



Thank you for shopping with Selk'bag! You can return any unworn or defective merchandise within 30 days of the shipping date. Sorry, we are unable to accept COD returns. All other merchandise returns must follow the guidelines as presented below:

Return Process & Policy

1. To protect itself and its customers, Selk'bag requires the following conditions be met to execute a return or exchange:
 - (i) Product is clean and unused
 - (ii) Product hang tags are on the garment and original packaging is intact
 - (iii) Product is purchased within the last 30 days
2. To initiate a return, please follow these simple steps:
 - (i) Complete this form as accurately as possible. Inaccurate information will result in processing delays
 - (ii) Place (1) the unused garment, (2) this form and (3) a copy of the original order in a box
 - (iii) Write the "**Customer Order#**" on the outside of the box in large, bold font (found on packing slip)
 - (iv) Ship the box to the "Return Shipping Address" noted below
3. Once received, Selk'bag returns department will proces your refund as soon as possible

For more information, please visit www.selkbagusa.com/pages/returns. To track your return, please keep a copy of your shipment tracking number.

Exchanges

If you would like to exchange your purchase for another item, follow the return instructions above and reorder a new item at www.selkbagusa.com at your convenience. For assistance, please call our customer service department at 855-269-5398, or email us online at info@selkbagusa.com.

Customer Contact Information (please print):	
Name:	-----
Address:	-----
City:	-----
State:	-----
Zip:	-----
Email:	-----

Return Shipping Address:	
US and worldwide orders	Canada orders
Selk'bag USA	NRI Distribution c/o Selk'bag
420 Playa Blanca	8205 Dallas Dr
Encinitas, CA 92024	Kamloops, BC
U.S.A.	V2C6T4
	Canada

The information below can be found on the original packing slip, or your order confirmation email.

Customer Order #:

Return Item SKU:

Quantity Returned:

Reason for Return (Please Check):		
<input type="checkbox"/> Correct size, but fit small	<input type="checkbox"/> Did not like the color or fabric	<input type="checkbox"/> Item arrived too late
<input type="checkbox"/> Correct size, but fit large	<input type="checkbox"/> Wrong item shipped	<input type="checkbox"/> Return of a gift
<input type="checkbox"/> Item does not match description	<input type="checkbox"/> Item defective	<input type="checkbox"/> Found a better price elsewhere
<input type="checkbox"/> Ordered multiple sizes and colors	<input type="checkbox"/> Item damaged in transit	<input type="checkbox"/> Other