

angelmaternity

New Zealand - Exchange/Return Form

Name: _____

Order No.# _____

Date received: _____

EXCHANGE

| Returned items | Exchange for item(s) |
|---|-------------------------------|
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Postage Cost: \$8.50 <input type="checkbox"/> | |
| Credit card details required for any additional charges/postage | |
| Name on Card _____ Card No. _____ | |
| Signature _____ Expiry Date _____ CVV _____ | |

REFUND

Please tick preference: Refund Online Credit *Purchase made during promotions may be subject to online credit only

| Reason for return: | too big | too small | colour | fabric | style | faulty |
|-------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |

Other comments:

Terms and Conditions:

Angel Maternity allows customers to return or exchange item(s) (except underwear) which is faulty or not fitted. Return/exchange is only available for item(s) still currently available for sale online. Angel Maternity online customers have an extended exchange timeframe of up to 21 days from the date item(s) was received. Please allow up to 10 working days for the refund to appear in your account. Customers are responsible for any cost associated with returning the item(s) to us and any additional postage cost for exchange items. Angel Maternity strongly suggests using a postage bag with tracking. Angel Maternity will not be responsible for any lost parcel sent by customers, which does not have a tracking number. For NZ customers, \$8.50 postage fee will be deducted from the refund if the remaining order amount is less than \$80 after the return, or if the whole order is returned. Please note that if items from an order are returned in accordance with our returns policy and have been purchased via buy now pay later provider (e.g. Humm, AfterPay), there will be a processing fee deducted from the total refund amount. Read the full terms and conditions on our website.

Please include this form in the parcel and send a copy via email to warehouse@angelmaternity.com.au. Please send the parcel to the address below.

Angel Maternity Return Dept NZ

PO Box 210062, Laurence Stevens Drive, Auckland 2154

Email: warehouse@angelmaternity.com.au