At Dr. Koo Skin Care, we are committed to providing our customers with exceptional products and care. If you are not absolutely satisfied with your purchase for any reason, we will happily provide a full refund (including tax where applicable) for merchandise returned within **120 days** of your purchase date, issued in the original form of payment. We are sorry, but shipping fees are not refundable. Please fill out the following for your refund:

Last Name

eturnec	l Items:			Phone:		
QTY.	ITEM #	PRODUCT DESCRIPTION		REA	ASON CODE(S)	TOTAL
	L: Changed mind		5: Didn't like texture		9: Had reaction (explain below)	
2: Received damaged 3: Didn't like scent			6: Didn't like color 7: Received incorrect item		10: Other (explain below) 11: Caused skin breakouts	
	lem with pac	kaging	8: Received too late		II. Causeu skiii i	Jieakouts
•		• • • • • • • • • • • • • • • • • • • •	propriate box and fill in rn or assist with the ex	•		·
elephon	rd to apply cr	edit to:				

General Return Process:

Eirct Name

- Step 1. Fill out the Return/Exchange Form
- $\label{thm:completed} \textbf{Step 2. Package the items for return in any box and enclose the completed Return/Exchange Form.}$

Step 3. Mail your items to:

- Dr. Koo Skin Care Products
- 333 S. Kirkwood Road
- Suite 205
- St. Louis, MO 63122

Please note that you are responsible for shipping costs and the safe return of merchandise.

Step 4. Most returns are processed within 3-5 business days of receipt. You will receive an email confirmation once your return or exchange has been processed.

THANK YOU FOR YOUR CONTINUED TRUST IN OUR PRODUCTS AND SERVICES