

## **EMILY HSU DESIGNS WHOLESALE POLICY**

**By applying for a wholesale account you agree with the following TERMS AND CONDITIONS:**

**All Wholesale applications are subject to approval.**

### Wholesale Terms and Conditions

- There are varying order and reorder minimums which will be explained once your application is approved.
- All wholesale orders are FINAL. Only faulty items can be returned and exchanged. All of our products are checked before being sent to our clients; however, sometimes there may be a fault in the garment that is overlooked. It is the retailer's responsibility to check stock on arrival as faulty items need to be returned within **7 days** from the date order is received. If you need to change sizing or styles on your order for any other reason you must do so within **2 weeks** of receiving your order. A 15% restocking fee applies and items are accepted back for store credit only. Retailer is responsible for all shipping costs incurred and must first obtain authorization by emailing us. If exchange is approved items must be received back within 7 days of authorization. Please note that after 2 weeks there are NO EXCEPTIONS to this policy. If you have any questions about placing your order, please contact us at [wholesale@emilyhsudesigns.com](mailto:wholesale@emilyhsudesigns.com) and we are more than happy to give you style and sizing suggestions.
- No promo codes or discounts can be used in conjunction with the wholesale portal.
- You must have a registered business in order to sell our products.
- Retailers are not allowed to sell our products at locations we are not aware of and or that have not been approved.
- Retailers are not allowed to sell our products on websites like Amazon, eBay or any other online website without our authorization. Failure to do so will result in the account being terminated.

### Wholesale Shipping Information

- We offer free US shipping on orders \$500+. For all other orders, shipping is calculated on an individual basis and added to your order at the checkout. Shipping cost is based on your order weight and on your order destination.
- Valid orders will be processed immediately and usually ship within 1-2 business days. Delivery times can vary; if you require a more specific estimate please contact us.
- Orders to countries outside the US may be subject to import duties/taxes which are applied when your package reaches your country. Your order is shipped on a Delivery Duty Unpaid basis. We are unable to estimate the amount of duties and taxes your package will incur as these charges are imposed by your local customs. Payment of these is necessary to release your order from customs. For more information please contact your local customs office.
- For any international orders we declare the price paid on the items of the order.