

THISTLE FARMS™

RETURNS & EXCHANGES

We are sorry this product didn't work out but we're here to make returns and exchanges quick and simple!

Please note: gift cards, sale items, and special orders are final sale and cannot be returned. Items can only be returned for a refund to the card processed at checkout. If you would like to exchange for a different product, please return the original item(s) using this form and place a new order online.

TODAY'S DATE _____ ORDER DATE _____ ORDER # _____

CUSTOMER NAME _____

EMAIL _____ PHONE _____

Please list the item(s) you are returning below:

QUANTITY	ITEM	SIZE/SCENT	REASON

Please indicate your reason for return in the column above:

1. DOESN'T FIT 2. CHANGED MIND 3. ARRIVED DAMAGED 4. NOT AS EXPECTED
5. OTHER _____

Simple as that! Include this completed form along with the items being returned in their original condition and mail to the address below within 7 days of receipt.

Please note: We are not liable for lost or damaged returns. It is your responsibility to insure and track your package. Your return will be processed within 2 business days of receipt, and you will be notified by email.

SHIP TO
THISTLE FARMS
C/O RETURNS
5122 CHARLOTTE AVE
NASHVILLE, TN 37209

Have a question or concern? Email us at customerservice@thistlefarms.org or call 615-298-1140 Monday through Friday, 9am to 4pm CST. We are happy to help!