



SHIPPING INSTRUCTIONS

Thank you for choosing Turbo Parts Canada.

When shipping your turbocharger for a rebuild or upgrade, ensure the turbo is fully drained and no coolant or oil remains inside that may leak during shipment. The parcel company may return the package to you if contaminated with oil or improperly packaged.

Place turbo in a sealed plastic bag and remove any attached coolant lines or parts to the turbocharger as they may be damaged in the shipping process. Prior to removing the lines and fittings, make sure to take pictures to ease your re-installation process.

Turbo Parts Canada Inc. will not re-install any lines or fittings after the turbo has been rebuild to avoid damages during shipping. Note that new crush washers or parts may be needed to complete install.

NOTE* Please include any restrictor fitting you may have with the turbo if your turbo is in need of a rebuild. This will help us determine the cause of the failure.

Place turbo in a sturdy box and make sure to double line the interior of the box with additional cardboard to prevent turbo parts from going through the sides during shipping.

Turbo Parts Canada Inc. is not responsible for any damages during shipping. Sender is responsible for any insurance claims needed to be filed with courier. We encourage Canada Post, USPS and FedEx for shipping. **We strongly discourage using UPS for international use.**

You must fill out the Turbo Repair Request Form and insert it inside the box with the turbo prior to shipping. No form will slow down the rebuild process

Once the turbo has been inspected, and there is extra damaged parts that need to be replaced. We will contact you with the additional estimate. If client refuses revised estimate for repair and turbo is deemed unfit for use, Turbo Parts Canada Inc. WILL NOT reassemble the turbocharger and it will be returned to its owner. Turbo Parts Canada Inc. is NOT responsible for any shipping costs and will NOT accept any packages that have fees associated or are COD (Collect On Delivery).

If you have any questions, feel free to contact us.

Thank you.