plantronics

Electronic Hook Switch Guide

2016

SAVI™ 700 SERIES | CS500™ SERIES | MDA200™ | VOYAGER LEGEND™ CS

Electronic Hook Switch Guide Contents

Electronic Hook Switch Cables (EHS) provide remote desk phone call control (answer/end) with your Plantronics wireless headset system (or the MDA200 headset hub).
We offer cables that are compatible with many of the most popular office desk phones.

We also have a handset lifter accessory that can be used with most desk phones that are not compatible with one of our EHS cables. Visit plantronics.com for more information.

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Electronic Hook Switch Adapter for Apple iPhones

Apple

iPHONE MODELS
- iPhone 4
- iPhone 4S
- iPhone 5
- iPhone 5C
- iPhone 5S
- iPhone 6
- iPhone 6+

EHS Cable

API-28
PN: 202268-01

Plantronics Audio Solutions

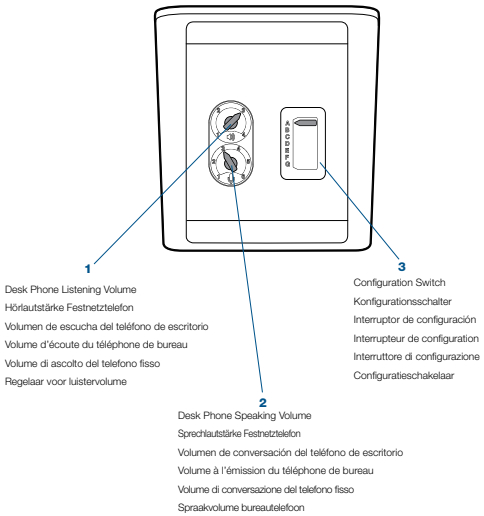
CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

EHS Setup

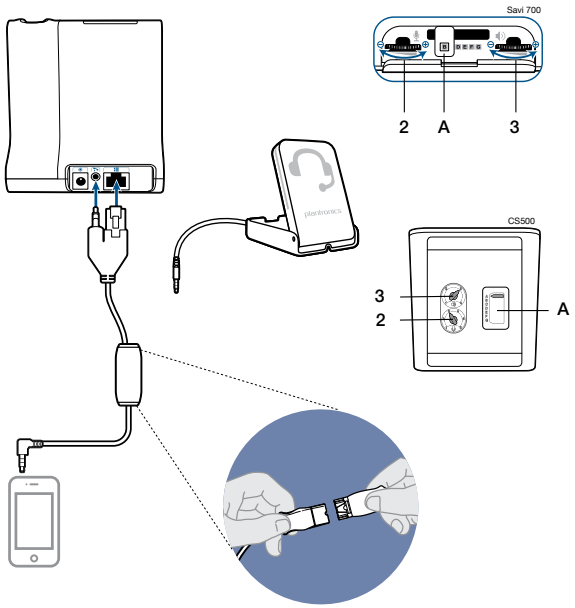
Use the EHS setup below to automatically answer a mobile phone call by pressing a button on your CS500 Series headset.

iPHONE MODELS: iPHONE 4, iPHONE 4S, iPHONE5, iPHONE 5C, iPHONE 5S, IPHONE6, IPHONE 6+

SETUP



CONFIGURATION



Electronic Hook Switch for Alcatel-Lucent Enterprise

Alcatel-Lucent Enterprise

DESK PHONE MODELS
4029
4039
IP Touch 4028
IP Touch 4038
IP Touch 4068

EHS Cable

APA-23™*
PN: 38908-11

*APA-23™ replaces APA-20 and APA-22™

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

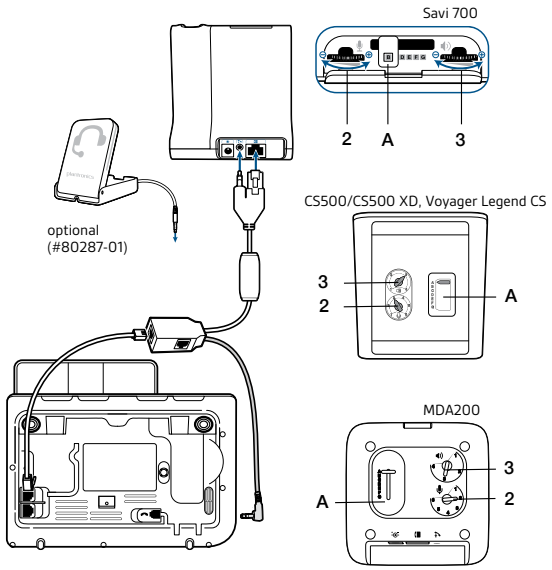
VOYAGER LEGEND CS
Wireless Bluetooth® headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

ALCATEL-LUCENT ENTERPRISE MODELS: IP TOUCH 4028, 4038, 4068

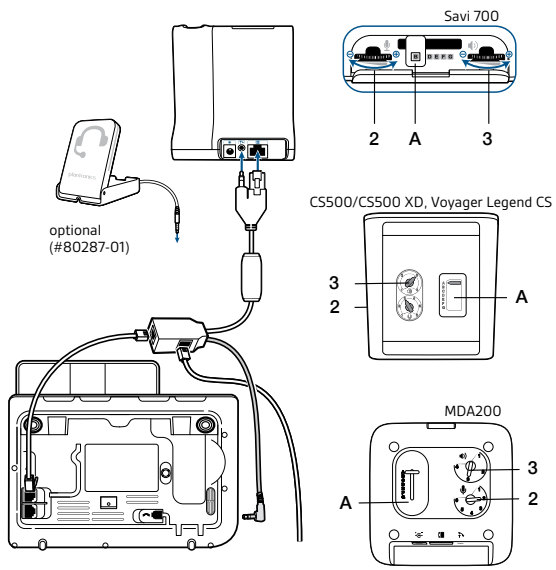
SETUP **CONFIGURATION**



ALCATEL-LUCENT ENTERPRISE MODELS: 4029, 4039

(Note: Voyager Legend CS Mobile connectivity is not possible with these particular phones)

SETUP **CONFIGURATION**



Electronic Hook Switch for Alcatel-Lucent Enterprise

Alcatel-Lucent Enterprise

DESK PHONE MODELS
8012
IP 8028
IP 8038
IP 8068
TDM 8029
TDM 8039
8082 My IC Phone

EHS Cable

APA-23*
PN: 38908-11

*APA-23 replaces APA-20 and APA-22

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

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Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

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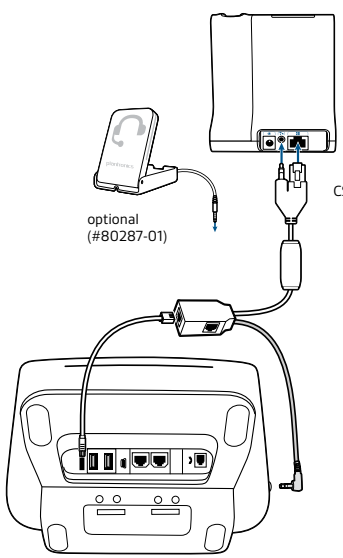
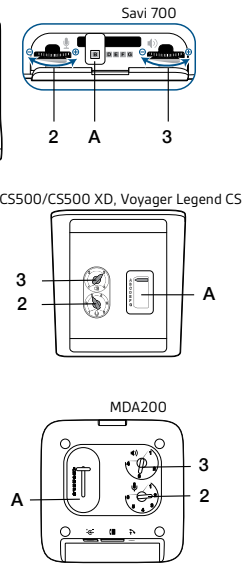
ALCATEL-LUCENT ENTERPRISE MODELS: 8082 MY IC PHONE

SETUP

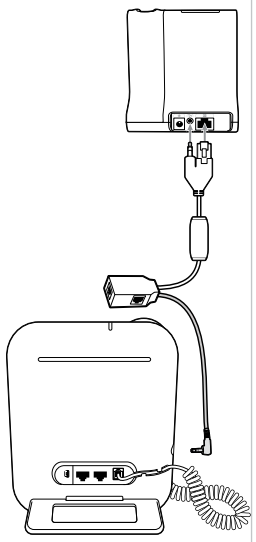


CONFIGURATION

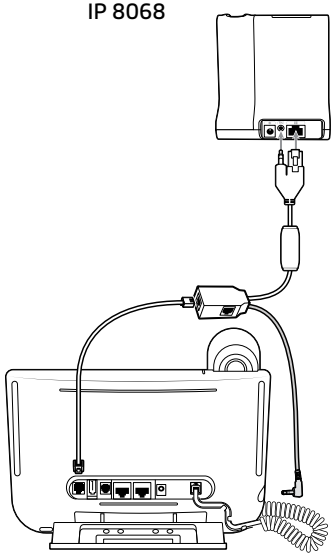


ALCATEL-LUCENT ENTERPRISE MODELS: 8012, IP 8038, IP 8068, TDM 8029, TDM 8039

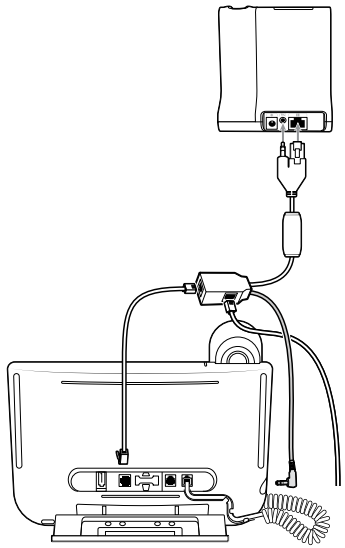
SETUP - 8012

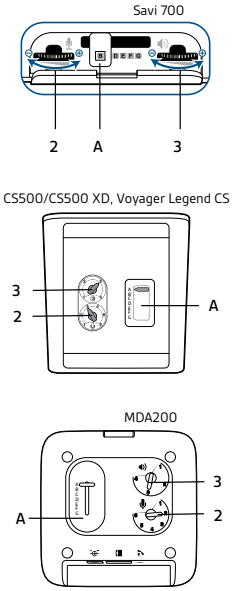


SETUP - IP 8028
IP 8038
IP 8068



SETUP - TDM 8029
TDM 8039





Electronic Hook Switch for Agfeo

Agfeo

DESK PHONE MODELS
ST30
ST31
ST40
ST40IP

EHS Cable

APS-11™*
PN: 37818-11

*APS-11 replaces APS-10™

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200™
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

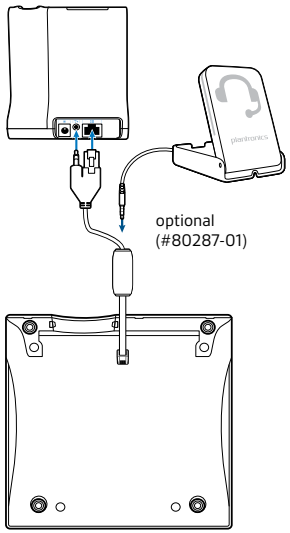
VOYAGER LEGEND® CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

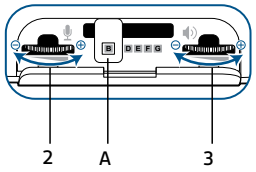
AGFEO MODELS: ST30, ST31, ST40, ST40IP

SETUP

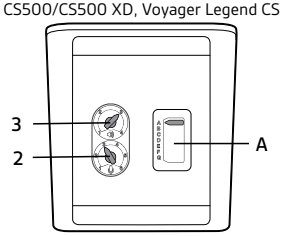


CONFIGURATION

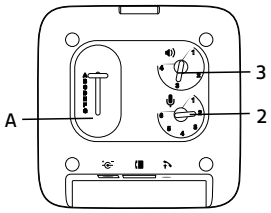
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for Avaya

Avaya

APV-63 CABLE

1408	6416D+M	9620
1416	9404	9621
1608	9406	9630
1616	9408	9640
2410	9504	9641G
4630	9508	9650
5410	9608	9670
6224D+M	9611	9620L

APV-66 CABLE

2420	4621SW	5420
4610	4622SW	5610
4610SW	4625SW	5620
4620	4630SW	5621
4620SW		

+

EHS Cable

APV-63™*
PN: 38734-11

APV-66™*
PN: 38633-11

*APV-63™ replaces APV-62™; APV-66™ replaces APV-65™

+

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

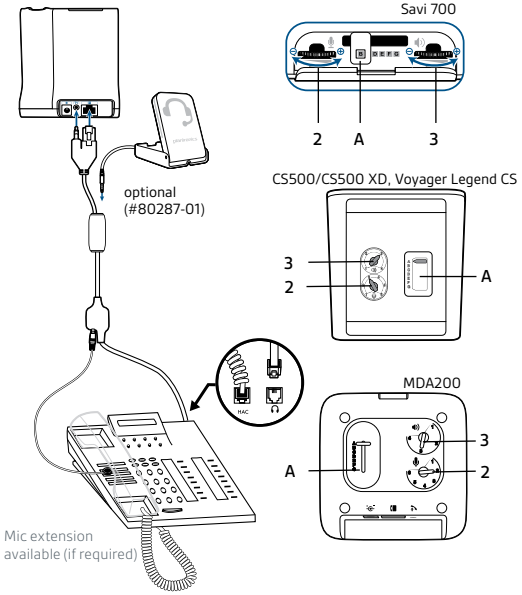
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

AVAYA MODELS: 1408, 1416, 1608, 1616, 9404, 9406, 9408, 9504, 9508, 9608, 9611, 9620, 9621, 9630, 9640, 9641G, 9650, 9670, 9620L

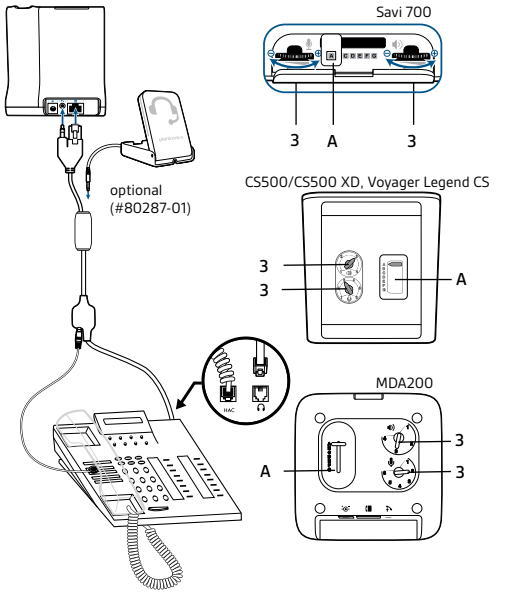
SETUP



CONFIGURATION

AVAYA MODELS: 2410, 4630, 6416D+M, 6424D+M

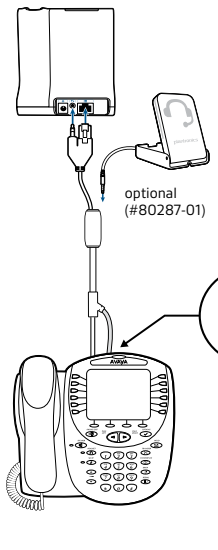
SETUP



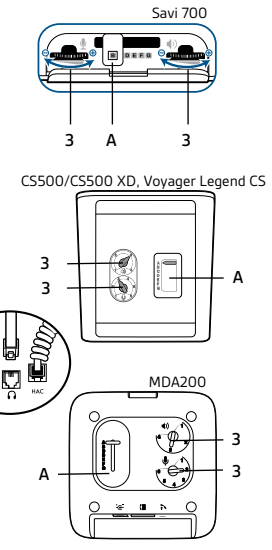
CONFIGURATION

AVAYA MODELS: 2420, 4610, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5410, 5420, 5610, 5620, 5621

SETUP



CONFIGURATION



Electronic Hook Switch for Avaya-Nortel

Avaya-Nortel

DESK PHONE MODELS
1120E
1140E
1150E
1165E

EHS Cable

APU-72™
PN: 202578-01

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

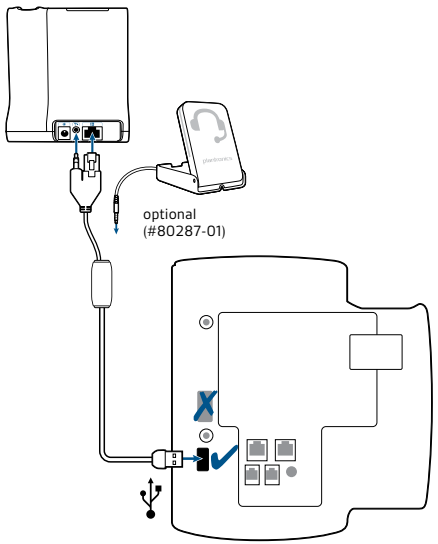
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

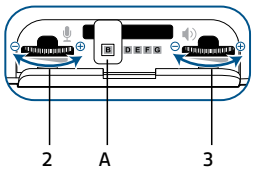
NORTEL MODELS: 1120E, 1140E, 1150E, 1165E

SETUP

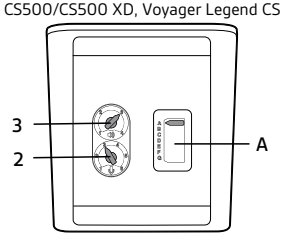


CONFIGURATION

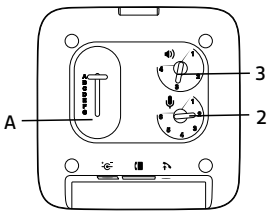
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for Cisco

Cisco

DESK PHONE MODELS

APC-43 CABLE

6945	7965G
7821	7975G
7841	8841
7861	8845
7942G	8851
7945G	8861
7962G	8865

APU-72 CABLE

8851	9971
8861	DX650
8865	DX70
8961	DX80
9951	

EHS Cable

APC-43™*
PN: 38350-13

APU-72*
PN: 202578-01

*APC-43 replaces APC-42™; APU-72 replaces APU-71™

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

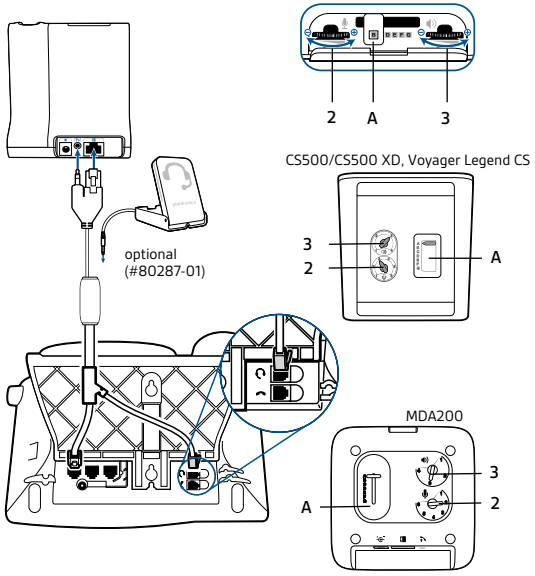
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

CISCO MODELS: 7942G, 7945G, 7962G, 7965G, 7975G, 7821, 7841, 7861, 8841, 8845, 8851, 8861, 8865

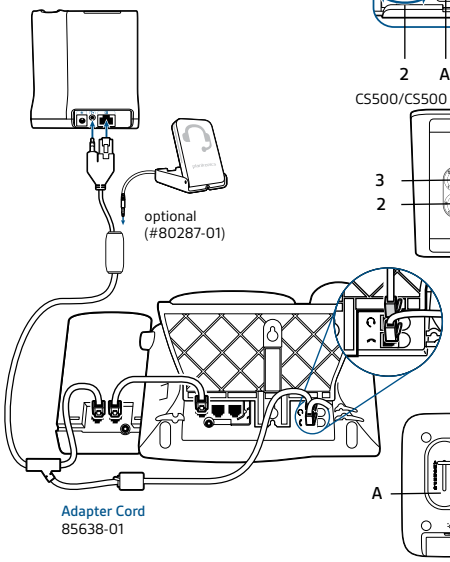
SETUP



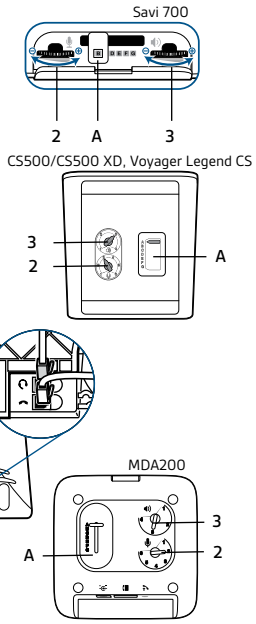
CONFIGURATION

CISCO MODELS: 7942G, 7945G, 7962G, 7965G, 7975G, 7821, 7841, 7861, 8841, 8845, 8851, 8861, 8865
(Note: Installation with sidebar)

SETUP

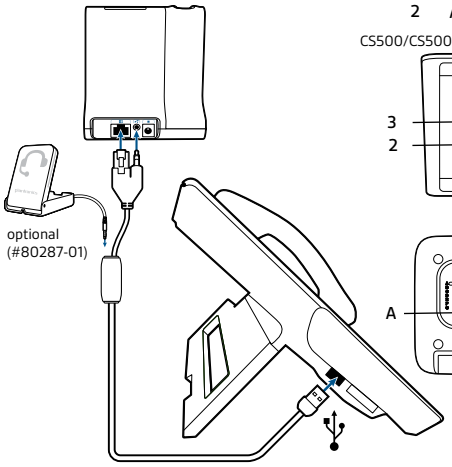


CONFIGURATION

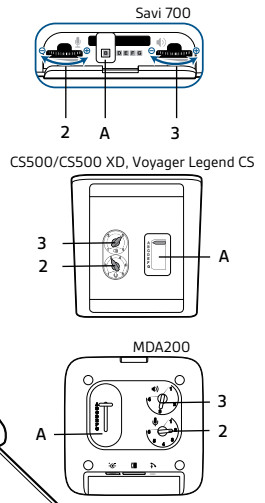


CISCO MODELS: 8961, 9951, 9971, 8851, 8861, 6945, DX70, DX80, DX650

SETUP



CONFIGURATION



Electronic Hook Switch for Cisco

Cisco

DESK PHONE MODELS
APC-45 CABLE
SPA512
SPA514
SPA525G2

APC-82 CABLE
8941
8945
8945G
8946
8965
8965G

EHS Cable

APC-45™
P/N: 87317-01

APU-82
PN: 201081-01

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
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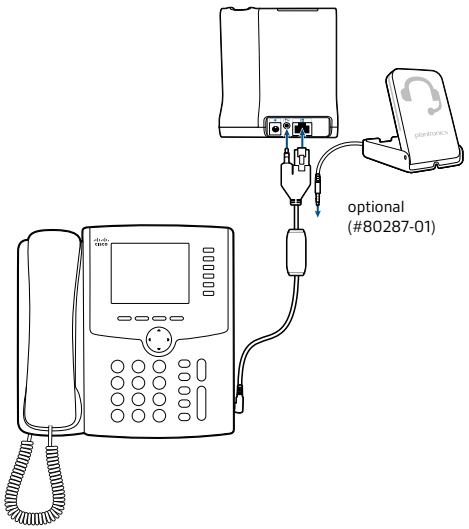
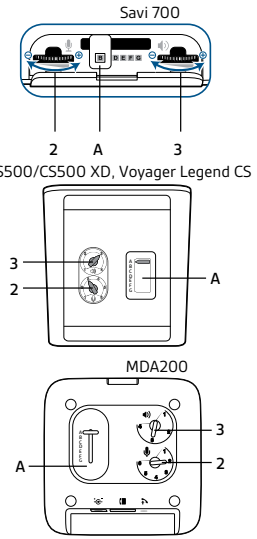
CISCO MODELS: SPA512, SPA514, SPA525G2

SETUP

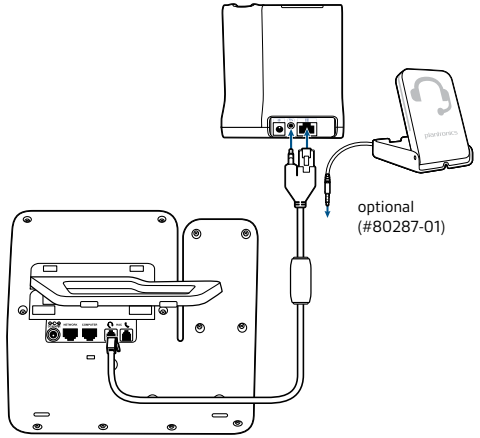


CONFIGURATION

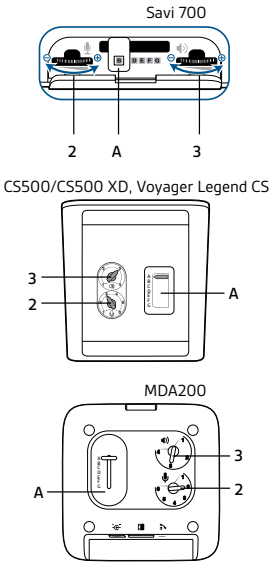


CISCO MODELS: 8941, 8945, 8945G, 8946, 8965, 8965G

SETUP



CONFIGURATION



Electronic Hook Switch for Funkwerk

Funkwerk

DESK PHONE MODELS
CS410
CS410-U
IP-S400
CS290-U
IP290 plus

+

EHS Cable

APS-11*
PN: 37818-11

*APS-11 replaces APS-10

+

Plantronics Audio Solutions

DECT security

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CS500/CS500 XD SERIES
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EHS Setup

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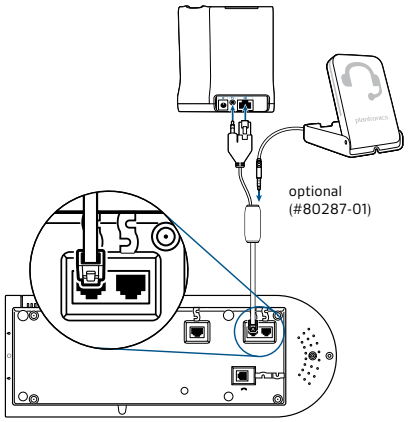
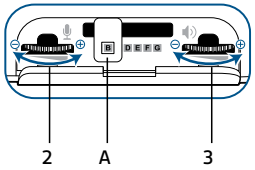
FUNKWERK MODELS: CS410, CS410-U, IP-S400, CS290-U, IP290 PLUS

SETUP

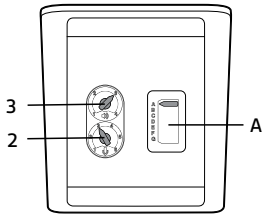


CONFIGURATION

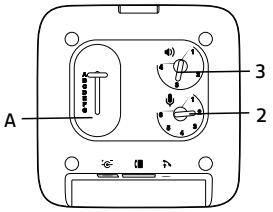
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for Mitel

Mitel

DESK PHONE MODELS

APS-11 CABLE

5380	6865i
5370	6867i
6771	6869i
6773	5370ip
6775	5380ip
6735i*	6773ip
6737i*	6775ip
6739i	7434ip
6753i*	7444ip
6755i*	6757i CT
6757i*	

APU-75 CABLE

6867 6869

EHS Cable

APS-11*
PN: 37818-11

APU-75
PN: 202678-01

*APS-11 replaces APS-10

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

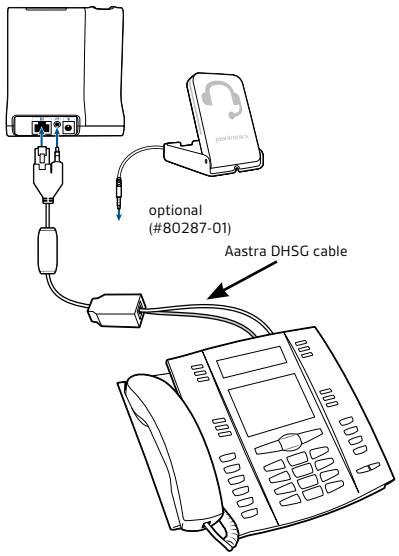
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

MITEL MODELS: 6737I, 6735I, 6757I, 6755I, 6753I

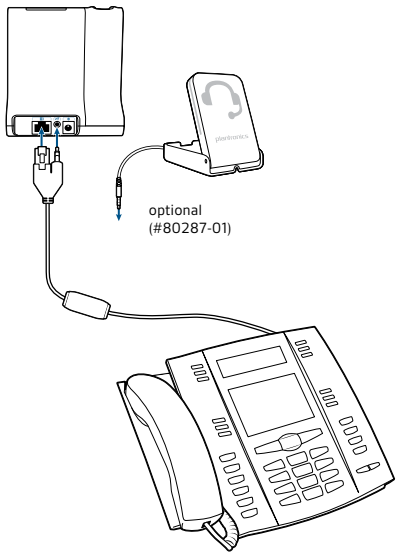
SETUP



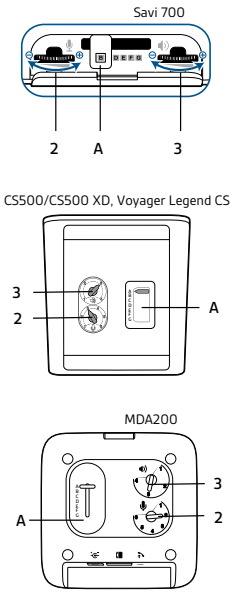
Only the Aastra DHSG cable should be connected directly to your phone. No 3rd party DHSG cables should be connected directly to the Aastra IP phone.

MITEL MODELS: 6739I, 5380IP, 5370IP, 6775IP, 6773IP, 7444IP, 7434IP, 5380, 5370, 6775, 6773, 6771, 6757i CT

SETUP

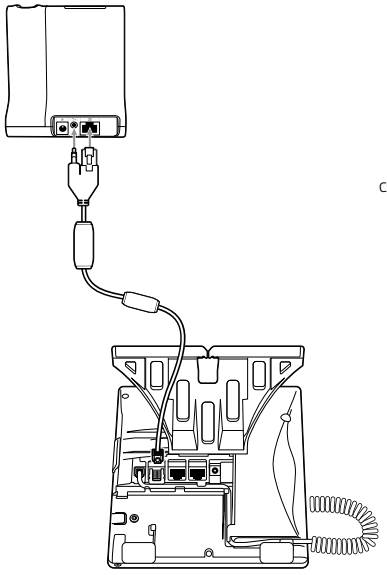


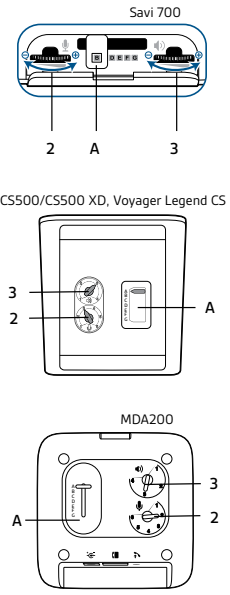
CONFIGURATION



MITEL MODELS: 6865i, 6867i, 6869i

SETUP





Electronic Hook Switch for NEC

NEC

DESK PHONE MODELS
DT 330/430
DT 730
DT 750
DT830/830G

EHS Cable

APN-91™
PN: 89280-11

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

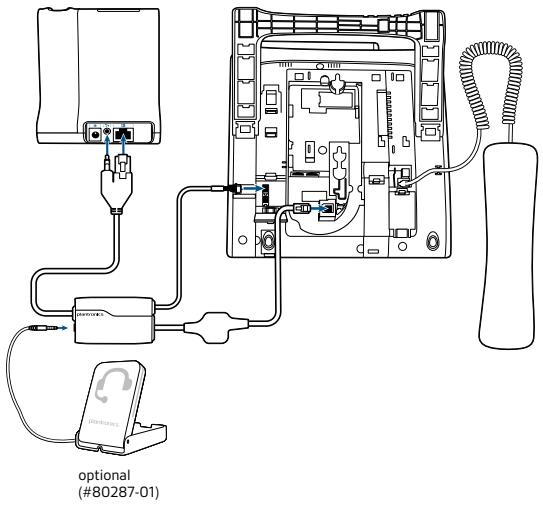
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

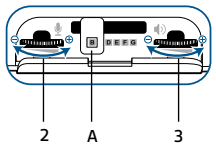
NEC MODELS: DT 330/430, DT 730, DT 750, DT830/830G

SETUP

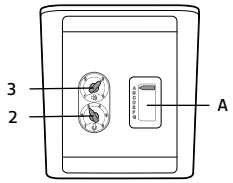


CONFIGURATION

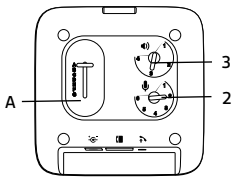
Savi 700

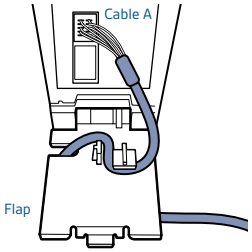


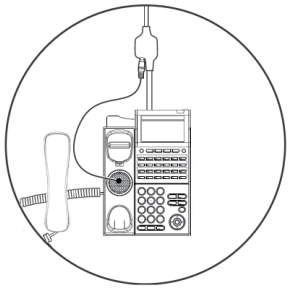
CS500/CS500 XD, Voyager Legend CS



MDA200







Install the ringer detect device on the phone over the speaker, under the handset. This is then plugged into the socket mounted midway along the audio cable. Supports only DT700/300 Series. Please contact NEC for more information.

For phone set-up, please refer to your specific phone manufacturer's instructions.

⚠ Note: Disconnect the phone from the network cable prior to installing the EHS cable. Insert cable "A" per diagram, and install the plastic flap included with the APN-91 cable, per the diagram prior to reconnecting the network connection. Please wait 20-30 seconds after all connections are made before pressing the headset button to make a call. Please contact NEC for more information.

*The NEC DT Series phones come in 2 versions, the std SIP (used with NEC product SIP@NET and 3C) and the i-SIP/N-SIP versions which are used with the SV8100, SV8300 and SV8500. The APN-91 only works with the i-SIP/N-SIP versions of the DT700 terminals.

Electronic Hook Switch for Polycom

Polycom

DESK PHONE MODELS

SoundPoint® IP 320
SoundPoint IP 321
SoundPoint IP 330
SoundPoint IP 331
SoundPoint IP 335
SoundPoint IP 430
SoundPoint IP 450
SoundPoint IP 550
SoundPoint IP 560
SoundPoint IP 650
SoundPoint IP 670
VVX300 VVX500
VVX310 VVX600
VVX400 VVX1500
VVX410

EHS Cable

APP-51™*
PN: 38439-11

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

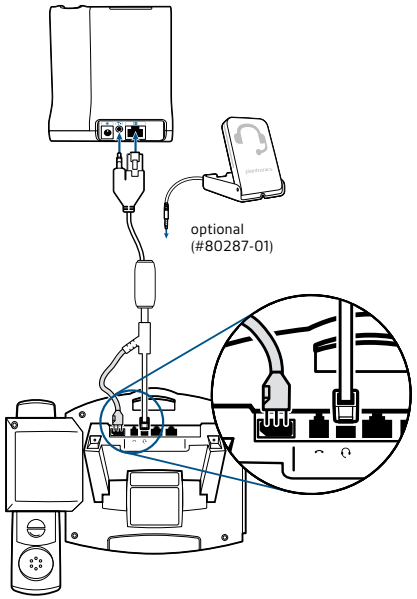
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

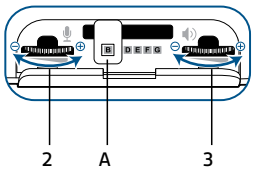
POLYCOM MODELS: SOUNDPOINT IP 320, 321, 330, 331, 335, 430, 450, 550, 560, 650, 670, VVX300, VVX310, VVX400, VVX410, VVX500, VVX600, VVX1500

SETUP

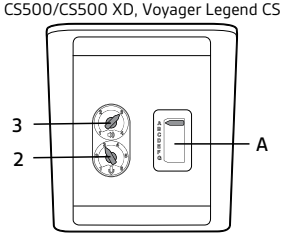


CONFIGURATION

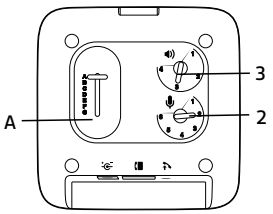
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for ShoreTel

ShoreTel

DESK PHONE MODELS

IIP212K	IP485G
IP230	IP560
IP265	IP560 (g)
IP480	IP565 (g)
IP480G	IP655*

+

EHS Cable

RD-1™
PN: 78887-01
Not available in Europe.
Please use the HL10 Lifter.

*IP 655 uses APD-80 with ShoreTel software version 14 and above

+

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

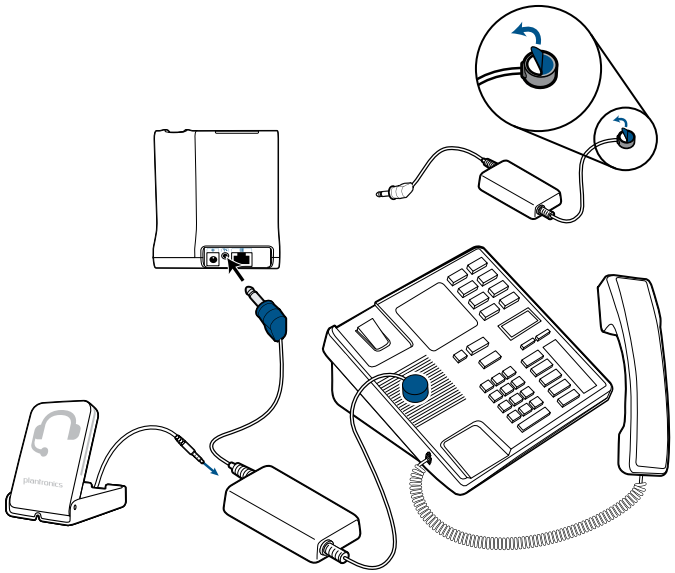
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

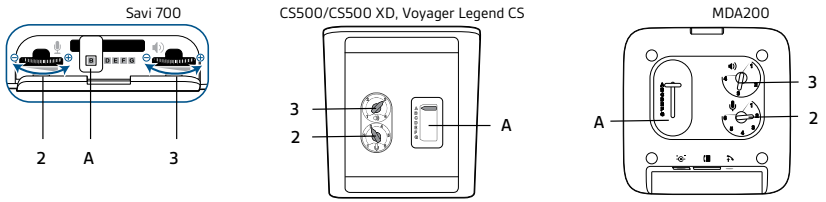
Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

SHORTEL MODELS: IP 212K, 230, 265, 480, 480G, 485G, 560, 560G, 565G, 655

SETUP



CONFIGURATION



To check compatibility with other desk phones, please visit plantronics.com/compatibility

Electronic Hook Switch for Snom

Snom

DESK PHONE MODELS
320
360
370
820
870

Firmware Min 6.5.8

+

EHS Cable

ORDER FROM SNOM
EHS Advance PN: 2362

+

Plantronics Audio Solutions

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
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MDA200
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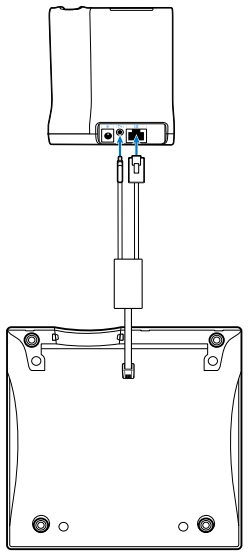
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

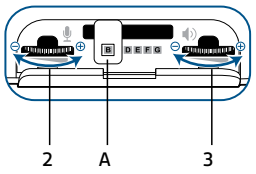
SNOM MODELS: 320, 360, 370, 820, 821, 870

SETUP

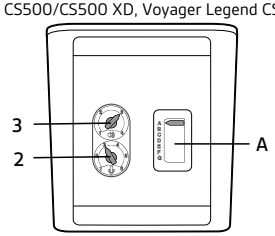


CONFIGURATION

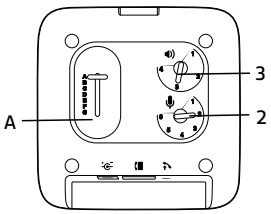
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for Tenovis

Tenovis

DESK PHONE MODELS

- T3 Classic with Interface Adapter
- T3 IP Classic
- T3 IP II Classic
- T3 IP Classic with Interface Adapter
- TH13
- TM13
- TS13
- T3 Compact
- T3 IP Comfort
- T3 IP II Comfort
- OS 13
- OS33

EHS Cable

APT-31™*
PN: 37820-11

*APT-31 replaces APT-30™

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

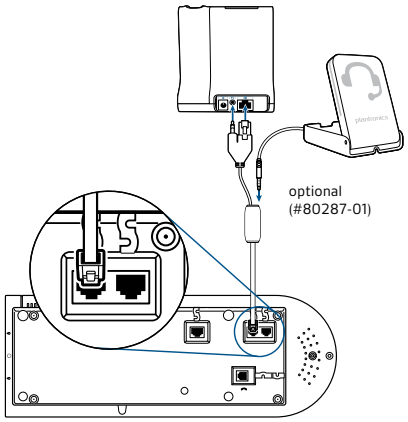
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

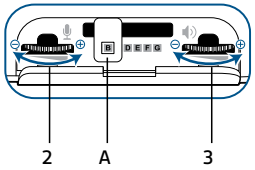
TENOVIS MODELS: T3 CLASSIC WITH INTERFACE ADAPTER, T3 IP CLASSIC, T3 IP II CLASSIC T3 CLASSIC WITH INTERFACE ADAPTER, TH13,TM13, TS13, T3 COMPACT, T3 IP COMFORT, T3 IP II COMFORT, OS 13, OS33

SETUP

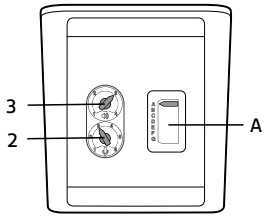


CONFIGURATION

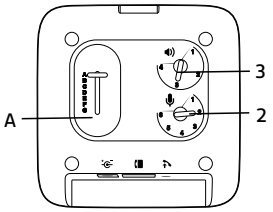
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for Tiptel

Tiptel

DESK PHONE MODELS

85 System (works with PABX Family Tiptel 3011/22 system/office)
274
275

EHS Cable

APS-11*
PN: 37818-11

*APS-11 replaces APS-10

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

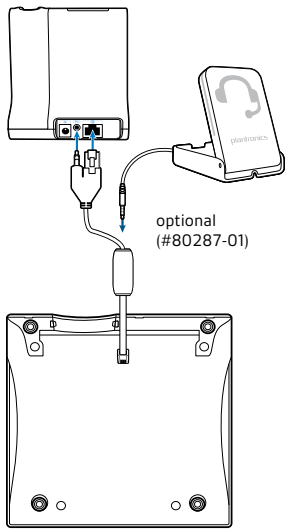
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

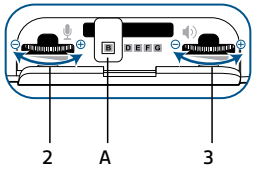
TIPTEL MODELS: 85 SYSTEM, 274, 275

SETUP

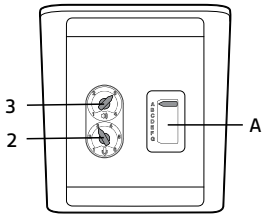


CONFIGURATION

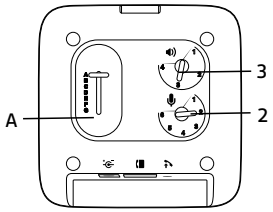
Savi 700



CS500/CS500 XD, Voyager Legend CS



MDA200



Electronic Hook Switch for T-Systems

T-Systems

DESK PHONE MODELS
- F20
- F30
- F40
- F50
- F630
- F640
- F660
- F680

EHS Cable

APS-11*
PN: 37818-11

*APS-11 replaces APS-10

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

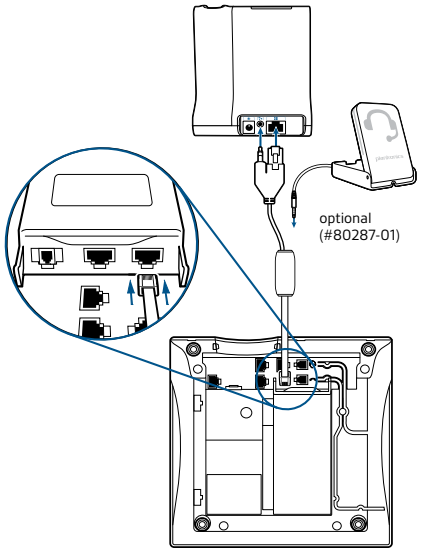
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

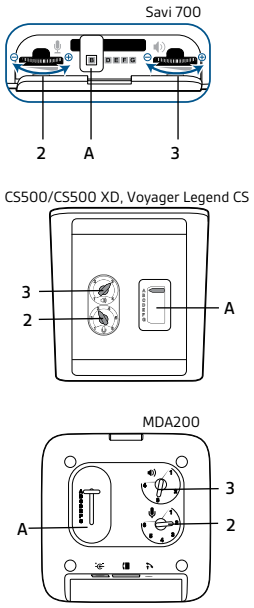
Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

T-SYSTEMS MODELS: F20, F30, F40, F50

SETUP

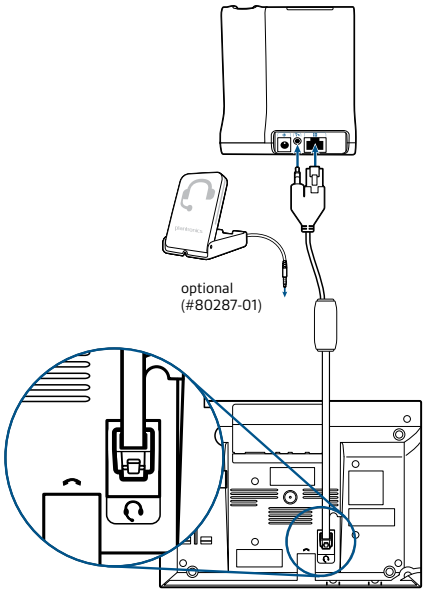


CONFIGURATION

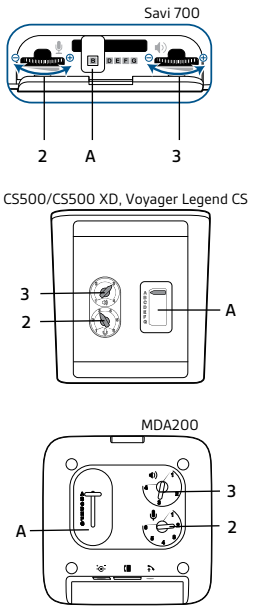


T-SYSTEMS MODELS: F630, F640, F660, F680

SETUP



CONFIGURATION



Electronic Hook Switch for T-Systems

T-Systems

DESK PHONE MODELS
140 IP
141
150 IP
151
160 IP

EHS Cable

APA-23*
PN: 38908-11

*APA-23 replaces APA-20 and APA-22

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

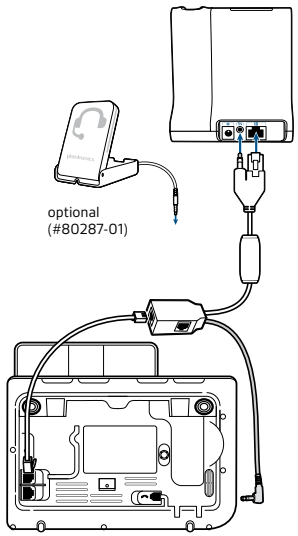
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

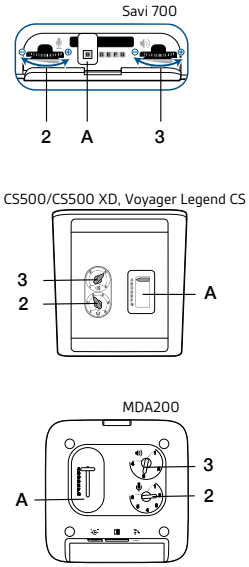
Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

T-SYSTEMS MODELS: IP PHONES

SETUP

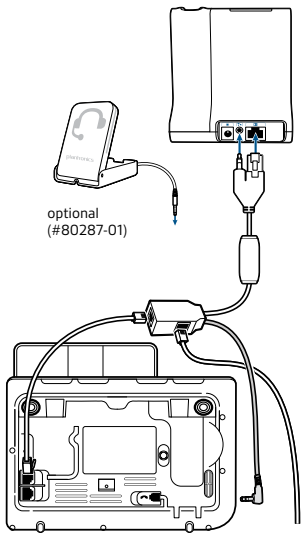


CONFIGURATION



T-SYSTEMS MODELS: 141, 151

SETUP



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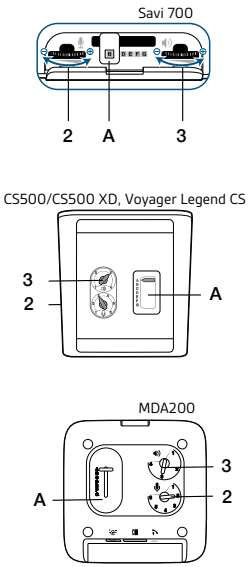
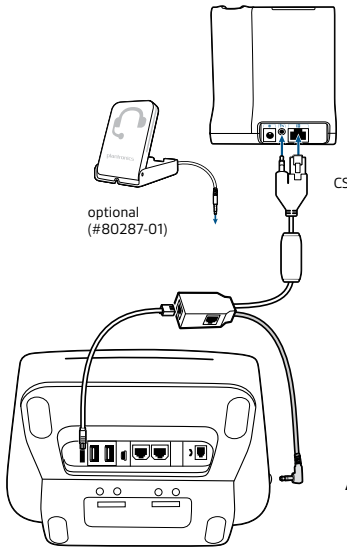
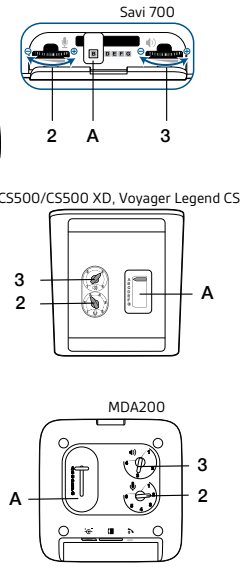


T-SYSTEMS MODELS: MY IC 8082

SETUP



CONFIGURATION



Electronic Hook Switch for Unify

Unify

DESK PHONE MODELS
- OpenScape IP 35G
- OpenScape IP 55G
- OpenStage 30
- OpenStage 40
- OpenStage 60
- OpenStage 80
- Optipoint 410
- Optipoint 420
- Optipoint 500
- Optipoint 600

EHS Cable

APS-11*
PN: 37818-11

*APS-11 replaces APS-10

Plantronics Audio Solutions

DECT security

SAVI 700 SERIES
Wireless headset system manages PC, mobile and desk phone calls

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

MDA200
Enables USB connectivity to the desk phone to manage both PC and desk phone calls

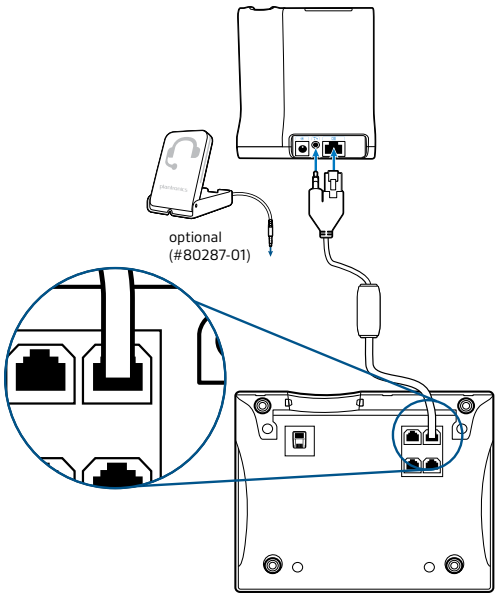
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

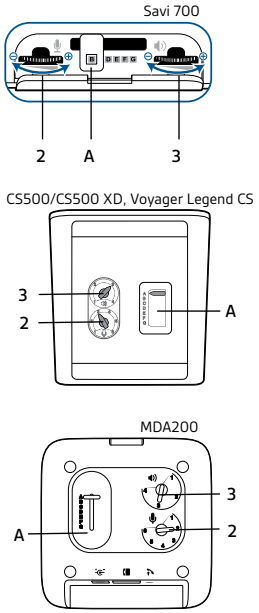
Use the EHS setup below to automatically answer a desk phone call by pressing a button on your Savi 700 Series or CS500 Series headset or MDA200 or Voyager Legend CS.

UNIFY MODELS: OPENSCAPE IP 35G, OPENSCAPE IP 55G, OPTIPOINT 410, OPTIPOINT 420, OPTIPOINT 500, OPTIPOINT 600

SETUP

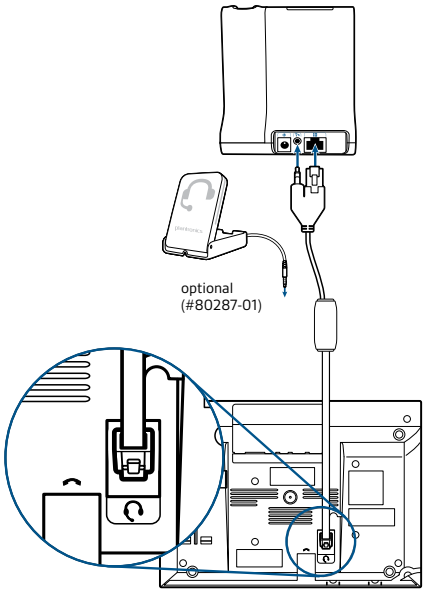


CONFIGURATION

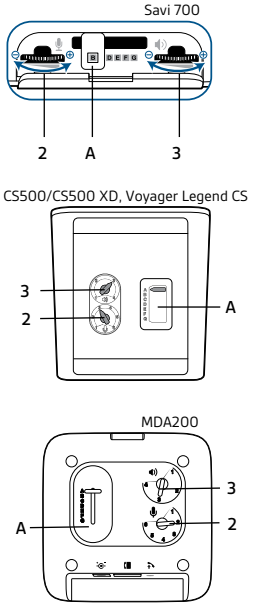


UNIFY MODELS: OPENSTAGE 30, 40, 60, 80

SETUP



CONFIGURATION



APU-75 EHS Cable for Phones/Softphones

SOFTPHONES

Microsoft Lync
Microsoft Skype for Business
All other Plantronics Hub™ supported softphones*

*Plantronics Hub Software required

DESKPHONES

MITEL DESK PHONE MODELS:
6867
6869

CISCO DESK PHONE MODELS:
8851 DX70
8961 DX80
9951 DX650
9971

EHS Cable

APU-75
PN: 202678-01

Plantronics Audio Solutions

DECT security

CS500/CS500 XD SERIES
Wireless headsets manage desk phone calls

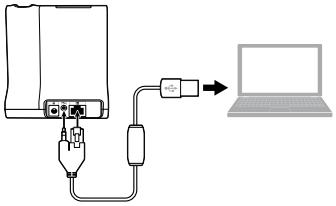
VOYAGER LEGEND CS
Wireless Bluetooth headset system manages desk phone and mobile calls

EHS Setup

Use the EHS setup below to automatically answer a softphone call, or desk phone call, by pressing a button on your or CS500 Series headset or Voyager Legend CS.

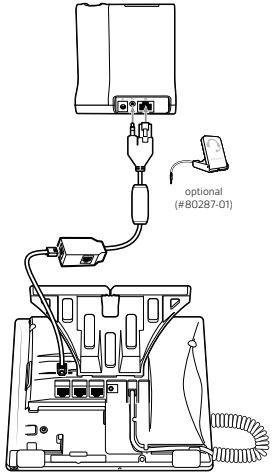
SOFTPHONES:

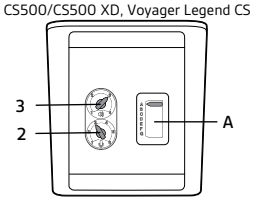
SETUP

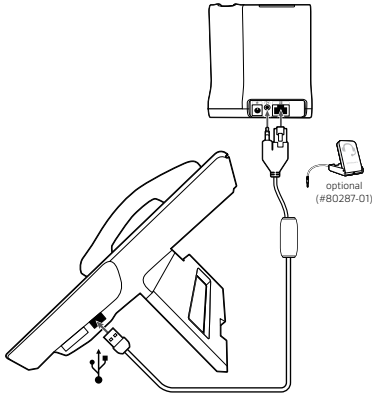
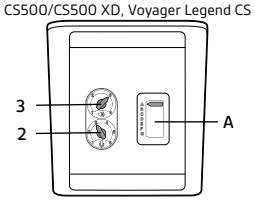


MITEL MODELS: 6867, 6869

SETUP





CISCO MODELS: 8851, 8961, 9951, 9971, DX70, DX80, DX650

SETUP