JD – The Modern Draper – Contemporary Menswear Retail Sales Advisor

The Modern Draper is a proud independent retailer stocking the best contemporary fashion and lifestyle brands that have a common factor - 'authenticity'. We have just celebrated our fifth birthday and over the past five years we have grown and developed into a thriving, multi-channel retailer.

We now trade from two sites in Beverley; our original shop which specialises in Contemporary and Heritage brands and our Street, Sport, and Outdoors store. We also have a busy e-commerce business which ships parcels around the world daily.

We stock over 100 brands with stock arriving daily; this needs to be processed and displayed in a timely manner as our customers are often waiting for the latest drops from their favourite brands.

We are based in the centre of Beverley where we have two stores, an office suite and a new warehouse facility. The expectation is that you would be based in one of our boutiques however there is also an expectation that you will work from other sites as required.

Our team comprises of 10 people including a Social Media & Marketing Manager and a Photography Manager so you will be joining a passionate, fun and hardworking team who all absolutely love what we do.

Approx. 40 hours x salary tbc

Are you excited by premium apparel, footwear, and accessories? Are you looking for a challenging and versatile role where you will be relied upon to deliver outstanding customer service first and foremost and get stuck into every aspect of this ever evolving and expanding company – if the answer is yes then you might be "The One" for us.

The role:

- Reporting into the Retail Manager.
- Delivering exceptional customer service by interacting with customers to identify their needs and preferences.
- Maximising daily sales and turnover.
- Replenishing stock.
- Maintaining the highest level of visual merchandising and store standards.
- Maintaining a clean and safe workplace.
- Operating an electronic sales and inventory system.
- Adhering to business security processes.
- Assisting the Fulfilment Manager with e-commerce orders.
- Assisting the Marketing Manager with social media assignments.
- This role includes weekend working and there will be a requirement to work outside of normal office hours during busy periods.

This is a permanent role.

Qualifications required – good levels of Maths and English plus IT skills.

Skills:-

- Retail experience ESSENTIAL
- Must be organised and methodical.
- It is essential that you are physically fit and are willing and able to move boxes, use step ladders and climb stairs.
- A team player.
- Able to work within a busy environment.
- I.T. literate.
- Good customer service skills.
- Ability to effectively self-manage and prioritize workload.

Personal Qualities:

- Must be passionate about fashion, streetwear or contemporary retail.
- Have a real can-do approach.
- Be flexible and reliable.