

Return Address:

Please ship the items using a traceable shipping method to:

10

52

GAIAM

ATTN: RETURNS PROCESSING 9107 Meridian Way, West Chester. OH 45069

| ITEM # | ITEM NAME | RETURN QTY | RETURN REASON CODE |
|--------|-----------|------------|--------------------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

REASON FOR RETURN CODES

Wrong fit purchased

| | wrong in parchasea | |
|----|---------------------------|--|
| 21 | Item not as represented | |
| 22 | Quality not as expected | |
| 31 | Product defective | |
| 32 | Durability | |
| 42 | Damaged during shipping | |
| 43 | Wrong item received | |
| 44 | Wrong color/size received | |
| | | |

Changed mind

For additional assistance, please contact Customer Service via email at customerservice@gaiam.com or call us toll free at 1-877-989-6321.

GUARANTEED SATISFACTION

We want you to be absolutely delighted with every purchase you make from Gaiam. Should your purchase fail to meet your highest expectations, please return any merchandise for a refund or exchange. If we made an error on your order, or if your product is defective, we are sorry! Please contact us and let's get this worked out ASAP.

Email: customerservice@gaiam.com

Phone: 1-877-898-6321

RETURNS & EXCHANGES:

To return items, please fill in item numbers and names, the quantity, and the reason code in the form above, so your refund can be processed expeditiously. If exchanging items, return the items you wish to exchange by completing the form above and contact us to place your replacement order.