



PO Box 581, Mossman, QLD 4873
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Club *HN* Members Terms and Conditions

The following terms and conditions govern your membership of *Club HN* operated by *Horse North* (ABN 55 651 435 147). *Club HN* is operated by *Horse North*.

1. To become a member of *Club HN*, member details must be filled out in full when applying for the annual membership on the website page. <https://oceaneasy.net/collections/horse-north>; upon acceptance, a membership card and welcome letter will be sent to the new member via email at no charge. If a physical card is requested, this and a welcome letter can be posted to the applicant at a cost specified on the *Club HN* product page.
2. At the sole discretion of *Horse North* the Company reserves the right to refuse membership, in which case the membership fee will be refunded if applicable. Membership of *Club HN* confers no legal status within *Club HN*.
3. Membership privileges for members are available only on the presentation of your current membership card either using STOCARD or a physical card (together with photographic identification if requested) or membership number, either of which may be verified by *Horse North* at the request of the participating business.
4. Your membership card is NOT TRANSFERABLE. Only the named person/s listed on your membership card may use it. Failure to present your membership card on request could result in the discount or offer being refused.
5. Reproduction of a *Club HN* membership card in any form is strictly prohibited.
6. Unauthorized or unlawful resale or attempted resale of any *Club HN* membership card or benefit is grounds for cancellation of the membership and card without compensation.
7. Membership privileges are available only to the individual named on the *Club HN* card.
8. *Club HN* membership privileges are only available to signed up members of *Club HN*. Prices are valid as at 26th November 2021 and may be revised at any time without notice.
9. Prices stated are for National membership (Australia). Overseas membership is available on request.
10. *Horse North* does not pro-rata or refund membership subscriptions.
11. A \$15.00 fee is payable for replacement cards (inclusive of postage).
12. *Horse North* may terminate your *Club HN* membership if you: fail to comply with these terms & conditions; abuse any privilege afforded to you under the Membership program; or misuse your membership card.
13. *Horse North* collects & manages your personal information in a professional & responsible manner & in accordance with the principles of privacy law. The information provided by you will only be used for the Ocean Easy Group purposes, such as the administration of your membership, the provision of the Ocean Easy Group goods & services, planning research, promotion & marketing of the *Club HN* Membership programme. the Ocean Easy Group will not disclose, sell, distribute, share or otherwise pass on your personal information to any third party. You must complete the membership details on the *Horse North* website (<https://oceaneasy.net/collections/horse-north>) via the *Club HN* membership page including a current postal address and valid email address; if you do not provide your personal details we will not be able to communicate with you or administer your membership or provide you with some or all *Club HN* membership benefits.



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14. The **Club HN** member is responsible for ensuring the details of their **Club HN** membership are correct at all times.
15. All emails sent to members will clearly identify Ocean Easy, **Horse North** or **Club HN** as the sender responsible for the communication with contact details and will include an unsubscribe facility allowing **Club HN** members to remove themselves from the database. **Club HN** members can also unsubscribe from **Club HN** by sending a request from the **Horse North** website.
16. **Club HN** membership benefits are only available as per the details specified in the offers communicated to members by email and as displayed on the **Horse North** website. These may include: discounts from suppliers, access to other discounts and special member only offers, exclusive competitions and promotional offers, regular communication regarding news updates and information about partners and offers.
17. **Horse North** reserves the right to update or change these terms & conditions of membership and benefits at any time without prior notice.