

RETURN AUTHORIZATION FORM

Please fill this form out completely!

Sold To:	
Name:	
Address:	
City:	
State:	Zip:
Country:	
Phone:	
Email:	

Method Of Original Payment:

Visa MasterCard PayPal Check M/O

Name on Card: _____

Credit Card #: _____

Expiry Date: _____

PayPal Email: _____

Copy of Invoice Included? Yes No

Order # or Reference # _____

Product Code	Description

Explain your reason for your Return ie: what you need - items you want exchanged etc.

Merchandise may be returned within 90 days from the date of order in original packaging material. There is a 15% administration fee on all refunds. No fees for exchanges. Original shipping and handling and return postage charges cannot be refunded. No refunds for Manufactured Seconds, Discounted or Bargain items. Merchandise with manufacturing flaws will be replaced within 30 days from the date of order. You will need to supply picture/images of flaws for replacement approval.

For Office Use Only:	** US & INTERNATIONAL CUSTOMERS ** ===== DO NOT SEND PACKAGE BACK BY UPS COURIER SERVICES. =====		
Received By: _____ Condition: _____ Date Received: _____ Date Replacement issued: _____ Date Refund Issued: _____ Comments: _____			
<table border="1" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> To avoid additional fees, return your package by FIRST CLASS MAIL to: Prolotex Products Attn: Returns Department, c/o PO Box 4371 Smithers, BC V0J2N0 Canada </td> <td style="width: 50%; vertical-align: top;"> You will need the Postal Service Customs Declaration Green or White sticker (supplied by your postal outlet). Include the following: a.. Write "RETURNING CANADIAN PRODUCT" in the description box. b.. Customs Value = \$0.00 </td> </tr> </table>		To avoid additional fees, return your package by FIRST CLASS MAIL to: Prolotex Products Attn: Returns Department, c/o PO Box 4371 Smithers, BC V0J2N0 Canada	You will need the Postal Service Customs Declaration Green or White sticker (supplied by your postal outlet). Include the following: a.. Write "RETURNING CANADIAN PRODUCT" in the description box. b.. Customs Value = \$0.00
To avoid additional fees, return your package by FIRST CLASS MAIL to: Prolotex Products Attn: Returns Department, c/o PO Box 4371 Smithers, BC V0J2N0 Canada	You will need the Postal Service Customs Declaration Green or White sticker (supplied by your postal outlet). Include the following: a.. Write "RETURNING CANADIAN PRODUCT" in the description box. b.. Customs Value = \$0.00		

All returns MUST be accompanied by this form.