

US To Canada Shipping Instructions

Core Return

- 1. Once the core has been properly packaged, please choose a courier of your choice for shipping. We recommend using couriers such as Fedex, DHL or UPS. **DO NOT SHIP USPS** as they won't deliver to the shop. A **50**\$ fee will be applied if we need to pick up your package at the depot.
- 2. When creating your label for the core return it is **VERY** important to set the declared value at no more than **100\$**. If you set the declared value above that, **any duties and taxes paid by TPC will be** deducted from your core refund amount. **TPC** reserves the right to refuse any packages that the duties and taxes exceed the core refund amount.
- 3. It is important that you include our Turbo Core Return Form with your turbo so we can track the invoice to which that core belongs. Please ensure your core is properly packaged with adequate packing material so it does not get damaged while shipping. TPC DOES NOT ASSUME ANY RESPONSIBILITIES FOR ANY DAMAGES INCURED WHILE SHIPPING.

Turbos Sent for Repair/Upgrade

- Once your turbo has been properly packaged, please choose a courier of your choice for shipping back.
 We do recommend using couriers such as Fedex, DHL or UPS. <u>DO NOT SHIP USPS</u> as they won't
 deliver to the shop. A 50\$ fee will apply if we need to pick up your package at the depot.
- 2. When creating your label, it is very important to declare the value of the turbo at the same amount as what you will ensure it for. DO NOT DECLARE THE VALUE AT 2000\$ IF YOU'RE NOT GOING TO INSURE IT FOR THAT MUCH or even if you are only insuring it for 500\$. Example if you are sending us a turbo and you are insuring it for 750\$, the declared value of your turbo should be 750\$.
- It is important that you include our Turbo Repair Request Form (Download from our website) Please
 ensure your turbo is properly packaged with adequate packing material so it does not get damaged
 while shipping. TPC DOES NOT ASSUME ANY RESPONSIBILITIES FOR ANY DAMAGES INCURED WHILE
 SHIPPING.

Please contact us if you have any questions concerning the steps to sending us your turbo.