



# Warranty

Our warranty is your piece of mind that the workmanship in your product is free of defects when subject to normal application, careful maintenance and sensible use.

---

## Making a warranty claim

Claims can be made through your place of purchase. Images, a description of the fault and proof of purchase will be required for you claim to be assessed. Our warranty covers costs involved in the repair or replacement of your product but excludes any transport, freight or third party costs associated with the claim. All warranty claims are limited to the conditions outlined for your specific product below.

## Lighting

1 year limited manufacturer's warranty

- Our warranty covers workmanship and finish of materials for 1 year from the date of purchase when subject to normal use and care in an appropriate location.
- Deterioration of finishes, timber movement, cracking or joint separation due to unsuitable placement in locations subject to direct sunlight, moisture or fluctuating temperatures is not warranted.
- Damage due to the use of unsuitable globes is not warranted. See the product specification for recommended globes and maximum wattages.

## Furniture

1 year limited manufacturer's warranty

- Our warranty covers structural integrity and workmanship of our furniture for 1 year from the date of purchase when subject to normal use and care in an appropriate location.
- Damage due to exposure to sunlight, heat or moisture is not warranted.
- Care should be taken when using and moving furniture. Structural damage due to mishandling, dragging or overloading of furniture is not warranted.
- Furniture finishes are exposed to everyday wear and tear and as such, they cannot be warranted.

## Upholstery

5 year limited manufacturer's warranty

- Our warranty covers workmanship, structural frames and supports for 5 years from the date of purchase when subject to normal domestic use and care in a suitable location.
- Durability of fabric is not covered under warranty.