

Exchange/Return Form for New Zealand Customer

Name: _____ Order No.# _____ Date received: _____

EXCHANGE

| Returned items | Exchange for item(s) |
|---|-------------------------------|
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Style # /Size: _____ \$ _____ | Style # /Size: _____ \$ _____ |
| Postage Cost: \$8.50 <input type="checkbox"/> | |
| Credit card details required for any additional charges/postage | |
| Name on Card _____ | Card No. _____ |
| Signature _____ | Expiry Date _____ CVV _____ |

REFUND

Please tick preference: Refund Online Credit *Purchase made during promotions may be subject to online credit only

| Reason for return: | too big | too small | colour | fabric | style | faulty |
|-------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |
| Style # /Size: _____ \$ _____ | <input type="checkbox"/> |

Other comments:

Terms and Conditions:

- * We will gladly return/exchange any unworn items within 21 days of it being received.
- * Returns will be processed within 10 working days upon receipt of this form and will be credited back to your original form of payment minus any costs incurred.
- * We cannot refund on items that have been worn/used, missing its tags or smells of perfume.
- * If the item is faulty, we will arrange a replacement or credit note.
- * We reserve the rights to assess the condition and age of the returned items.
- * For items purchased during promotion, the full price may be charged according to the promotion's terms and conditions.
- * A postage fee of \$8.50 will be deducted from the refund if the total order amount is less than \$100.00 after the return.
- * Please return items to the address below.