



# CORE RETURN FORM

**INCLUDE FORM WITH TURBO CORE & INVOICE NUMBER RELATED TO THE SALE**

**INVOICE #**

\*\*\* INCLUDE ACTUATOR IF ONE WAS SOLD WITH YOUR TURBOCHARGER\*\*\*

## CUSTOMER INFORMATION

Name:

Phone #:  E-mail:

Address:

City:  Province:  Postal code:

## TURBOCHARGER CORE INFORMATION

Turbo model:

*Please list the model or turbo part number (if known).*

Reason:

*List a brief description of the problem with your turbo prior to changing out.*

## SHIPPING & CONDITIONS

To ship your turbo core to TPC for your refund, you need to drain all fluids, put the turbocharger in a bag (if possible), and send it along with this form in a sturdy box. Please use suitable packing materials to protect your turbocharger during shipment. Please use a reliable courier such as Canada Post, Fedex or Purulator to get your package safely to our address. Turbo Parts Canada is not liable for any damage incurred in shipping of your core. **DO NOT USE USPS FOR INTERNATIONAL SHIPPING. A 50\$ CHARGE MAY APPLY IF WE HAVE TO PICK UP YOUR CORE AT THE DEPOT.**

All turbocharger cores are subject to inspection prior to refund. Refunds are subject to condition of core. If core is deemed unsalvageable, refund will not be reimbursed. You will have 60 days from delivery date to return your core for refund. After 60 days Turbo Parts Canada reserves the right to void core refund.

Please sign and date this form, acknowledging your acceptance of these terms and conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SHIP TO: Turbo Parts Canada 3300C Rideau Rd Unit C4 Ottawa, Ontario, Canada K1G 3N4**

customerservice@turbopartsCanada.ca

1-866-552-3477