



READYHOME

DIY QUICK START GUIDE



ReadyHome comporium

powered by
 **ALARM.COM**



WHAT TO EXPECT

Thank you for choosing Comporium for your home security needs. We know your time is valuable, so we have made your install process as seamless as possible. Follow the steps in the guide below and if you have any problems, **help is only a phone call away at 844-947-4852 (Mon-Friday 8:00am to 9:00pm).**



SECURITY

Connect security panel and install security devices. Once all devices have been installed, test your alarm system.



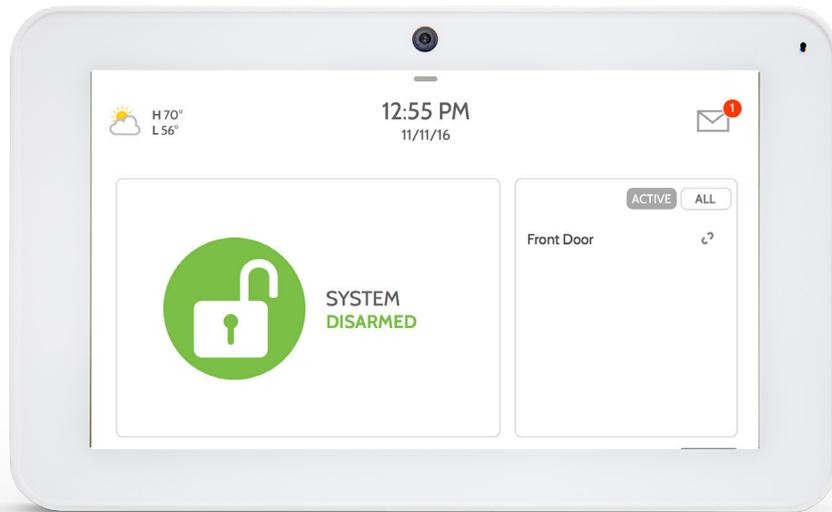
HOME AUTOMATION

Install and configure any home automation devices, such as lights, locks, or thermostats.



VIDEO & DOORBELLS

Install and configure cameras and doorbell cameras.



GETTING STARTED

TOUCHSCREEN/PANEL

The IQ Panel 2 keeps you connected to an array of smart devices that give you control over your entire home. Bluetooth disarming and a built-in glassbreak detector are some of the exciting features of the panel.

Your panel and security sensors/key fobs have already been activated and paired for you. Follow the on-screen panel Set Up Guide along with this document for ease-of-installation and setup steps.

Glassbreaks, Smoke, and CO detectors have already been activated for you, however, they must be physically mounted in order to function properly. (Refer to the individual sensors inbox instructions.)

PANEL ACCESSORIES

The IQ Panel 2 includes:



Transformer and power cable



Tabletop Stand



Transformer Bracket (optional)



THREE QUICK STEPS

Plug in your panel, power it on, and begin.



1 Plug in the power supply provided with your panel.



2 Push and hold the standby button located on the right side of the panel for 3 seconds.



3 Once the panel powers up, (this may take several minutes), follow on-screen prompts through the next steps to the home screen.



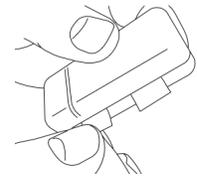
INSTALLING THE IQ MINI SENSOR

Your IQ Mini is an ultracompact, encrypted sensor that can be placed on anything that opens or closes. Create automation rules such as “Turn on light when door is opened” or “Adjust thermostat if window left open.”

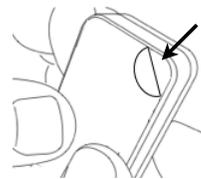
Your mini sensors were generically named during activation. Please record your specific sensor names as you will be prompted to rename during your Welcome Letter setup. The sensor named “Main Entry” should be installed on the primary door you use to enter and leave your home (as it will provide a countdown delay). All others have been set as “perimeter sensors” which will instantly trigger your ReadyHome alarm system when opened.



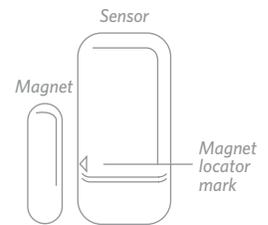
- 1 Apply the included adhesive.



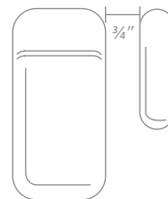
- 2 Remove the two battery tabs.



- 3 Remove the protective film.

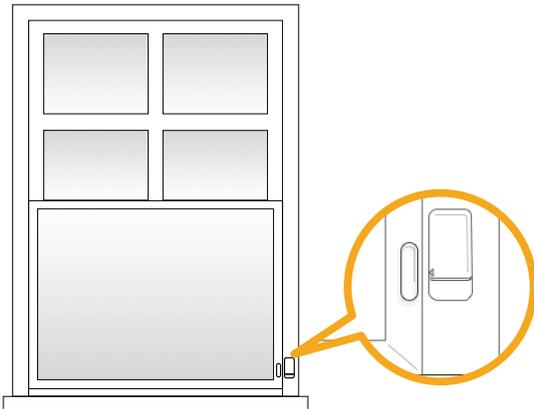


- 4 Line up the sensor with the magnet.



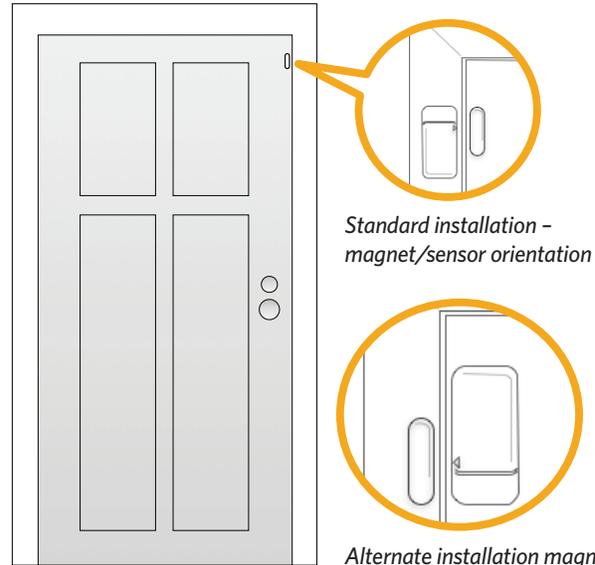
- 5 Secure the sensor and magnet to the surface with a $\frac{3}{4}$ " gap between the two pieces.

INSTALLING THE IQ MINI SENSOR



When installing the sensor on a window, place the “magnet” on the part of the window that moves, to reduce possibility of damage to the sensor as you open and close the window. If your window does not allow this kind of installation then you can reverse this configuration.

Typical installation of magnet/sensor with the magnet on the window and the sensor on the window frame.



Standard installation - magnet/sensor orientation

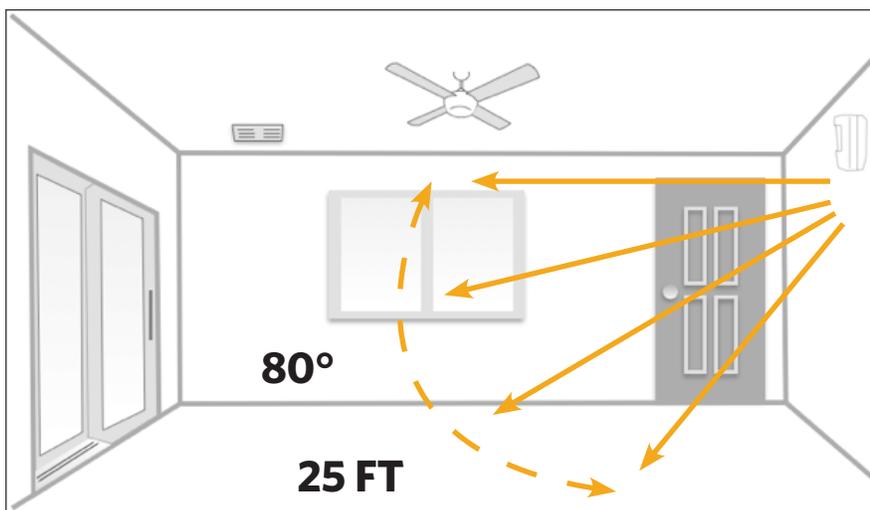
Alternate installation magnet/sensor orientation. (Used when door trim does not allow standard install)

When installing the sensor on a door, place the “magnet” on the door and the sensor on the door frame. This helps reduce the possibility of damage to the sensor as you open and close the door. If the trim around your door does not allow this kind of installation then you can reverse this configuration.

INSTALLING THE IQ MOTION SENSOR

Your IQ Motion is an encrypted infrared sensor with a range of 25 feet. The motion detector is most effective when a person moves across its field of view, rather than towards the sensor. Create rules such as “When someone enters the room, turn on light” or “Trigger siren when body detected”.

***Note: We recommend that all motions be installed at a height of 7.5 ft.**



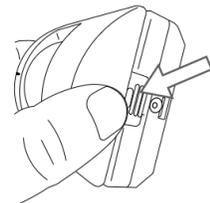
The IQ Motion can be installed in a corner or on a flat wall.

Reduce False Alarms

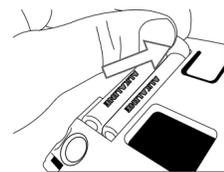
When possible, avoid installing your motion sensor toward windows, as the heat or movement from outside may create false alarms.



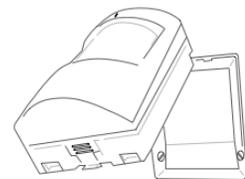
- 1 Locate your motion sensor and adhesive



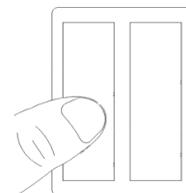
- 2 Open the device to remove the backplate



- 3 Remove the battery tab



- 4 Reinstall motion device to the backplate



- 5 Position your motion sensor

OTHER DEVICES AND SYSTEM SETUP

Let's install any other security devices you may have.

Glassbreaks, Smoke, and CO detectors have already been activated for you, however, they must be physically mounted in order to function properly (refer to the individual sensor's in-box instructions for mounting details). Now that your security is up and running, let's take some time to set up the rest of your system.

WELCOME LETTER

- Open your **Welcome Email** from Comporium (check SPAM folder just in case)
- Follow the prompts to get set up
- Be sure to name your zones and add at least three contact numbers for the central station.

ALARM.COM APP

- Download from IOS or Google Play



USER CODES

- Once in portal, change your **Master Code** (default is 1234)
 - Click **Users** on left panel
 - Click on the name with a blue star and **Master**
 - Click the **4-digit code** and create your own
 - Click **Save** in the right hand corner to continue
 - Additional users and codes can be managed from this location as well.

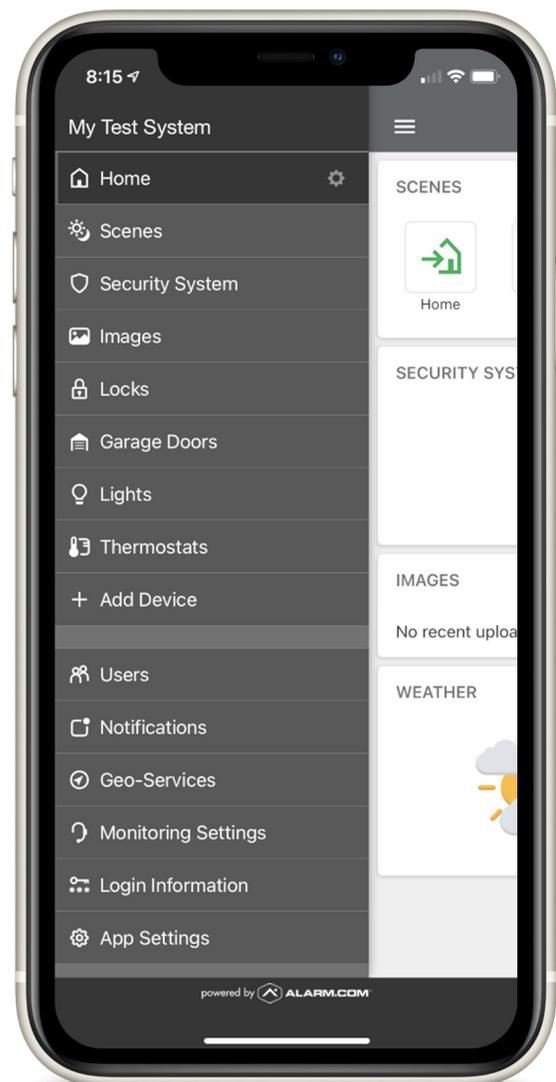
ENTRY & EXIT DELAY

- Sensors with an Entry/Exit delay provide a countdown when a sensor is tripped so that you have time to disarm your system. Perimeter sensors will sound the alarm immediately when the sensor is tripped. You can change the type of delay for each sensor by following these steps from your panel:

Go to **Settings > Advanced Settings > Enter Your Master Code > Security Sensors > Edit Sensor >** Tap the **pencil icon** beside the sensor to edit **>** Change the **Sensor Group drop down to the type of delay** you would like.

KNOWLEDGE BASE/HELP CENTER

- Open your alarm.com app
- Tap the menu icon
- Scroll to the bottom of the menu



SECURITY FINALIZATION

Congratulations on setting up your ReadyHome!

TEST YOUR ALARM SYSTEM

From your alarm.com mobile app, click the menu icon  in the upper left hand corner and choose **Monitoring Station**, then **System Test Mode**.

Choose your duration and then tap **Start Test Mode**.

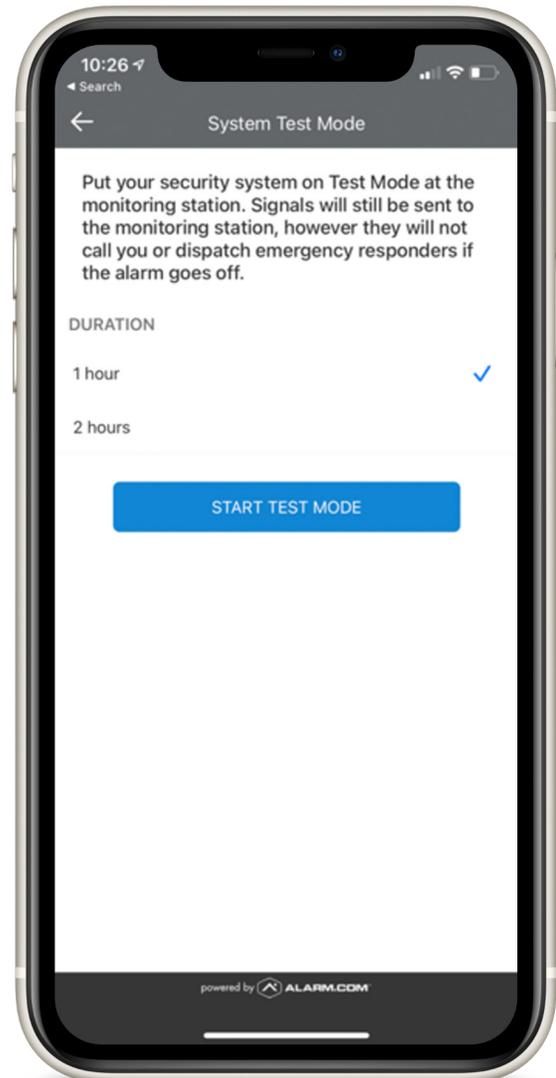
Once you have tested your system, you can take your system off of test in the same location. Your system will automatically be taken off of test after the selected time duration has expired.

READYHOME INTERACTIVE GUIDE

Refer to the **ReadyHome Resources** and **Need to Know** sections of the Interactive Guide for more information, including:

- Tips & Tricks for your system
- How to add users
- Easy notification setup
- Navigating system and video rules
- And more

Want to add automation devices and/or cameras? Visit us at **ReadyHomeStore.com**.



AUTOMATION AND VIDEO DEVICES

AUTOMATION DEVICES

Now it's time to install any home automation devices you may have. Log in to your alarm.com app and follow the steps below.

- 1 Tap the menu icon ☰
- 2 Select + Add Device
- 3 Pick your device from the category list and follow the prompts

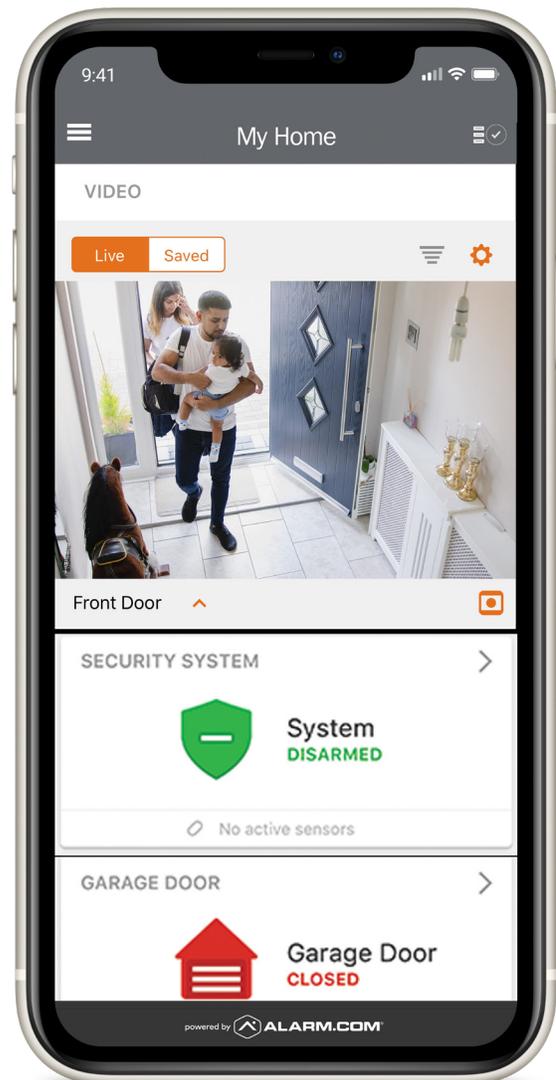
If prompted for an encryption key, this can be located on the device you are attempting to pair. You can scan the QR code or enter the number manually.

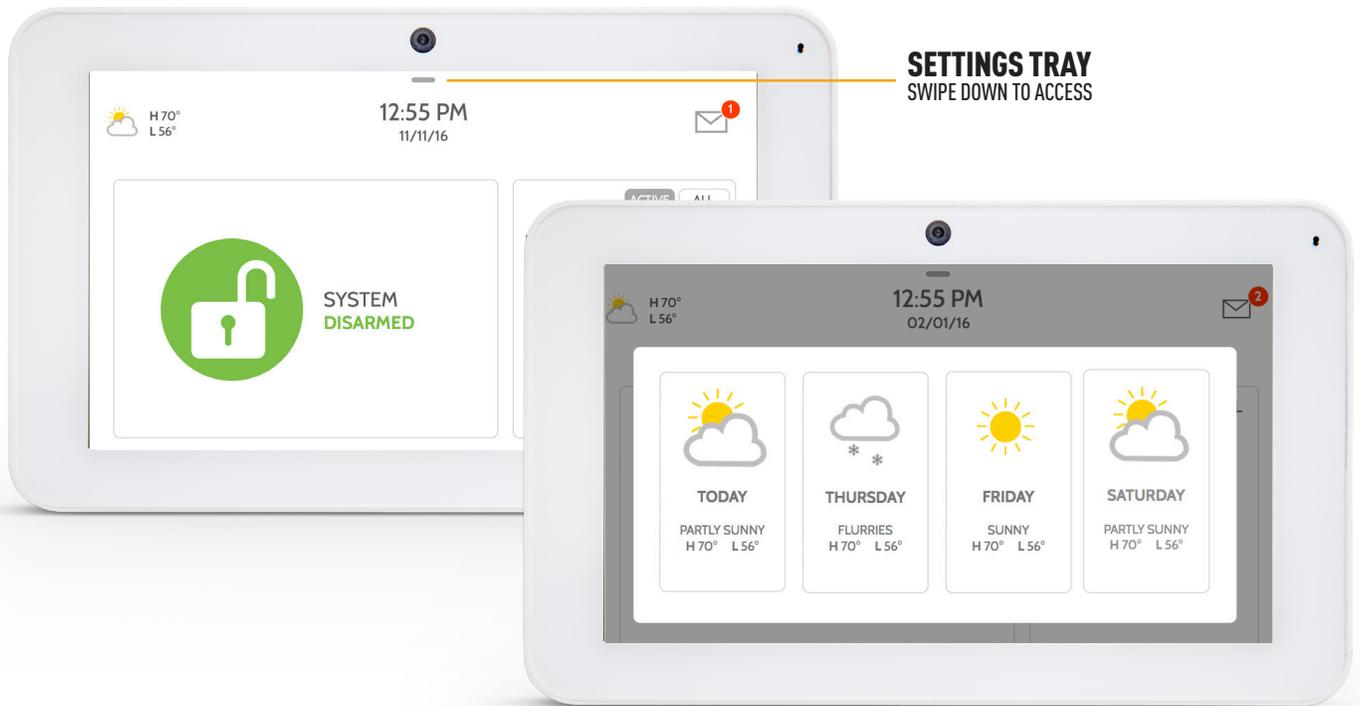
VIDEO DEVICES

Install any cameras, video recorders, or doorbell cameras you may have. Log into your alarm.com app and follow the steps below.

- 1 Tap the menu icon ☰
- 2 Select Video
- 3 Tap Add Video Device

It is suggested to pair your cameras prior to mounting them. For outdoor cameras, refer to the outdoor camera insert in your box after pairing.





SETTINGS TRAY
SWIPE DOWN TO ACCESS

USING YOUR SYSTEM

NAVIGATION

Move from page to page and access information on each page using finger touches, swipes, and scrolling.

Scroll up/down to reveal additional content on a page

Swipe left/right to change pages

Swipe down to access settings

Touch an icon to view its contents

Swipe left or right to dismiss a pop-up when you are done

SETTINGS PAGE

Access the Settings page by swiping down from the top of the screen. From here you can adjust individual sound settings, change your weather temperature from Fahrenheit to Celsius, see the status of your security and smart-home devices, and more.

ADVANCED SETTINGS

Only the Master code can access this area. From here you can manage users, run system tests, reboot your system, connect Bluetooth and WiFi and more.



ADVANCED SETTINGS



SETTINGS

- 1 **Security Status** – See your panel’s security status in the upper left. Touch it to go directly to the security page
- 2 **Volume** – Slide left/right to adjust the panel voice
- 3 **Settings** – Touch to access the full settings page. From there you can also access “Advanced Settings” (which will require a passcode)
- 4 **Messages & Alerts** – Touch to access the message center including your provider’s contact information, video tutorials, and system messages
- 5 **Photo Frame** – Touch to access the photo frame where you can customize the panel’s screensaver
- 6 **Close Tray** – Swipe up to close the tray
- 7 **Clean Screen** – Disables the screen for 30 seconds to allow you to clean it without accidentally touching anything. (Touch the “standby” button on the side of the panel to cancel.)
- 8 **Language** – Touch to change panel language
- 9 **Brightness** – Slide left/right to adjust the screen brightness
- 10 **Battery & Radios** – Touch an icon to get more information
 - Battery level
 - WiFi connection
 - Bluetooth status
 - LTE connection
- 11 **Settings Tray** – Access common settings by swiping down from the top of the screen.

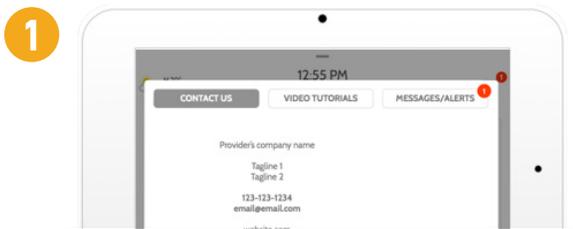


MESSAGE CENTER

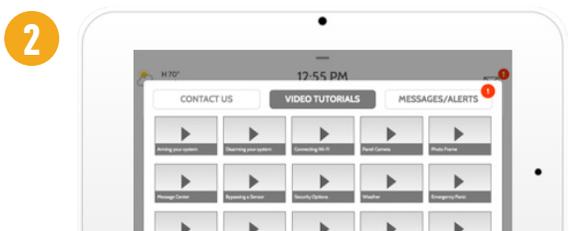
MESSAGE CENTER

Access your message center by touching the icon in the upper right corner. Once it's open you'll see three sections: **Contact, Video Tutorials, and Messages/Alerts/Alarms.**

The message center icon may appear different than shown, depending on your provider's settings.

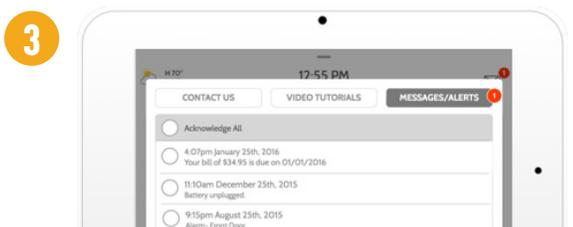


1 Contact – Easy access to your provider's contact information, including phone number, email, and website.



2 Video Tutorials – Watch videos to help you understand your system and service better.

To watch a video, touch a thumbnail. Video will begin playing automatically. Video controls appear on screen. To exit, touch the “back” button.



3 Messages/Alerts/Alarms – Get messages from your system like low battery alerts, alarms, and power failures. Messages from your provider will also appear here.

To dismiss, touch the circle to the left of the message and touch “OK” to remove it from your message center.

You can also remove all messages at once by touching “Acknowledge All.”