



TURBO REPAIR REQUEST FORM

PRINT AND INCLUDE IN BOX WITH TURBOCHARGER

Box #

(to be completed by TPC):

CUSTOMER INFORMATION

Name:

Phone #: E-mail:

Address:

City: Province / Sate: Postal/ Zip Code:

TURBOCHARGER INFORMATION

Turbo model:

Please list the model or turbo part number (if known).

Reason:

List a brief description of the problem with your turbo and/or modifications/upgrades requested.

SHIPPING

PLEASE REMOVE ALL ACCESSORIES EXCEPT FOR YOUR WASTEGATE ACTUATOR FROM TURBO PRIOR TO SHIPPING (WATER/OIL LINES, FITTINGS, ETC) TPC IS NOT RESPONSIBLE IF ACCESSORIES ARE LOST OR DAMAGED. To ship your turbo to TPC for repair/upgrade, we recommend you drain all fluids, put the turbocharger in a bag (if possible), and send it along with this form in a sturdy box. Please use suitable packing materials to protect your turbocharger during shipment. All turbochargers sent will incur a \$99.00 inspection fee. Fee is waived if turbo is repaired. If turbo is not in sound condition, it will not be reassembled by our staff. Please use a reliable courier such as FedEx, Purolator or DHL to get your package safely to our address. **DO NOT USE USPS FOR INTERNATIONAL SHIPPING. A 50\$ fee will apply** if we need to pick up your package at the depot. It may take up to 5 business days once received for a quote to be generated. You will have 14 days to approve the repair. If you do not approve the repair, the turbocharger will be returned at your expense. All turbochargers left over 60 days will be sold to recover costs incurred.

*****For international shipping please ensure low declared value to avoid customs fees. Any fees paid by TPC that goes beyond standard rates will be charged back to the client. *****

Please sign and date this form, acknowledging your acceptance of these terms and conditions.

Signature: _____

Date: _____

SHIP TO: Turbo Parts Canada 3300C Rideau Rd Unit C4 Ottawa, Ontario, Canada K1G 3N4

customerservice@turbopartscanada.ca

1-866-552-3477