



Palava

Thank you for your order!

As a small, independent business we really appreciate your support.

We hope that you'll love your new Palava purchase but if for any reason, you'd like to process a return or exchange, just fill out the form below and pop the item back in the post using a tracked service to :

Palava Warehouse
Sowerby Under Cotcliffe
Northallerton, North Yorkshire
DL6 3RE

RETURNS POLICY

- Returns must be made within 14 days of receipt of your item(s)
- Returned items must be unworn and in original packaging.
- If you are exchanging for another size, please email us first to ensure your required size is in stock.

Order No.	Item(s) you wish to return	Returns code	Exchange / Refund? If exchange, please specify

RETURN CODES

- A. Looks different to picture
- B. Too big
- C. Too small
- D. Shape does not suit me
- E. Ordered more than one size
- F. Don't like the fabric
- G. Order arrived late
- H. Poor Quality / Faulty

Comments on returned items (we'd love your feedback!)

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If you'd like to speak to us about your order, please drop us an email or give us a call.
We are always happy to help!

hello@palava.co | 0207 052 3888