

Not what you expected? That's all good.

RETURNS & EXCHANGES

**If your item meets the following criteria,
send it right back.**

- Sale items returned within 7 days of purchase
- Full price items returned within 14 days of purchase
- Have a copy of your proof of purchase

Please Fill in fields below...

Order Number: _____

Full name: _____

Address: _____

Phone: () _____

RETURN REASON:

- Product is faulty
- Product not as pictured online
- Other: _____

RETURN INSTRUCTIONS:

- Swap for another product (Please specify name of case and colour, phone type etc...)

- Refund to original purchase method

Please Fill out form and email to hello@phonecase.co.nz

Phone Case New Zealand cannot return damaged products. **Any promotional product or give away must be returned with original purchase or will not be processed.** If exchanging for a product of greater value, an online credit will be issued to use towards the purchase. We recommend **track and trace delivery** as we cannot accept liability for lost parcels.