



PRODUCT REFERENCE GUIDE

Polycom Desktop Phones



| Business Media Phones | Polycom® VVX® 300 | Polycom® VVX® 310 |
|---|--|--|
| Overview | | |
| Summary | An entry level UC business media phone designed specifically for cubicle workers and small business owners, complete with voice and integrated applications. | An entry level UC business media phone designed specifically for cubicle workers and small business owners, complete with voice and integrated applications. |
| Application target | Cubicle workers and small businesses | Cubicle workers and small businesses |
| User interface features | | |
| LCD display | 208 x 104 backlit graphical LCD | 208 x 104 backlit graphical LCD |
| Touch display | | |
| Character support | Asian character support | Asian character support |
| Expansion module support | Up to 3 Polycom® VVX® Expansion Modules or Polycom® VVX® Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules |
| Video features | | |
| Video conferencing | | |
| Video mail support | | |
| Audio features | | |
| Polycom® HD Voice™ technology | Up to 7 kHz on all audio paths | Up to 7KHz on all audio paths |
| Full duplex speakerphone with Acoustic Clarity Technology | • | • |
| Basic features | | |
| Lines (registrations) | 6 | 6 |
| Dual-stack H.323/SIP | | |
| Line/speed dial keys | 6 | 6 |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key |
| Hard keys | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer |
| Polycom teleworker solution | | |
| Busy lamp field (BLF) functionality | • | • |
| Advanced features | | |
| Polycom Productivity Suite | • | • |
| Polycom desktop connector | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • |
| Visual Conference Management | • | • |
| Webkit-based full browser | • | • |
| Open APIs | • | • |
| Exchange calendar integration | • | • |
| USB call recording | | |
| Voice quality monitoring | (License fee needed) | (License fee needed) |
| Bluetooth | | |
| Connectivity | | |
| USB port | | |
| Ethernet port | 2 x 10/100 | 2 x 10/100/1000 |



| Business Media Phones | Polycom® VVX® 400 | Polycom® VVX® 410 | Polycom® VVX® 500 |
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| Overview | | | |
| Summary | A color mid-range UC business media phone for today's office workers and call attendants delivering crystal clear communications. | A color mid-range UC business media phone for today's office workers and call attendants delivering crystal clear communications. | A performance business media phone delivering best-in-class desktop and unified communications for busy professionals. |
| Application target | Front-line staff in small and medium businesses using hosted or premises-based open SIP platforms | Front-line staff in small and medium businesses using hosted or premises-based open SIP platforms | Knowledge worker/professional's office, call center |
| User interface features | | | |
| LCD display | 320 x 240 3.5 in TFT LCD | 320 x 240 3.5 in TFT LCD | 320 x 240 3.5 in TFT LCD Display |
| Touch display | | | Gesture based, capacitive touch |
| Character support | Asian character support | Asian character support | Unicode character support |
| Expansion module support | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules |
| Video features | | | |
| Video conferencing | | | (With camera accessory) |
| Video mail support | | | (With camera accessory) |
| Audio features | | | |
| Polycom HD Voice technology | Up to 7 kHz on all audio paths | Up to 7 kHz on all audio paths | • |
| Full duplex speakerphone with acoustic clarity technology | • | • | • |
| Basic features | | | |
| Lines (registrations) | 12 | 12 | 12 |
| Dual-stack H.323/SIP | | | • |
| Line/speed dial keys | 12 | 12 | 12 |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key | |
| Hard keys | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer |
| Polycom teleworker solution | | | |
| Busy lamp field (BLF) functionality | • | • | • |
| Advanced features | | | |
| Polycom Productivity Suite | • | • | • |
| Polycom desktop connector | • | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • | • |
| Visual Conference Management | • | • | • |
| Webkit-based full browser | • | • | • |
| Open APIs | • | • | • |
| Exchange calendar integration | • | • | • |
| USB call recording | | | • |
| Voice quality monitoring | (License fee needed) | (License fee needed) | • |
| Bluetooth | | | |
| Connectivity | | | |
| USB port | | | 2 x USB 2.0 |
| Ethernet port | 2 x 10/100 | 2 x 10/100/1000 | 2 x 10/100/1000 |



| Business Media Phones | Polycom® VVX® 600 | Polycom® VVX® 1500 | Polycom® VVX® 1500D |
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| Overview | | | |
| Summary | A premium UC business media phone integrating real-time presence, advanced telephony, and business applications into a modern communications experience. | The first Business Media Phone combining advanced IP telephony, one-touch video and integrated business application into a seamless, lifelike experience. | An easy-to-use dual stack business media phone for H.323 and SIP environments. |
| Application target | Executive office, executive administrators, small and medium business owners | Executive office/manager's office/professionals | Executive office/manager's office/professionals |
| User interface features | | | |
| LCD display | 480 x 272 4.3 in MVA LCD display | 7 in TFT LCD display with | 7 in TFT LCD display with |
| Touch display | Gesture based, capacitive touch | Resistive touch screen interface | Resistive touch screen interface |
| Character support | Unicode character support | | |
| Expansion module support | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | | |
| Video features | | | |
| Video conferencing | (With camera accessory) | • | • |
| Video mail support | (With camera accessory) | | |
| Audio features | | | |
| Polycom HD Voice technology | • | • | • |
| Full duplex speakerphone with acoustic clarity technology | • | • | • |
| Basic features | | | |
| Lines (registrations) | 16 | | |
| Dual-stack H.323/SIP | • | • | • |
| Line/speed dial keys | 16 | 6 | 6 |
| Display/menu navigation keys | • | | |
| Hard keys | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | | |
| Polycom teleworker solution | | • | • |
| Busy lamp field (BLF) functionality | • | • | • |
| Advanced features | | | |
| Polycom Productivity Suite | • | | |
| Polycom desktop connector | • | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • | • |
| Visual conference management | • | • | • |
| Webkit-based full browser | • | • | • |
| Open APIs | • | • | • |
| Exchange calendar integration | • | • | • |
| USB call recording | • | • | • |
| Voice quality monitoring | • | • | • |
| Bluetooth | Integrated Bluetooth 2.1 EDR | • | • |
| Connectivity | | | |
| USB port | 2 x USB 2.0 | 1 x USB 2.0 | 1 x USB 2.0 |
| Ethernet port | 2 x 10/100/1000 | 2 x 10/100/1000 | 2 x 10/100/1000 |



| Desktop Phones | Polycom® SoundPoint® IP 321/331 | Polycom® SoundPoint® IP 335 | Polycom® SoundPoint® IP 450 | Polycom® SoundPoint® IP 550 | Polycom® SoundPoint® IP 560 | Polycom® SoundPoint® IP 650 | Polycom® SoundPoint® IP 670 |
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| Overview | | | | | | | |
| Summary | Entry-level IP phones with excellent sound quality, an enterprise-grade feature set and built-in PoE support. | Two-line, entry-level phone providing unparalleled Polycom HD Voice technology. | Three-line desktop phone featuring Polycom HD Voice and productivity enhancing. | Revolutionary sound quality and advanced features in a four-line SIP phone. | Unrivaled voice experience cutting edge SIP and GigE in a four-line phone. | High-performance IP phone with Polycom HD Voice technology. | A premium SIP desktop phone with color display that delivers a rich voice, visual, and applications experience. |
| Application target | Cubicle/common area | Cubicle/call center | Cubicle | Manager/professional's office | Manager/professional's office | Executive office/ attendant's desk with backlit expansion modules | Executive office/ attendant's desk with color expansion modules |
| User interface features | | | | | | | |
| LCD display | 102 x 33 pixel backlit display | 102 x 33 pixel backlit display | 256 x 116 pixel backlit graphical display | 320 x 160 pixel backlit graphical display | 320 x 160 pixel backlit graphical display | 320 x 160 pixel backlit graphical display | 320 x 160 pixel backlit color display |
| Unicode character support | European character set | European character set | • | • | • | • | • |
| Expansion module support | | | | | | Up to 3 Backlit Expansion Modules | Up to 3 Color Expansion Modules with AC adaptor |
| Audio features | | | | | | | |
| Polycom HD Voice technology | | • | • | • | • | • | • |
| Full duplex speakerphone with Polycom Acoustic Clarity technology | • | • | • | • | • | • | • |
| Telephony keys | | | | | | | |
| Line/speed dial keys | 2 | 2 | 3 | 4 | 4 | 6 (48 with Expansion Module) | 6 (48 with Expansion Module) |
| Context-sensitive soft keys | 3 | 3 | 4 | 4 | 4 | 4 | 4 |
| Display/menu navigation keys | 5 | 5 | 5 | 6 | 6 | 6 | 6 |
| Maximum simultaneous call totals | 8 | 8 | 8 | 24 | 24 | 24 | 24 |
| Advanced features | | | | | | | |
| XML microbrowser | • | • | • | • | • | • | • |
| PTT and multicast group paging | • | • | • | • | • | • | • |
| Busy Lamp Field (BLF) functionality | | | • | • | • | • | • |
| Premium ACD and hoteling | | | • | • | • | • | • |
| Connectivity | | | | | | | |
| SIP | • | • | • | • | • | • | • |
| USB port | | | | | | • | • |
| Ethernet | IP 321—1 x 10/100 IP 331—2 x 10/100 | 2 x 10/100 | 2 x 10/100 | 2x 10/100 | 2 x 10/100/1000 | 2 x 10/100 | 2 x 10/100/1000 |