Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, environmental conditions, improper installation, storage and handling; nor any labor expenses. Polaris may elect to repair or replace any defective Polaris accessory covered by our warranty.