

charder®

MS-2500 Dual Slope type SERVICE MANUAL

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PRECAUTIONS

READ the service manual BEFORE operating or servicing this equipment.

FOLLOW the instructions carefully.

Keep this manual for future reference.

Don't allow untrained personnel to operate, clean, inspect, maintain, service or tamper with this equipment.

ALWAYS DISCONNECT this equipment from the power source before cleaning or performing maintenance.

Note: If the unit has been stored or transported to below freezing temperature, let the unit to warm up to room temperature before turning on power.

PAY SPECIAL ATTENTION TO ALL "WARNING" SYMBOLS

IMPORTANT A ELECTRICAL WARNING

GENERAL INFORMATION

Before connecting or disconnecting any internal electronic components or interconnecting wiring between electronic components, always remove power and wait at least 30 seconds. Ignoring any of these precautions could damage or cause destruction to the equipments.

GENERAL INSPECTION

Inspect the scale assembly by checking the following:

- Are there any unusual wear points, paths, or marks on the weighing Surface?
- Is the instrument cable damaged or binding the scale?
- Has any debris or material built up under or around the platform that could inhibit movement?
- Visually inspect the load cells and levelling feet for signs of unusual wear.

TROUBLESHOOTING

GENERAL:

If the scale does not operate properly, find out as mush as possible about the problem.

Determine whether the problem is constant or intermittent. Be aware that problems

can be caused by mechanical or electrical influences.

While troubleshooting MS 2500 scale, check for the following:

- Water
- Corrosive materials
- Uneven floor
- Strong vibrations or wind currents
- Physical damage to the scale platform or housing.

SPECIFICATION

Model	MS 2500			
Capacity	300kg x 0.1kg/ 660lb x 0.2lb			
Weight Unit	Kg / Ib			
LCD Display	1.0 inch LCD display with 5 and 1/2 digits			
Dimensions	Platform size: 550(L) x 550(W) x 50(W) mm			
Key Functions	ON/OFF, UNIT , HOLD/BMI , TARE			
Zero count	2000~9000			
Span count	10000~13000 (200kg)			
Power Supply	AAA Battery x 6 / AC adapter 15V 300mA			
Operation Temperature	5℃ / 35℃			

PANEL / OVERLAY



ERROR MESSAGE

Error Message	Description	Solution
	Nothing appears on the display after pushing ON/OFF key.	 Check display. Disassemble indicator. Check wires and control panel. (refer P.7 & P.9)
	Can't switch on scale using AAA battery.	Battery housing wires are disconnected or broken. (refer P.7)
	Can't switch on scale using AC adaptor.	 AC adaptor damaged. →Replace adaptor. AC jack wires are disconnected. (refer P.7)
. Lo	Low battery indication.	 Check battery voltage (>6V) and if needed replace new battery for operation. If the problem still persists inspect soldering of controller PCB or replace the controller PCB.
ErrL	Scale zeroed under its initial balance.	 Check the load cell and its wiring (refer P.7). Replace load cell, then re- calibrate the scale. (for re- calibrating refer P.17)
Err	Scales zeroed exceed its initial balance.	 Remove the weight from scale. Check the load cell's resistance. (See P.11) If you change the load cell, please re-calibrate the scale. (refer P.17)
	Overload	 Remove the weight from scale. Overload: Maximum capacity + 9d
ErrP	EEPROM data incorrect.	 Check IC3 is soldered or not. (Refer P.26 Bottom overlay) Replace controller PCB. Re-calibrate the scale. (refer P.17)

Error Message	Description	Solution
۰ <u>۵</u>	No weighing.	 Check the load cell wires are well and connected to the correct points. (refer P.7) Check resistances of load cell. (refer P.11) If you change the load cell, please re-calibrate the scale. (refer P.17)
۰ <u>ا</u>	The scale shows non- complete segments when power on.	Check LCD pin. (refer P.8)
	No Current.	 Check parameters of RS232 interface and pin out. (refer P.19) RS232 wire is disconnected. (refer P.7)
ErrH	Count error (too high)	 Check the load cell wires are well and connected to the correct points. (refer P.7) Check load cell for proper bridge resistances. (refer P.11) Replace load cell, then re- calibration the scale. (refer P.17)
00000	Zero count is more than calibration range (i.e. 10%) while power on.	 Make sure that the scale platform doesn't have any kind of weight on it. Check the load cell wires are well connected to the correct points. (refer P.7) Re-calibrate the scale. (refer P.17)
0000	Zero count is less than calibration range (i.e. 10%) while power on.	 Make sure that there is no blocking object (like paper/plastic sheet or heavy layer of dirt/dust) between upper platform of the scale and the platform on which load cell is fitted. Check the load cell wires are well connected to the correct points. (refer P.7) Re-calibrate the scale. (refer P.17)

WIRING

ACTION:

- 1. Remove battery from the scale.
- 2. Un-screw the lower housing.
- 3. Remove upper housing.
- 4. Make sure that all wire connectors are well and that no insulation material is touching the soldering contacts.
- 5. Make sure that all wires are connected to the correct points.

Wiring	Connector
	RED (solder pad "E+")
Load cell wiring	WHITE (solder pad "S+")
main board)	YELLOW (solder pad "S-")
	BLACK (solder pad "E-")
Battery Wiring	CN 3
Power Wiring	CN 2



LCD FORMAT



NO	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
СОМ1	C1	∇		s1	0	(iii)	p1	2e	2d	p2	3e	3d	s4	s7	pЗ	4e	4d	p4	5e	5d	p5	6e	6d
сома	∇	C2	/	s2	0	1C	2f	2g	2c	3f	3g	3c	s5	s8	4f	4g	4c	5f	5g	5c	6f	6g	6c
сомз	∇	∇	C3	s3	+0+	1b	Coll	20	2b	co12	3a	36	s6	1	co13	4a	4b	c014	5a	5b	/	6a	6b

ACTION:

Problem- The scale shows non-complete segments when power on.

Solution:

- Turn off the scale and take out the batteries from the scale.
- Check LCD pin. (Please refer to above LCD FORMAT)
 For instance, if the top left arrow (S1) disappears, then check pin 1 and pin 4.
- Check whether LCD pins are soldered properly or not.



- 1. Control panel switch damaged.
- 2. Use multi-meter to measure voltage current of control panel.
- 3. Reconnect control panel switch. Make sure that control panel is connected to the correct housing (CN5).
- 4. If problem persists, replace a new control panel.

LOAD CELL

Check load cell for proper bridge resistances as below.

MODEL	MEASURING POINTS	RESISTANCE	REMARK
	+E (Red) to -E (Black)	690 ohms minimum	Each resistant on load
AL1420A	+E (Red) to +S (White)	345 ohms minimum	and the tolerance <
	- E (Black) to +S (White)	345 ohms minimum	1000 ohms.

ACTION:

- 1. Remove power (adaptor pin) from the system, check load cell for proper resistances.
- 2. If load cell fails the above tests, replace load cell.
- 3. If load cell passes the above tests and has no visible damage, please re-calibrate the scale.



If any of the 4 load cells is broken or damaged, the complete set (all 4 load cells) of load cells need to be changed.

ZERO COUNT ADJUSTMENT (Dual slope model)

• Why should I adjust ZERO count?

Situations in which ZERO count need to get adjusted

- o Load cell damaged because of over load; beyond scale's capacity.
- Main board has been replaced.
- Because of rough handling of scale, the ZERO count move out of range.
- o Load cell has been replaced.

Err / ErrL message displays on the display.

00000/ **00000** message displays on the display.

• How to quick check ZERO Count?

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Please refer to Calibration procedure on P.17

*Only Non-Approved models need to adjust Zero Count. Approved Models don't need any such adjustment.

Range Chart: ZERO count must be within the range (6000~12000), if it's out of this range it need to be adjusted.

MODEL	ZERO Count Range	SPAN Co 200kg	unt Range 500kg	ZERO control (R2)	PCB Board
MS 2500	2000~9000	10000~13000	12500~16500	200K	CH-0733



When ZERO count is out of range, there can be two possibilities:

- 1. ZERO count value is below the lower limit i.e. 2000
- 2. ZERO Count value is above the upper limit i.e. 9000.

Please adjust R1/R2 on the main board, to bring the ZERO count value in the range limit.



R1-If ZERO count is less than 2000, put resistor at R1 to increase the ZERO count value. R2- If ZERO count is more than 9000, put resistor on R2 to decrease the ZERO count value.

ZERO Count Adjustment Procedure:

- 1. ZERO count value is **below** the lower limit i.e. **2000**.
 - If there is any resistor at R2, please remove it.
 - Check the zero count. If the ZERO Count value is between (2000~9000), stop the procedure, ZERO Count value is successfully adjusted.
 - If the count is still below 2000, use metal resistor 100K on the **R1**, then check the ZERO count, if the count moves over 9000, change the resistor to 50K or below, until the zero count comes under the ZERO Count range.
- 2. ZERO Count value is **above** the upper limit i.e. **9000**.
 - If the ZERO count is above 9000, use metal resistor 100K on the **R2**, then check the zero count, if the count is still over 9000, change the resistor to 150K or above, until the ZERO count comes under 9000 and between ZERO count range.

*After determining the required resistor, solder it.

TROUBLESHOOTING TREE



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MS2500 SERVICE MENU CONFIGURATION

Press [**UNIT** 4key display] for 3 seconds without release to enter program setting mode. First SETUP will appear, and then it will change to "UNIT" automatically.

Press [TARE 4key display] to switch to next function. Program flow is like $\downarrow\downarrow$

Press [HOLD/BMI 4key display] to enter function flow. Program flow is like

To confirm desired setting press [TARE 4key display] to go back to main menu.

To save all changed setting, please switch to END and press [HOLD/BMI 4key display] to save and then scale will restart.



DEFAULT COMPANY SETTINGS

Function	Description	Default	
Un it	(Units): Kg , st , lb	Kg/lb	
9r Ad	(Graduations): Setting division, max capacity and graduation.	300Kg 600kg 3000 d 3000d 300.1 600.2	
8F'-9'	(Weight Section Division): Setting weight section division	Full	
Filfe	(Filter): Fast/ Normal/ Slow	FRSŁ	
AutoD	(Auto Zero Tracking): 0.25d/ 0.5d/ 1d/ 3d/ OFF	025 d	
SEAP	(Stable Range): 0.25d/ 0.5d/ 1d/ 3d/ OFF	025 d	
Or Ang	(Zero Range): 2% (or 100%)	2 Pct	
Duld	(Overload Range): 9d (or 2%)	b 2	
ERL 16	(Calibration Set): The method of calibration setting		
ADFF	(Auto off Time): 120 sec/ 180 sec/ 240 sec/ 300 sec/ OFF	180 5	
Ылг	(Buzzer): ON/OFF	On	
dEFLE	(Default Setup)	no	
End	(Save setting)		

CALIBRATION PROCEDURE

To calibrate the scale, please turn off the scale and move Calibration pin to center (refer P.14).

Turn the scale on using the ON/OFF key.Image: Comparison of the display.Press UNIT key for 3 seconds and SETUP will show shortly. UNIT will appear on the display.Image: Comparison of the display.Press the TARE key repeatedly until the "CAL ib" symbol is displayed.Image: Call ib
Press UNIT key for 3 seconds and SETUP will show shortly. UNIT will appear on the display. SELUP UNIT Press the TARE key repeatedly until the "CAL ib" symbol is displayed.
Press the TARE key repeatedly until the "CAL ib"
Press the TARE key repeatedly until the "CAL ib" CRL b
Press the HOLD/BMI key.
Press the TARE key. The triangle [<] will display in the upper left corner (for "kg" calibration weight). (If the calibration weight is "lb", please press TARE key again and the triangle [<] will display in the lower left corner.)
Press the HOLD/BMI key repeatedly until the "CAL 0" Symbol is displayed.
Press the TARE key, the display will show the present ZERO Count value (6000~12000). Then press the UNIT key.
Press the HOLD/BMI key.
Press the TARE key. Enter the calibration weight (ex: 200kg). Press TARE

Confirm by pressing the UNIT key and the number on the display will be 000.0	÷ 0000.
Place calibration weight on the centre of the scale plate, and the display will show SPAN Count value (15000~20000). Press the HOLD/BMI key. The adjustment process is started.	17862
When the adjustment is finished successfully, the scale is automatically switched over to the weighing mode again and the calibration weight will be displayed. Remove the calibration weight from the scale.	
Turn off the scale and then start the scale again.	

Calibration pin is at the back of indicator.



PRINT FUNCTION INSTRUCTION



PARAMETERS OF RS232 INTERFACE

Set parameters of the scale interface on the connected device. It is not possible to

change the scale parameters.

- BAUD RATE: 9600 bps
- PARITY CHECK: no
- DATA LENGTH: 8 bits
- STOP BIT: 1 bit
- HANDSHAKE: no or Xon/Xoff
- DATA CODE: ASCII

ACTION:

- 1. Make sure that all wires are connected to the correct points.
- 2. Check parameters of RS 232 transfer cable interface.
- 3. Use your PC to output the data to check whether RS 232 transfer cable is okay or not.



USING PRINT FUNCTION

Print function is only available for some specific models, please make sure whether the model has print function or not.

A. Using Printer to print out the results.

You can print through PC simply press P on keyboard after weighing and taking BMI.

B. Using Computer to print out the results.

After taking the weight and BMI, please follow instruction below to print the results:

1. Start Hyper Terminal

- Step.1- Click on Start Button.
- Step.2- Go to All Programs.
- Step.3- Select Accessories.
- Step.4- Find Communications.

Step.5- In Communications section click on HyperTerminal.

Step1~5



Step.6-Name the connection and click OK Button

New Connection - Hyper Terminal File Edit View Cal Transfer Heb Cal Transf	Connection Description	
R Disconnected Auto detect Aut	to detect SCROLL CAPS NUM Capture Printecho	
Concise sford Dicti		
Protoct	N. structure at the	

Step.7- Select COM (1, 2, 3...4) under Connect Using Section and press OK.

yde Bin Icd		
Free 8.5 Scharder - HyperTerminal		
File Edit View Call Transfer Hel	lp.	
is Lis @ 3 ∎D B B' mMar н		
Ne		
	Connect To	
	charder .	
Strafov, T	Enter details for the phone number that you want to dial:	
	Country/region: Taiwan (886)	
	Arga code: 04	
M	Cognect using: AC97 Data Fax SoftModem with Sn	
	AC97 Data Fax SoftModem with SmartC COM4 TCP //R Minerock)	
arder jeardh		
ndse I Dicti		
Disconnected Auto detec	ct Auto detect SCROLL CAPS NUM Capture Print echo	
picture		
Print Function - Micro	Anadas - Linna Termina	2 EN
■ PARITY: ■ STOP BI ■ FLOW CO	None TS: <mark>1 bit</mark> ONTROL: <mark>NONE or Xon/Xoff</mark>	
🗞 Charder - HyperTerminal		
	COM4 Properties	
	Port Settings	
	Bits per second: 9600	
	Deta bila: 0	
Ge l		
	Party: None	
a Fé	Party: None M	
	Parity: None	
	Party: None M Stop bits: 1 M Row control: Kon / Xoff	
type	Parity: None Parity: None Stop bits: 1 Row control: Xon / Xoff Restore Defaults	
ype ∑	Party: None Party: None Stop bits: 1 Row control: Kan / Xaff Restore Defaults OK Cancel Apply	
	Parity: None Parity: None Stop bits: 1 Flow control: Xon / Xoff Restore Defaults OK Cancel	
ype ⊒ arc O	Party: None Party: None Stop bits: 1 Row control: Kan / Xaff Restore Defaults OK Cancel Apply	

Concord Disconnected Auto detect Auto detect SCROLL CAPS NUM Capture Print echo

•Click OK button to complete the setting.

Step.9- Print out the results

• After weighing and calculating BMI of the patient, press the print button on the control panel of MS2500. The results will appear on the computer screen in the below format.

Gross Weight:	75.0 kg
Tare Weight:	0.0 kg
Net Weight:	0.0 kg
Patient Height:	175.0 cm
Patient BMI	24

SCHEMATICS—MAIN BOARD CH-0733

Main Board CH-0733 (P.1/3)



Main Board CH-0733 (P.2/3) RS 232



OPTION







LAYOUT—MAIN BOARD CH-0733 **PRIMARY SIDE OF MAIN BOARD CH-0733**

Bottom Overlay



Top Overlay



SCHEMATICS-POWER BOARD CH-0689





LAYOUT—POWER BOARD CH-0689

Top Overlay

Bottom Overlay



SCHEMATICS- JUNCTION BOARD (CH-0525)



LAYOUT—JUNCTION BOARD (CH-0525)

Top Overlay

T+ CONCEPTION P- B+ G CH-0525 REV A 20423

Bottom Layer

MS 2500 PARTS & ASSEMBLY

	Tiell	Spec.	Q TY
T	Screw	M5*0.8*18	12
2	Washer	M5*12*1	15
3	Long Tube	SS-8139	-
4	Square Tube	SS-8138	-
ŝ	Long Tube (A)	SS-8139A	-
ø	Foam	2. 0*15*530mm	9
2	Blind Rivet	SM	Π
8	Washer Head Screw	M5*0.8*38	3
6	Nut	M5 T=6.2	ŝ
10	Sleeve	ST-8213	2
Π	Cap	ST-2301	1
12	Sleeve	ST-8214	-
13	Curve Tube	SS-814A	1
14	Strain Relief	SB-5M-2	1
15	Batten	TC-1AWE(white)	-
16	Screw	M4*0.7*8	L
17	Indicator	SM-2861	T
18	Cable	WR-8137	1
19	Metal-Steel	CR-8126	1
20	Screw	M4*16	4
21	Hexagen Screw	M8*25	16
22	Wheel	SS-2040	2
23	Junction Board	CH-0629+CN-1201+KEB3296W	2
24	Bubble Set	ST-057A	1
25	Bubble Level	§ 14*8mm	đ
26	Screw	M5*0.8*8	4
27	Cap	ST-0770	ŝ
28	Frame	AM-8067	-
29	Protecting Cover	SS-416C	4
30	Adjust Feet	SW-1001A	4
31	Hook Up Knob	*MB-17	16
32	PCB spacer	RBS-8	4
33	Nut	M8*1.25	20
34	Washer	WH-0821	4
35	Anchor Block	SS-8059	4
36	LOAD CELL	PB-150-RM	4
37	Screw	M2.8*10	2



Please refer to P.30 for the list of spare parts.

DP2701, NP-4444 INDICATOR PARTS & ASSEMBLY



ND	ITEM	SPEC.	Q'TY
1	OVERLAY (PANEL)	NP-4444 (4hex)	1
2	SCREW	M3*6	1
3	TOP COVER	AN-0761	1
4	PCB	CH-0651	1
5	PANEL (AC JACK & USB)	NP-3431	1
6	SCREW	M3*10	8
7	POWER BOARD	CH-0689	1
8	STRAIN RELIEF	SB-5M-2	1
9	BATTERY BOX	AE-1301	1
10	BATTERY COVER	BT-0811	1
11	LENS	LS-0911	1
12	RUBBER FEET	SW-0170	4
13	BASE COVER	BM-1071	1
14	CONTROL PANEL	NP-4361 (4key)	1
15	WIRE	WR-2421	1
16	WIRE	WR-2422	1

Please refer to P.29 for spare parts list.

MS2500- SPARE PART LIST			
DESCRIPTION	CEC P/N	DRAWING NR.	
MAIN BOARD	090016001926	ZLC04478KG(CH-0733) w/t RS232 300kg	
POWER BOARD	090016001722	ZLC04359KG(CH-0689) w/t RS232	
JUNCTION BOARD	090016001774	ZLC04389KG(CH-0525)	
OVERLAY	060014000524	NP-4444 REV 004 (300kg)	
RECHARGEABL E BATTERY	020015000020	1.2Vx6,1200mA	
CONTROL PANEL	020009000076	NP-4381 REV 003 (4key)	
ADAPTOR	020018000072	AD-0482 REV 003 (Aus. 15V 300mA)	
LOAD CELL	100001000591	AL-1420A	
BATTERY HOLDER	060006000098	AE-1301 REV 002	
BATTERY COVER	060006000096	BT-0811 REV 002	
ADJUSTABLE FEET	060004000689	SW-8076 REV 001	

Common Spare Parts(Used in all models of MS2500)			
DESC.	P/N	DRAWING, NR	
LENS	060007000100	LS-0911 REV 002	
WIRE	020037000109	WR-8117 REV 001	
WHEEL	050007000239	SS-2040 REV 001	
RUBBER FEET	060004000486	SW-1121 REV 001	Fixed bracket

INSTRUCTION FOR CHARGING AND CONNECTING

If LCD displays _____, it need to be charged, please use MS 2500 exclusive adaptor to re-charge.

Find adaptor plug in on back side of control panel.

CAUTION:

Always connect the AC adaptor pin to the adaptor plug in slot before connecting to the main power supply. Please disconnect the adaptor from main power supply first.



INSTRUCTION FOR REPLACING BATTERY



1. Remove the battery cover



3. Replace new batteries.



5. Reinstall the battery housing.



2. Take the battery housing out.



4. Make sure batteries are well installed.



6. Reinstall the battery cover.

GRAVITY COMPENSATION

If the scale has been moved (transported to another city/state/country) from the place where it has been calibrated, the user need to carry out Gravity Compensation Procedure to compensate the Gravity difference between the place of calibration and place of use (refer P.32 for example). Please follow the procedure below:

Steps	Description	Display	
1	Push the switch to right side to enter into TEST MODE. (See P.16) Power on the scale.	° [] .	
2	Long press <u>ZERO</u> key for 3 seconds to enter "Gravity Compensation Mode". Initially display will show G-on. <i>Note: If display shows G-OFF, press HOLD/BMI button to</i> <i>change it to G-On and press TARE key (step.3).</i>	[-]u	
3	Press <u>TARE</u> key to start setting the original gravity.		
4	The display will show the last origin gravity value. The top arrow will appear. (see right picture)	° <u>9</u> 7882	
5	Input the gravity value by using HOLD/BMI and TARE key		
6	After setting the original gravity value, press TARE key and start setting the gravity value of the place for use.		
7	The display shows the gravity value of using place. The bottom arrow will appear. (see right picture)	. <u>98 (00</u>	
8	Input the gravity value by using HOLD/BMI and TARE key		
9	After setting the gravity value, press TARE key and return to zero count mode.		
10	Power off the indicator and push the switch to left side. Then power on again to start weighing.	° [] []	
For Exa the scale	<u>For Example</u> - The scale has been calibrated in France therefore origin gravity (step.4) is 12000 Late the scale has been transported to England, as the gravity of England is not same as of France, thus we need compensate the gravity and key in the gravity of England (step.7) using (0, 0) key.		

Situation.1- The scale has been re-calibrated in France and place of use is England Key in the Gravity value of France in step.4 and Gravity value of England in step.7 to compensate the gravity difference.

Situation.2- The scale has been originally calibrated in France and place of use is England but later the scale has been moved to Germany.

When the user is at step.4, no need to change this gravity value (gravity of France), simply press TARE key, then display will show the gravity of England, step.7, at step.7 key in the gravity of Germany and press TARE.

Situation.3- The scale has been calibrated in France (Paris) and the place of use is also France (Paris). As the place of calibration and use is same, thus there is no need to compensate the gravity. Please turn off the gravity: in step.2, if it is $\boxed{\Box - \Box n}$ please change it to G-OFF using HOLD/BMI key.

Situation.4- The scale has been calibrated in France (Paris) and place of use is France (Bordeaux). Please make sure whether there is any difference in Gravity value of both the cities.

- If the gravity value of both the cities is same, then no need to compensate the gravity. In step.2, if it is **L**-**D**n please change it to G-OFF using HOLD/BMI key.
- If the gravity value is different, please follow the same procedure as Situation.1

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3. Revision Sheet

Release	Date	Revision Description
No.		
Rev. 0		